

TO THE LICENSING COMMITTEE

I am an independent Licensing Consultant, and I operate a business named 'Easy Licensing' which is based in Cheltenham.

In June 2013, I retired as a Police Officer, having completed 29 years' service in two Constabularies, this being 9 years with Dorset Police followed by 20 years with the Gloucestershire Constabulary. My career was focused on front-line 'response' policing, and I dealt with a very wide variety of crimes and incidents.

My *licensing* expertise was gained in the second half of my service. In 2000 I was appointed 'Divisional Licensing Officer' for the Cheltenham & Tewkesbury division of the Constabulary. In that role, I oversaw all applications connected with 800 licensed premises, monitored crime and disorder activity associated with those premises, and worked with Licensees to reduce problems. I also exercised a sharp focus on under-age sales, and arranged numerous test-purchasing operations to deal with the issue.

In 2011, I was appointed 'Licensing Manager' for Gloucestershire Constabulary, managing a small team at HQ and overseeing the applications and activity connected with the 3,000 licensed premises across the County's six Local Authority areas. In that role I led on all licensing matters for the force, carried out regular detailed analysis on crime and disorder levels associated with licensed premises, worked in close partnership with a wide range of agencies and organisations, and formulated strategies for reducing alcohol problems.

During those 13 years I was focused wholly on Licensing issues and was involved, firstly, with the Licensing Act 1964, and then in the implementation and bedding-down of the Licensing Act 2003.

I oversaw thousands of applications every year, relating to every type of licensed premises, ranging from small community events requiring a simple Temporary Event Notice through to permanent licences for Cheltenham Racecourse.

In short, my long police licensing career was focused entirely on raising standards within the licensed trade and reducing associated crime and disorder.

I have extensive experience of working with Nightclubs, Pubs, Hotels, Restaurants, Off-Licences, Supermarkets, Late-Night Takeaways and other types of premises. I can say that some of the licensed premises in Gloucestershire have in the region of 300 Incidents per year, some being of a serious nature. These premises are a heavy drain on police frontline resources.

WITCOMBE CIDER FESTIVAL

This festival has been running for 6 consecutive years, so I believe it is important that the Committee are supplied with a history of the Witcombe Cider Festival, and transparency regarding the Constabulary's stance toward it over that time. I believe it may help and inform their deliberations regarding the current application.

Mr Joe Pointon approached me in September 2013 and enquired as to whether I could assist him, as a Review was being threatened by the Gloucestershire Constabulary in relation to the festival, which took place over just 2 days per year on the August Bank Holiday weekend.

I was surprised that a Review was being considered, because the level of crime & disorder associated with the festival was remarkably low (*See Incident Report 2013 - Appendix 1*) and the festival music did not even continue into night-time hours, so it was unlikely to be a noise nuisance.

In my long licensing experience, initiating a Review is a serious step and should be used as a last resort. The Revised Guidance to the Licensing Act 2003 issued by the Home Office states (at 11.4) "the licensing authority must review a licence.... if the police have made an application for summary review on the basis that premises are associated with **serious crime and/or disorder.**"

Reviews should only be undertaken when all other options have failed, or the crimes are so serious that only a revocation is appropriate. The Police have a wide range of other options available to them including Supplying Advice, Agreeing Undertakings, Giving Warnings, Issuing Fixed Penalties, Prosecution for Offences, Issuing Closure Notices, and enacting Closure Orders. These alternative methods of dealing with problems are usually successful and are much less costly to the Police, Council, and licence holder.

Mr Pointon and I met with the Police Licensing Manager PC Jaine Simner and I found that a few festival neighbours had raised various complaints, which were of a generally minor nature, and wanted the festival stopped. We subsequently met up with these neighbours at Tewkesbury Borough Council offices and listened to their concerns. A number of measures were promised for the 2014 festival to address their concerns and improve the event. (See letter to Kathryn Hill at Tewkesbury Borough Council dated 9th January 2014 - Appendix 2) Mr Pointon offered to submit a Minor Variation so that these voluntary measures could be added to the Licence as Conditions.

Despite Mr Pointon offering these measures, Mr David McFarlane (acting for the Constabulary) submitted a Review in February 2014, seeking *Revocation*.

This application was contested by Mr Pointon, and I would refer the Committee to a statement provided by an experienced local frontline Police Officer, PC Lee Thompson (Appendix 3), in which he stated that it would be a travesty if the licence was revoked.

The Hearing concluded on 22nd April 2014. The Committee dismissed the Police application for Revocation, preferring to convert Mr Pointon's voluntary measures into conditions on the licence. (See Decision Notice - Appendix 4)

I visited the subsequent festival on Saturday 23rd August 2014, as I wanted to check that the festival was being run in the best way possible. I arrived at 1.30pm and remained there until 4.30pm. There was a positive atmosphere and everyone seemed to be enjoying the event. Families were present and there was no obvious drunkenness. I saw absolutely no aggression or disorder. My very brief diary notes (which were compiled at the time) record "All running very sweetly." I can produce my diary if required.

At 10.45pm the same day I returned to the festival to observe the closure procedures and dispersal, as this is the time when the risk of problems is normally at its highest. On my arrival, I found that the Tewkesbury Borough Council's Licensing Manager, Mr Bhavdip Nakum, was already there. He had also paid an unannounced visit and we walked round together observing activity and discussing aspects of the festival. We found that the Music on the stage stopped at the required time (11pm), crowds were dispersing in an orderly manner, and there was very little evidence of drunkenness.

Unfortunately, around midnight, a fight erupted at the top of the festival field. Door supervisors immediately intervened and separated the parties involved, however the same individuals started fighting again a few minutes later on the pavement immediately outside the gate. Again the doorstaff intervened, this time sending one on his way and holding the other back. The police attended this incident, albeit it had settled down when they arrived a few minutes later. Mr Nakum and I both left the site at half-past-midnight as the site was, by that point, almost empty. I was entirely satisfied that the festival was being run responsibly, and conditions on the licence were being fully complied with.

Mr Pointon later assured me that the individual who had started this fight was known to the local door supervisors, and that he would be banned from entering all future festivals. This type of action is simple but effective, because it sends out a strong message to all his friends and the community that bad behaviour will not be tolerated.

The Police confirmed after the festival that there was only that one incident (which we had witnessed) requiring direct police involvement, along with just a few other low-level complaints from the neighbours. (See email from PC Simner dated 27/08/14 - Appendix 5)

In keeping with the condition on his licence, Mr Pointon duly met up with the authorities and neighbours at a Feedback meeting on Tuesday 2nd September 2014. I also attended this meeting. Although the festival had gone extremely well, some anxiety still remained on the part of the neighbours, as the result of which, Mr Pointon offered a number of measures to address the issues raised in order to reduce continuing resident and police concerns. (See Additional Measures 2015 - Appendix 6)

This Feedback meeting concluded at 8.45pm, at which point Mr McFarlane came over to me and said that the Constabulary was “still not happy” and he was going to seek another Review. I replied that a Review had only just taken place (4 months earlier) and there were no grounds for another. This conversation, although one-to-one, was partially overheard by Mr Pointon and Mr Colin Hoult (the Council’s Licensing Officer) who were standing nearby talking, and I related the conversation to both of them immediately afterwards.

The next day, on 3rd September, I received an email from Mr McFarlane regarding the conversation, and he continued to threaten a Review. I produce this email (See email - Appendix 7) along with my response, which was copied to the Licensing department at Tewkesbury Borough Council. (See email - Appendix 8)

Mr McFarlane subsequently invited me to a meeting at Police HQ on Monday 22nd September 2014. The purpose of this meeting was for us to examine in a little more detail the evidence the police held regarding the few festival incidents and discuss the possibility of the festival opening hours being changed. Mr McFarlane wanted the festival to conclude at 8pm.

Prior to this meeting he requested that I bring *Health & Safety Records* to the meeting. (See email dated 12th September 2014 - Appendix 9) In my view, and with my long experience of policing, Health & Safety matters are generally well outside the remit of the Constabulary. There had, in fact, been no incidents over the previous festival concerning Health & Safety, and no requests for such information from relevant Tewkesbury Borough Council officers.

Following this, Mr Pointon and I were invited to a *further* meeting at Police HQ by PC Simner. This took place on Tuesday 18th November and Mr Pointon offered the additional measures as a solemn Undertaking. (See Undertaking dated 18/11/14 - Appendix 10)

In response to this Undertaking, PC Simner sent an email dated 24th November 2014 (Appendix 11).

The 2015 festival ran extremely smoothly with the extra measures in place and was followed by the usual Feedback meeting with residents, council and police. PC Simner reported that “there had been no incidences of crime or disorder” (See paragraph 6.1 on page 4 of Feedback meeting minutes - Appendix 12). This was a *remarkable* achievement.

The 2016 festival also ran very smoothly with very low incident numbers (Feedback meeting minutes produced - Appendix 13), but it had, by this point, become so popular with the local community that it came close to reaching the permitted capacity on the licence.

In early 2017, Mr Pointon expressed to me his desire to extend the capacity of the festival licence to 3,000 patrons on the Saturday and Sunday, and also to include the Friday evening, but capping the numbers on the Friday evening to 1,500 people in total. Given the fact that the festival constantly had extremely low levels of crimes and incidents, this seemed to me to be very reasonable. The field concerned (being 8.7 acres) and the separate car-parking area could safely accommodate many more people without feeling over-crowded. Mr Pointon had clearly demonstrated his ability to manage the event well and keep it tightly under control, but he again planned a number of *extra* preventative measures to accompany an increase in the licence.

Prior to this application being submitted, I outlined Mr Pointon’s proposals in a letter to all the responsible authorities, along with the extra measures that would promote good management (See letter dated 24/4/17 - Appendix 14). However, the police immediately stated they would object to *any* increase in the licence, and did not even want to enter into discussions on the matter (See Mr McFarlane’s email dated 25/04/17 - Appendix 15).

Prior to submitting the application, Mr Pointon also met with the neighbouring residents to discuss his plans and outline the extra measures that were designed to ensure they were not detrimentally affected. Unfortunately, despite the extra measures, both neighbours stated that they would object.

The application was duly submitted on 7th June with the following preventative measures offered:

1. The number of Registered Doorstaff/Security employed will be *increased* to correspond with the increase in capacity. A minimum ratio of 1 door supervisor per 75 patrons will remain in place at all times. This is a high ratio and follows best practice for festival events.

2. The heras fencing between the festival site and the neighbouring properties will be covered with fabric screening material, so as to provide a much higher degree of privacy for the neighbours and additional sound attenuation.
3. Transport arrangements will be substantially enhanced in the following manner:
 - a. Three double-decker buses and a single-decker will be available on site from 9pm to close on Saturday, Sunday and Monday evenings to provide dedicated transport for festival visitors. Two buses will operate from 9pm to close on Friday evening.
 - b. The bus fare will be *subsidised* to encourage use (£2 per person in 2017), and this will be payable by either a drinks token (pre-purchased) or cash. Children (under 18) will travel free.
 - c. Stewards will oversee the transport facilities. They will encourage customers heading towards the exit to make use of the buses.
 - d. Doorstaff will travel on the buses to maintain good order.
 - e. The buses will service two routes: *Route 1*. Brockworth, Hucclecote, to Gloucester City Centre Bus Station (to assist with ongoing transport connections as necessary). *Route 2*. Shurdington, Warden Hill, Tivoli, to Cheltenham Town Centre.
 - f. In addition, Stagecoach has agreed to monitor demand and provide additional buses at peak times on its number 61 service (which serves this route).
4. A CCTV camera will be installed at the entrance to the site in order to record visual images of all those attending the event and signs will be displayed to make attendees aware that CCTV is in operation. This will act as a further deterrent to antisocial behaviour. Recordings will be made available to the statutory authorities in the event of problems.
5. Temporary signs (notices of consideration) will be attached to the lamp-posts along Painswick Road asking patrons to be considerate to residents and keep noise levels low.
6. The overflow car-park will be utilised and extra stewards deployed to this area to ensure good traffic flow is maintained.
7. Furthermore, as a result of resident feedback from last year's event, the fairground arrangements will be modified to reduce extraneous noise. In particular, the provision of the noisy 'dodgem cars' will cease, and the fairground will remain closed on Friday evening.

These substantial measures were designed to reduce the chance of crime, disorder, and public nuisance occurring, increase public safety, and provide more privacy for the neighbours. In particular, the improved transport arrangements would reduce the number of pedestrians walking down Painswick Road and thereby minimise contact between local residents and those attending the event. Bus transport would also ensure that those festival attendees who chose to use the service travelled home promptly and safely and were not left hanging around on the streets at the end of the evening.

Mr McFarlane's anti-festival stance was particularly apparent during the public consultation period which followed the submission of the application for an extended licence. He arranged for PCSO's to canvass residents on the Abbotswood housing estate near the festival site in order to encourage objections. This action stirred things up among the local community and encouraged negativity towards the festival, which was unhelpful to say the least.

At the Hearing on 25th July 2017, the Committee granted the new licence. The Committee allowed the Friday evening to be added with total numbers of *attendees* being capped at 1,500. They also granted most of the requested increase in capacity on Saturday and Sunday.

The Committee added conditions to the licence based predominantly upon the previous licence along with the preventative measures offered by Mr Pointon (as above). A further condition was added requiring *professional* monitoring of noise levels by an Acoustic Engineer who was accredited by the Institute of Acoustics or equivalent body. Mr Pointon immediately complied with this condition by employing Acoustic Consultants Limited from Keynsham, Bristol. (Their comprehensive 12 page report is attached - Appendix 16).

The Committee also granted permission for Mr Pointon to install pre-booked yurts on the site, however, this was not actually utilised. Although he had been considering a small camping facility for the benefit of customers who lived further away, he decided not to go ahead with that option.

During the 2017 festival I again carried out inspection visits, during the daytime and at closing-time on both the Saturday and Sunday in order to monitor the management and operation of the festival.

During the daytimes, there was a fun atmosphere and everyone seemed to be in very good spirits and enjoying the occasion. There were considerable numbers of families with children of all ages, some making use of the Assault Course provided by the Army and others enjoying the fairground rides. I did not see even one incident of violence or aggression. I checked the Drinks Marquee several times and found that there were only adults within the marquee each time I visited.

There was always at least one door supervisor present in the marquee monitoring the activity, sometimes two or three.

Although there were high numbers of children and teenagers present, I saw no under-age drinking anywhere on the site. Doorstaff and stewards in high-visibility clothing were very evident and were spread across the whole site, paying close attention to what was going on, i.e. patrolling, and not simply standing around.

I returned again at closing-time (10.30pm – 1am) on the Saturday, specifically to observe the dispersal period. As mentioned previously, this is the time when the risk of problems is normally at its highest. However, Mr Pointon had implemented a ‘winding-down’ procedure that promoted a gradual and more orderly dispersal. I was very impressed by what I witnessed. The atmosphere was still calm and sociable, as it had been during the daytime. Door Supervisors were tightly controlling the Bar area and observing people as they made their way to the exit. Two Police Officers were also present on the site and were observing activity. Again, I did not see any disorder and there was very little sign of drunkenness. Festival attendees were not even unsteady on their feet.

The Bus transport facility (provided by John Dix Travel - See www.johndixtravel.co.uk) was being implemented for the first time last year. Comprehensive transport provision can make a massive positive contribution at large events, so I paid particular attention to the way it was operating.

A large number of people wanted to make use of the Bus service, and there were orderly queues under the watchful eye of a door supervisor. The buses were arriving in quick succession with only a few minutes between each, so customers did not have to wait long for a lift home. The buses loaded up passengers and a door supervisor was then invited on board to accompany them on their journey. The number of buses needed seemed to have been gauged exactly right, in that the queues were exhausted just as each bus filled. It would have been almost impossible to improve on the service.

During my evening inspection on Saturday 26th August, I recorded some short clips of the dispersal period and the bus transport arrangements using body-worn CCTV, and I produce a copy of the recordings for the Committee to view (Appendix 17). It shows very clearly that, even at the peak times, (i.e. immediately after the Main Stage finished, and when the Bar closed), there was an extremely orderly dispersal and a relaxed atmosphere. It shows door supervisors monitoring everything closely, and shows the two Police Officers present standing and observing for long periods. Their services were hardly called upon, even at this peak time.

The situation on the Sunday was exactly the same when I visited during the day, and again at dispersal time, to the extent that I did not bother to record it.

There was a stark difference between what I witnessed at this festival and what I have seen hundreds of times outside nightclubs at closing time. I would suggest that this is due to nightclub patrons being concentrated in the 18 - 25 age range, whereas the festival is an 'all-age event' that includes children right through to mature people.

Following the festival, PC Matt Hammond requested the footage from Mr Pointon's static CCTV system for the stated purpose of investigating the few crimes that had taken place.

Despite the increased capacity, the number of incidents and crimes was, again, extremely low, (See incident records - Appendix 20).

I wish to draw the attention of the Committee, at this point, to the Incident that took place at 2300hrs on Saturday 26th August. Door Supervisors were facing aggression from a member of the Barstaff who was being escorted off the site for drinking on duty. The door supervisors requested the assistance of one of the Police Officers on site to eject the man. However, the Police Officer declined to assist and walked away, leaving the doorstaff to deal with it on their own.

The police have a *legal duty* to assist Licensees in such circumstances. Section 143 (4) of the Licensing Act 2003 provides that "a police constable *must* help to expel drunk or disorderly individuals from relevant premises, or help to prevent them entering as the case may be, if requested to do so by anyone who works at the premises." This was an extremely disappointing response as well as being a neglect of duty.

Remarkably, on 25th October 2017, Mr McFarlane then submitted *another* Review application, again seeking *Revocation* of the Premises Licence (copy of Review attached - Appendix 18).

Mr Pointon and I were shocked by this application which came 'out of the blue', as there had been no indication from the Constabulary that they were unhappy at any point during the festival. In our view, and in the view of many others including Police Inspector Mark Duncton (Appendix 19) the festival had been a *resounding success*, so a Review of the licence and Revocation would both be entirely unjustified.

I wish to point out that, even in circumstances where a Review is necessary, there are often steps that can be taken by a Committee (such as reducing licensing hours or adding conditions) that can

resolve problems and remove concerns. None were suggested by the police. They simply sought Revocation, which is 'the final step' and should never be taken lightly.

Mr McFarlane made several allegations in his Review application, including a claim that Mr Pointon breached his licence conditions by exceeding the capacity on the licence. The evidence for this was based primarily on the fact that police officers had spent several days studying Mr Pointon's CCTV footage and had counted everyone in and out of the Main Entrance. This was supplemented by a few comments from Sgt Claire Morgan regarding the number of people on the site.

Mr McFarlane stated (on the 4th page of the Review application), "The current number of *festival goers* permitted under the current licence is 2,250 on each day (with 500 staff and security personnel in addition to this)." However, that statement is wrong and misleading, because he has changed the wording that the previous Committee carefully chose at the last Hearing. The licence condition he is referring to (Annex 3 - Public Safety section) actually states, "On Saturday and Sunday no more than 2,250 *patrons* shall be permitted at the event at any one time; additionally total staff and performers shall not exceed 500."

Mr Pointon informed the Committee, at the last Hearing, that he wanted to promote the festival as 'family friendly' and that there would be various entertainments laid on for children under 18, who would be admitted *free* provided they were accompanied by adults. As such, they were *not* regarded as 'patrons' by the Committee, nor included in the figures mentioned in this condition. This is made very clear in the Committee's Decision Notice (copy attached – Appendix 21), which refers to children separately from patrons and staff, and also to 'an unknown number of children'. I wish to point out that Mr McFarlane attended the last Hearing, and would also have been supplied with a copy of the Decision Notice at the time, so was well aware of all these facts.

The Police figures are, therefore, totally inaccurate and spurious, as their head-count included all the children and young people (under 18's) who were not actually 'patrons'. The Committee will also note that the brief report from Sgt Morgan (included in the Review application) makes it evident that she had not been properly briefed prior to her visit. She was not even sure of the numbers permitted on the licence and quotes an inaccurate figure. She spoke to a door supervisor with a clicker at some point, but this was a 'token gesture' and not followed through in any way. She did not pursue any concerns or suspicions she may have had, and did not speak to the licence holder Mr Pointon.

Furthermore, the Police did not take into account in their calculations customers who exited the festival via the rear exit, which led directly to both the car-park and the public footpath to the Cross-Hands roundabout. This exit was not covered by any CCTV cameras.

This exit was permanently staffed by a door supervisor to monitor numbers leaving and turn away anyone seeking entry. It was not used as an *entry* point for patrons because all the search facilities and ticketing were situated at the Main Entrance. Consequently, anyone who left via this rear exit was told that, if they returned, they would have to re-enter by the Main Entrance, where they would again be searched and their wristband checked. When customers left via this exit, the door supervisor radioed the numbers through to staff at the Main Entrance so that an accurate count could be kept of overall numbers of people on the site.

The police were well aware of this rear exit, as it had been discussed with SAG members at some length during their site visit with me on 3rd August 2017. Three police officers were present at this site visit (PC Matt Hammond, PC Steve Kiernan, and a female officer who was, I believe, Sgt Claire Morgan).

Furthermore, this rear exit was also one of a number of things discussed at the SAG meeting on 10th August at which Mr McFarlane and Sgt Morgan were both present. (See minutes of the meeting - Appendix 22). This exit is specifically addressed in paragraph 1. *“second exit (to car park) is for exit only and is radio linked to main gate. Anyone leaving this way will have to go down to main entrance for readmission.”*

Furthermore, the suggestion is made that police officers had, somehow, been able to separate out staff and security personnel simply by viewing the CCTV footage. Whilst some staff such as door supervisors and stewards would have been identifiable by high-visibility clothing or ‘T’ shirts, many other staff such as managers, fairground staff, catering staff, stall-holders, entertainers, staging and sound system engineers, Rugby for Heroes staff, media staff and others were not in any type of uniform. Also, those staff who did wear high-visibility vests might well have taken them off if they left the site temporarily. In reality, it would not have been possible for the Police to identify accurately who were staff and performers by simply watching the CCTV footage.

Mr Pointon had a number of accurate methods in place to keep a track on numbers at the festival. Firstly, he knew exactly how many tickets had been sold in advance. In fact, he had stopped selling tickets two weeks in advance because it had ‘sold out’, and he did not want to sell tickets to people who would then be refused entry at the gate. No tickets were sold at the gate.

Secondly, Mr Pointon had installed electronic scanning at the checking-in/reception point in the entrance marquee. Patrons had to show their ticket to Reception staff on entry, and the tickets were electronically scanned onto a database. This tracked exactly how many adult customers had come through the gate. (See screen-shot from electronic scanning system - Appendix 23).

Thirdly, all customers had a wristband fitted by Reception staff before they were allowed in. Children and young people under 18 were fitted with wristbands of a different colour, and Mr Pointon knew how many wristbands were being issued for adults and children. Mr Pointon visited the Reception desk repeatedly throughout the festival, liaising with staff regarding all issues and checking the numbers scanned in.

This was all in addition to the clickers operated by Mr Simms' staff who were maintaining a count of the *overall* numbers of people on the site from a Health & Safety/Fire Risk perspective.

The allegation of a Breach of Condition by exceeding the numbers of patrons on the licence is, therefore, entirely wrong. Mr Pointon went to great lengths to keep a count of numbers at the festival and remained within the limits on the licence. Had the police spoken to Mr Pointon *during the festival* regarding any concern of being over-capacity, I have no doubt that he would have advised officers of the numbers permitted on the premises licence (a copy of which was available at the festival), and would have shown the officers the methods being used to track numbers of patrons and under-18's, along with figures for overall numbers of people on the site.

Regarding the wristbands, again the material from Mr McFarlane is misleading. At no point did Mr Pointon run out of *patron* wristbands as stated. He did run out of *children's* wristbands, because numbers of children attending last year was considerably greater than anticipated, and that was to be welcomed. Mr Pointon had ordered 1,000 children's wristbands for the weekend and these ran out during the festival. However, running out of children's wristbands was a minor hiccup because Mr Pointon simply made use of the leftover Friday night *yellow* wristbands, which did not cause any problem as it allowed staff to continue to identify those under 18 years of age, and staff at the Bar were instructed accordingly.

In relation to the allegation that the number of Door Supervisors was below the required level, the police figures were completely wrong, because their calculations were based on the same inaccurate numbers as outlined above. The condition regarding doorstaff ratios again relates to 'patrons' and not overall numbers which include staff, security, performers, children and teenagers.

The number of door supervisors at the festival was actually lower than planned, but this was entirely due to exceptional and unfortunate circumstances involving an unexpected death of a family member, concerning which Mr Simms and Mr Munir provide the full circumstances in their statements (Appendix 24 and 25 respectively).

A nonsensical and false allegation is made that the festival “ran out of both water and beer”. Mr Pointon answers this point in his statement. (Appendix 26)

A very serious allegation has been made by Mr McFarlane of “the widespread use of illegal drugs” along with allegations *taken from social media* of drugs being freely available and being sold on site. Drugs are an issue that Mr Pointon takes extremely seriously. He has always had a ‘zero-tolerance’ policy in place regarding illegal drugs, and he has gone to great lengths to make sure that drugs are discouraged at the festival. This stance is most clearly seen in the searching procedures that he put in place. Random searching has actually been carried out at the festival in previous years, but Mr Pointon made the decision last year to search *everyone* (males, females and teenagers), and they were searched meticulously, including emptying pockets onto a table, checking inside wallets, handbags, other possessions they were carrying (such as cigarette packets, phone cases), bags and clothing.

My wife and I were present for several hours during the daytime and again for a few hours in the evening on both the Saturday and the Sunday. We saw no drugs being sold or offered to anyone. If drugs were present, it was very low profile and not at all obvious. I again refer the Committee to the statement submitted by local Police Inspector Mark Duncton, who was there in an off-duty capacity and was sober. He also saw no sign of drugs. Nor were First Aid staff called upon to deal with any incidents involving drugs.

I wish to remind the committee that there were police officers wandering around on the site for substantial periods of time and, apart from one, none refers to witnessing drugs in their reports. The only reference made to the presence of drugs actually being detected was by Nigel Davies, who states that he smelt cannabis being smoked but he was unable to identify the culprit.

It is, frankly, outrageous that Mr McFarlane is making such a serious accusation based largely on a few Social Media reports. Such reports are notoriously unreliable, especially given the fact that he stirred up antipathy toward the event among local people who live near the site by canvassing objections. It is very likely, in my view, that the media reports he provides are malicious and, even if they are not, they have been greatly exaggerated. They simply do not fit with my observations, nor those of Inspector Duncton, Mr Pointon or Mr Simms.

If patrons of the festival witnessed drug-dealing as purported, they could easily have spoken to door supervisors or the police officers present and the matter could have been investigated properly and suspects could have been searched. (NB. police have powers to search, which doorstaff do not).

I am also perplexed as to why, if drugs were rife, the police officers present did not take any positive action to deal with the issue. The festival had a fun atmosphere and was not in any way threatening. It would have been easy for officers to approach patrons and check whether or not they were smoking cannabis or in possession of drugs. A private area for searching suspects (such as the first aid tent) could easily have been found by Mr Pointon had the police officers requested it.

All door supervisors on duty at the event had been instructed to be vigilant for any sign of drugs and were told to deal positively with this issue if they saw anything, or if anyone drew their attention to drug issues. I have every confidence that anyone found taking or dealing drugs would have been escorted from the site or, alternatively, the police would have been called. The alleged incidents, if they occurred, must have been 'few and far between'.

The door supervisors actually identified a well-known drug-dealer and escorted him off the site. (See Incident Records - Appendix 20.)

Mr Pointon is very keen to protect the good reputation of the festival as a family-friendly and drug-free environment and greatly resents this sort of accusation, which not only casts a slur on the festival and him but, again, stirs up antipathy in the local community.

A further indication of Mr Pointon's anti-drugs stance is the fact that, if this licence is granted, he undertakes to reinforce the anti-drugs message even further by including a 'sniffer' dog this year. The dog and handler will be able to identify people who have the scent of drugs on them while queuing to get in and immediately prior to them being searched. The dog and handler would be provided by Mr Munir's company Assure Security Limited. (Appendix 24.)

Mr Pointon also stated that he would be prepared to provide an Amnesty Box for drugs, ensuring it is securely guarded by a door supervisor and handed to the police at the conclusion of each day. Mr McFarlane was informed of these two additional proposed measures at the recent SAG meeting on 14th May, which Mr Gordon Buchanan (EHO) chaired. (Minutes not yet supplied)

Mr Pointon would also be happy to provide a small dedicated tent where police officers could carry out strip-searching of suspects next year if the Constabulary wished to cooperate and provide support.

The Committee will probably be aware that it is normal practice for any police officer, fire officer or council officer who is carrying out a licensed premises inspection to speak to the Licence Holder, especially if they have any concerns about the manner in which premises are being run. Mr Pointon was on site *the whole time* and his mobile number had been provided *in advance* to all the Responsible Authorities, along with the location of the management office, yet at no point did anyone from the Constabulary speak to him regarding concerns of numbers being too high (or any other issue).

On Mr Pointon's behalf, I had specifically emailed his contact number to Mr McFarlane on 22nd August (ahead of the festival), along with details of the Acoustic specialist company being employed. (Copy of email - Appendix 27)

Mr McFarlane alleges in his Review material (Public Nuisance section) that "the Noise volume was excessive and above the prescribed limit". The Committee will appreciate that Noise Levels are a very complex subject (hence the previous Committee's requirement for Mr Pointon to employ a qualified Acoustic Engineer and the provision of a detailed report).

However, *noise issues* are not, essentially, a police matter, especially at a pre-planned and licensed event such as this festival which had EHO involvement. The Council's own Licensing Policy refers to this in paragraph 25.5 where it makes it clear that it expects the police to focus on 'crime and disorder' and for 'noise nuisance' to be dealt with by Environmental Health. In fact Environmental Health Officers visited the festival, and met up with Mr Pointon. They did not express any concern that the music was too loud or above the limit. They were later supplied with the Acoustic Engineers report and did not raise any concerns with Mr Pointon. Nor did they join in the Constabulary's application for a Review.

If the Police Officers on the site had genuine concerns that the music was too loud, they could simply have approached Mr Pointon. I have no doubt that he would have introduced them to the Acoustic Engineer on site who could have explained to them the sound levels and monitoring points etc. This might have allayed their concerns, but if not, they could have liaised with the Environmental Health Officers at the Council.

Potential problems should *always* be addressed at the time and not retrospectively, so that issues can be examined in detail and, if necessary, immediate action taken to resolve problems or concerns.

Mr Peter Tong and Mr Alastair Low (Tewkesbury Borough Council) carried out licensing visits to the festival (separately) and had no difficulty getting hold of Mr Pointon. The SIA Officer, Charlotte Haslam also visited the festival and met up with Mr Simms (Head of Security) with no difficulty.

The police, however, made *no effort whatsoever* to speak to Mr Pointon about *anything* during the whole weekend, despite the fact that two police officers were wandering around, keeping observations on the site each evening from 6pm until the festival ended. Neither officer made any attempt to speak to Mr Pointon, even though they were obviously not busy. At the conclusion of the evening Mr Pointon approached the officers and thanked them for attending. Neither of them raised any concerns with him at that point.

There was no request from the police to reduce numbers, and no request to shut the entrance and stop more customers entering (as one would normally do if premises appear overcrowded). There was no request to turn down the Music because it was considered to be too loud, and no attempt to liaise with the Acoustic Engineer carrying out the accurate noise monitoring.

Nor had anyone from the Constabulary asked for a meeting with Mr Pointon *after* the festival to discuss their observations or express concerns, even though both Mr Pointon and I both had contact with PC Matt Hammond, who had been allocated the task of collating any incidents from the festival. In fact, he complimented Mr Pointon on the fact that the festival had a low number of incidents. He stated that there had been far fewer incidents at the festival than they have on any weekend in the town and city centres. There had been no large-scale disorder for the police to deal with, and no arrests on the site, etc.

In particular, it should be noted that no-one from the police even attended the regular Feedback meeting held on Monday 27th September at Witcombe Cricket Club (to which they had been invited). (Feedback minutes attached - Appendix 28)

I turn now to the current application, which was submitted on Thursday 3rd May 2018. Mr McFarlane indicated on Thursday 10th May that the Constabulary will object to this application, saying, "I will be at the Hearing" and that there were "some anomalies".

I have not yet received the police representation regarding the current licensing application, (and this does not have to be served on the Council until 1st June), so I submit this representation based on the Review application that was submitted by Mr McFarlane on 25th October 2017 and which is referred to above. I anticipate his objection will be based upon the same allegations.

I wish to stress that Mr Pointon has *always* been prepared to listen to the police and neighbours' concerns *at any point* and, over the past 6 years. He has readily promised and implemented a whole range of measures to reduce problems and accommodate the neighbours, even to the point of voluntarily dispensing with the popular 'dodgems' ride in the fairground due to repetitive and annoying announcements over a tannoy. These are not the actions of an uncaring licence holder. Mr Pointon took this action because he had due regard for the neighbours, even though the fairground operator was unhappy with him that their dodgems ride was withdrawn. He shows consideration to neighbours even though the event takes place on only one-weekend-per-year.

Mr Pointon is *always* keen to enhance the reputation of his festival and places a high value on it. He employs specialist help when necessary, such as in Health & Safety, Electrical specialists, Noise Management, Security, Traffic Management, Waste Management, and Transport.

In fact, Mr Pointon has gone to *extraordinary* lengths to ensure that the festival continues to be operated in an extremely safe and responsible manner, and has made it clear that he will implement further measures in keeping with the new larger licence. The low levels of crime & disorder, low demand on police services, lack of accidents and injuries in previous years, and the growing popularity of the festival speak for themselves. Parents simply do not take their young children to events where there is large-scale drunkenness, a threatening atmosphere and open drug-dealing. Many of Mr Pointon's customers return year-after-year and bring their friends.

Mr Pointon *fully implemented* the numerous conditions placed on the licence during the 2017 festival, and it ran extremely smoothly. The transport provision using buses went particularly well.

Mr Pointon operates in a professional manner and does not cut corners to save money. On the contrary, he is generous and allocates free space for charity stands and uses the festival to raise a large amount of money for a local charity 'Rugby for Heroes' (which supports ex-service personnel). He has also previously offered free tickets to local charity 'The National Star Centre' which cares for people with severe disabilities and brain injuries, so they can join in the fun. Mr Pointon would happily provide a dedicated steward to accompany a group such as this to ensure their total safety.

I have no hesitation in saying that Mr Pointon has proved himself to be a responsible Licence holder. In fact, Mr Pointon is among the most responsible of all the Licence Holders I have ever met. He understands his responsibilities, takes them seriously, goes well beyond the minimum requirements on the licence, listens to and is considerate towards his neighbours, leaves the festival fields and surroundings in immaculate condition after each festival, has taken numerous steps to

address police and neighbour concerns, and his promises are followed through even when there is considerable financial cost involved.

In my lengthy time as a Police Licensing experience I came across very few Licensees who would consider arranging transport home for their customers. Patrons are normally just left to find their own way home. Mr Pointon is not only arranging transport home, but is arranging transport *to* and *from* his event.

Not surprisingly, the Witcombe Cider Festival has proved to be extremely popular with the local communities. The festival originally centred on the wide choice of ciders locally produced, but its focus rapidly shifted so that it now focuses primarily on Live Music. It is renowned for featuring some eminent and popular artists, and these have become the main attraction. However, a wide selection of primarily local ciders are still on offer, and this feature provides a quirky distinctiveness and distinguishes it from other music festivals in the UK, particularly since traditional and naturally flavoured ciders tend to be more popular than beer, for example, with female festival goers.

Despite the name, this festival is not an Alcohol-led event. Drinks prices are set at a minimum of £4 per pint, and others are considerably higher. These prices are considerably higher than all local Bars.

This festival has grown in size each year since it started, but is still relatively small in comparison to many other music festivals and, significantly, operates predominantly during *daytime hours*. Ticket prices are also considerably less than other festivals, allowing local people to enjoy a popular music festival at relatively low cost and without the environmental damage caused by unnecessary long-distance travel.

Despite an increase in capacity granted by the Committee last year, the festival came close to reaching its capacity again. This is one of the primary reasons why Mr Pointon has decided to move the festival to a much larger site and increase the maximum capacity to 9,999 (although he appreciates it may never actually reach the maximum number).

At the end of 2017, Mr Pointon located a large site at *Shurdington* that was considerably better than the previous site. Mr Pointon and I attended a site visit and meeting with the land-owner to discuss possibilities for relocating the festival from the site at Painswick Road. However, the Shurdington site had some difficulties with access routes and, at the start of 2018 Mr Pointon identified this new site at Brockworth Road, which was clearly a better location. He engaged in negotiations with the land-owner, Mr Will Speakman, and has been given the opportunity to hold the festival there.

The site consists of two large flat and level fields running between the M5 Motorway and Brockworth Road, Churchdown. The fields are situated in an open rural area which has very few residents nearby. The nearest property (Pressmead Farm) is 550 metres from the intended Main Stage position and there is also a coppice sandwiched between that will absorb some of the sound.

The field closest to the motorway would be used as the main festival field and the Main Stage would be located towards the western side of this field with loudspeakers projecting noise in an easterly direction across open farmland which stretches for miles. This field has a dense 1.5 m high hedge and barbed wire around its perimeter, which would help keep intruders and gate-crashers out, and would keep festival attendees in. Metal Heras fencing would be used to supplement any sections of the perimeter that require bolstering. Behind the stage, Mr Pointon would install 2 metre high Heras fencing to keep festival-goers forward of the stage.

Raised viewing platforms would be implemented at the side of the Main Stage for the exclusive use of door supervisors, so that crowd activity can be closely monitored. Any person seen throwing any objects in the crowd will be escorted off the site immediately and will be banned from attending future festivals. Warning signs will also be displayed to help deter such irresponsible behaviour. Warnings will also be given in advertising and with ticket information.

The second field (nearest Brockworth Road) would be used as a welcoming area along with Bus-loading facilities, and Taxi drop-off point. An Emergency RV point would also be provided in this area. Again, this field has a dense 1.5 m high hedge and barbed wire around its perimeter.

This year, Mr Pointon would extend the Bus provision considerably. Mr Dix (Mr Pointon's transport provider) would provide 10 buses and would transport festival attendees **to** and **from** the festival. Routes are being planned to collect customers at various pick-up points in the morning from around 10am, as well as taking them home in the evening from 9pm onwards. Furthermore, although Mr Dix and Mr Pointon made an accurate assessment last year of the number of Buses that were needed, Mr Dix has offered to have additional vehicles on standby if they find that demand is exceeding the available buses. Mr Dix would also have his own (additional) set of door supervisors to provide security on the Buses, so that his activities do not impinge on security management on the main festival site. Buses will cost 2 drinks-tokens per journey (tokens cost £2 each), although children under-18 will travel free. The use of Buses will be actively promoted on the festival website and Bus tickets will also be pre-sold with festival tickets.

A further very large (third) field next door to the site (on the southern side), which is also owned by Mr Speakman, would be used as a car-park with a capacity of around 2,418 cars. There is a gateway

that leads between these two fields so that people parking their cars can walk to and from the welcome field without going near the road. Beyond that car-park field is another very large field which would also be used for car-parking if needed. This field would accommodate 2,949 cars. The total number of parking spaces available would be well beyond that which could be expected, even if the festival reached full capacity.

Trackway will be installed as necessary in the car-park field to prevent mud getting onto the highway in the event of rain. Trackway will also be installed to provide a Bus turning-circle and Taxi drop-off point in the welcome field. There will also be trackway running down the south side of the welcome field and into the festival field for the use of emergency vehicles.

For the last few years, Mr Pointon has employed a specialist Traffic Management company 'Link Highway Services' to provide and erect road signs, and provide and install the temporary traffic lights. <http://www.linkhs.co.uk/traffic-management> . This year, he intends to employ them to also manage the Car-Park, so that this element does not become a distraction for either himself or Mr Simms. (Mr McFarlane is aware of this via the SAG meeting).

Cars will be charged £10 per day to park at the event, so there will be a financial incentive to use the Buses unless cars are carrying at least one passenger.

I have visited the site on a number of occasions since it was identified and consider it to be perfect for holding a music festival. In my view, it would be extremely hard to locate a better site.

Mr Pointon has already had discussions with the new neighbours at Pressmead Farm and Dean Farm. They are not particularly close to the site and have no objection to a festival taking place once-per-year. (See Mr Hopkins statement attached - Appendix 29.)

Prior to submitting this application, Mr Pointon and I carried out a site visit with Tewkesbury Borough Council's Environmental Health Manager Mr Gordon Buchanan on 11th April. He has considerable experience involving large and small festivals, and stated that this site is very suitable for use as a festival site.

Two of the main objections from the Constabulary in the past, have been the fact that the festival at Painswick Road was located on an 'A' Road and that there were residents living in close proximity. These issues have been raised repeatedly and were raised again in the Review application.

Both these objections are dispensed with on this new site, as Brockworth Road is an unclassified road, being neither an 'A' road nor a 'B' road and, as such, it carries relatively little traffic. The speed

limit on this road is 50 mph, but drivers would be warned to slow down on the approach by the use of multiple road signs in both directions. As at previous festivals, 'Early-warning' signs and 'Slow' signs would be erected in Brockworth Road by a contractor employed by Mr Pointon.

In accordance with advice supplied by the Police Road Safety Officer (David Collicott) and Highways (David Pritchett), Mr Pointon also plans to install temporary traffic lights to allow vehicles to exit the festival site safely. This system worked extremely well in previous years.

Unfortunately, there is no pavement along Brockworth Road; however there is a grass verge alongside the road, which pedestrians can use as a walkway. Mr Pointon would arrange for the long grass and weeds to be cut back along considerable lengths of Brockworth Road, although, as the distance from the festival site to the nearest residential area is considerable and, given that buses are available, it is anticipated that the numbers of people walking to and from the event would be relatively low.

A detailed Road Safety Plan would be submitted, as usual, and approved by the Police Road Safety Officer (David Collicott) and Highways (David Pritchett), with whom Mr Pointon and I have already had a meeting.

Another concern on the previous site related to there being only *one* entrance to the festival field, which had to be shared by Buses and pedestrians (with barriers placed to separate the two). This new site has *two* gateways, so that separate entrances can be allocated to vehicles and pedestrians, and there is a separate (third) entrance that leads to the car-parking fields. There is also a fourth (emergency) exit from the car-park field at the southern end.

There are Public Footpaths running across the proposed festival site and through Pressmead Farm, but the County Council officers responsible for these have already agreed temporary closures for that weekend.

Full Risk Assessments have already been carried out on the new site by Mr Dewi Scourfield (the Health & Safety specialist employed by Mr Pointon). The maximum capacity of the festival field alone for the purposes of a Fire Risk Assessment have been calculated at 60, 500 which is, of course, well in excess of the numbers that will be permitted access. There are wide emergency exits that lead from the festival field into the adjacent fields on both sides of the festival field. These exits would allow swift escape in the event of a major emergency. The Fire & Rescue Officer overseeing this application (Mr Kevin Saturley) has told me that he considers the event as 'Low risk'.

There are high-voltage electricity cables running across the welcome field, and enquiries have been made with Western Power regarding these. They have measured the height and they are above the legal requirement to allow high vehicles to pass under, however, as a result of this enquiry, Western Power have decided to tighten the cable to reduce sag and create more clearance, or will possibly relocate the cables underground in keeping with their long-term improvement policies.

If the Committee has any doubt about the suitability of this site, I would encourage the Committee to carry out a site visit. The scale and suitability of the site and the distances from the nearest dwellings are not particularly apparent when viewing it on a plan.

Mr Pointon engaged fully with the Safety Advisory Group last year to discuss the festival's finer details, and is doing so again this year.

Feedback from interested parties and the statutory authorities has been taken into consideration each year and refinements have been made year-on-year to ensure continuous improvement. This process will remain, as Mr Pointon is keen to enhance the reputation of the festival and uphold his own reputation as a responsible licence holder.

It is regrettable that the considerable resources the police have invested into this event have all been in a negative context. Had those policing resources been used to support the festival and engage positively with patrons, staff and children, it would have been much more productive.

In addition to a search tent, Mr Pointon would still be willing to provide the Constabulary with free stand space for a feature such as a Crime Prevention display, Road Safety display, or anything else that is appropriate for engaging with a mixed-age audience.

The grant of this licence is *very unlikely* to result in a significant increase in crime and disorder, due, essentially, to the high level of security staff that will be present, coupled with the history of good management and the upgraded transport provision.

Gradual dispersal from the festival has been successfully achieved by allowing the Bar to remain open for a further period after the Main Stage ends, with low-level music playing inside the marquee.

Food Stands have remained available until the end of the event and have been heavily used after the Main Stage entertainment has concluded. Toilets also remain available. Nevertheless, the whole site has been emptied within an hour of the Bar closing.

If the total capacity were ever to reach 9,999 the minimum number of door supervisors provided would be 134. On top of that, there would be in the region of 60 stewards. Furthermore, the continual tension that existed between nearby residents and the festival has now gone and is very unlikely to reappear due to the larger distances involved.

Mr Pointon is not seeking to establish any camping facility for patrons on this new site. However, there will be an *overnight security presence* on the site (as previous years) to protect all the valuable equipment and there is a possibility that a few staff may choose to remain on the site overnight (e.g. in their vehicle) to give *additional* protection to their own equipment.

Plans for this new enlarged festival have been discussed with the Brockworth Parish Council (in whose area the new site is located), and they support the application.

I respectfully ask the Committee to grant the licence exactly as applied for, and in keeping with paragraph 5.3 of the Council's Licensing Policy which states that "The Licensing Authority will aim to carry out its licensing functions in a way that **promotes tourism, increases leisure and culture provision**, and encourages economic development within the borough."

Andrew Cook

Licensing Consultant on behalf of Mr Joseph Pointon

APPENDIX 1

Incident Report 2013

Saturday 24th August 2013 Drug Search 7.22pm

Male was spotted with white powder around his nostril. According he was searched for Class A. Nothing found. Male free to go on site.

Saturday 24th August 2013 Eviction

Called to an incident where a male had been stalking his ex girlfriend. He had managed to gain entry on site. He was asked to leave of his own accord. Second call about the same male back on site. We ejected the man from site for second time. The male was heavily intoxicated so we took the keys to his vehicle and told to leave his vehicle until 9am because he had been drinking. He returned the next day to collect his keys and vehicle. Van registration V128 GAM.

Saturday 24th August 2013

21.44 Police called to arrest a male being violent and threatening. He made threats to stab, shoot and set on fire all Security personnel. He was subsequently arrested and taken off site. Police will attend site the next morning to take statements. **Police Incident Number 472/24/8**

Saturday 24th August 2013

21.26 Two lads play fighting. Security split the two males up and one then tried to carry on with staff. He was restrained by Keith and myself. In this struggle his partner tried to intervene and lost her wedding ring.

Sunday 25th August 2013

06.30 Man entered site through the hedges claiming he was searching for his phone. Nothing was found to be stolen or tampered with. Man escorted from site.

7.30AM Neighbour came out and thanked us for a good job done. He said he would be telling the Council how pleased he is with the Security.

Sunday 25th August 2013 - Arrival time of ambulance 15.52 Dan Bee was stung by a wasp. He has an allergy to bee stings. An ambulance was called to check him over and it was decided to take him to GRH for observation at 16.14.

Sunday 25th August 2013. 22.30 Drunken male leaving site and started walking home. He passed a neighbouring house and thought it was his and tried to gain entry via the back door. I attended and escorted him off the property. No raised voices or hands on. The male left quietly and walked to the bus stop.

APPENDIX 2

Letter to Kathryn Hill

Kathryn Hill
Environmental Health & Licensing,
Tewkesbury Borough Council,
Gloucester Road,
Tewkesbury,
GL20 5TT

9th January 2014

Dear Kathryn,

Subject: Witcombe Cider Festival

Following our meeting in November, I am writing to thank you for hosting the meeting at your offices so that Joe Pointon and I could hear the residents and police concerns 'in person' and be given the opportunity to address them prior to this year's festival. We are grateful to all who attended, and we felt it was a very worthwhile meeting. Some good suggestions were made.

Although I have not yet received minutes of the meeting from you, I think it would be fair to say that the main concerns raised at the meeting (along with earlier written correspondence) were incidents of drunken anti-social behaviour (especially at closing time and overnight), inadequate fencing, urinating in public, road safety concerns and litter.

I am pleased to say that, since our meeting, Joe Pointon has made considerable progress on measures designed to deal with all these concerns, and we are confident that, if the proposals below can be implemented, the problems experienced last year will not be repeated this year.

Proposals:

1. **No overnight camping will take place on the festival site this year.** This will mean that there will be no campers bringing alcohol onto the site by car with the intention of drinking it in the campsite prior to entering the arena or drinking it overnight. This will help reduce drunkenness. Removing the campsite will also remove the 'campfire' element and eliminate overnight disturbance.

As musical entertainment finishes at 2300hours, the whole site can be empty and closed down by Midnight on both days, ensuring that the residents are not disturbed by any overnight activity. I would like to add that a minimal but reassuring security presence will remain on the site overnight anyway, to protect the equipment.

2. **Mesh Fencing will be provided onsite, as requested by the residents.** This fencing will be erected in the arena field a considerable distance from the perimeters of the gardens so that a large sterile area is created. This will protect areas adjacent to neighbouring properties from intruders, and will also deter festival attendees from coming into contact with or annoying residents.
3. **Additional Portaloos will be provided and will be located adjacent to the exit** in order to encourage their use by attendees as they leave the event.
4. **Additional Rubbish Bins will be provided and located adjacent to the exit** in order to encourage attendees to deposit their litter responsibly as they leave.
5. **Stewarding and doorstaff deployed at the event will be operating to a higher standard than last year,** so as to address specific issues raised at the meeting. In particular, at closing time, there will be a constant patrol of staff (minimum of two) along the pavement that runs past the neighbours' homes, so that these staff can intervene promptly in the event that any person who has attended the event attempts to carry out antisocial activity such as littering, urinating, climbing on hedges etc. These staff will wear high-visibility clothing and will encourage pedestrians to remain on the pavement and not walk in the road, so that risk of a road traffic collision is reduced. Doorstaff will also undertake more rigorous searching of customers as they enter the event in order to prevent customers bringing in their own alcohol and entry will be refused to anyone who arrives in a drunken state.
6. **Staff engaged at the Bar will be briefed to pay greater attention to the state of sobriety of customers seeking to purchase alcoholic drinks.** Barstaff will be instructed to decline service where they have concerns. Furthermore, if this occurs, they will be instructed to summon doorstaff who will ensure the customer concerned moves away from the Bar area and, if appropriate, is asked to leave the site. If necessary, drunk or troublesome customers will be escorted off the site by doorstaff.

7. **Additional and larger road-signs will be placed out on Painswick Road on the approach to the site (from both directions).** These will be placed out well in advance so they provide motorists with adequate early-warning of the event. This will encourage drivers to pay particular attention and slow down to an appropriate speed, improving road safety.
8. **Stewards wearing high-visibility clothing will position themselves on the pavement outside the car-park exit at closing-time** so they are visible to approaching motorists and to help attendees leave safely. This will help raise road safety further.
9. **Additional recommendations.** It is suggested that, as discussed at the meeting:
 - a. The main pedestrian entrance/exit to the festival is moved away from the public footpath running immediately alongside Mr & Mrs Oakley's home, and that the gated field entrance is used instead. This field entrance is 75 metres away and will remove the necessity for attendees to have close proximity to Mr & Mrs Oakley's property. The new entrance would, however, still retain a distance of 145 metres from Mr Roberts' property, and doorstaff will be specifically instructed to remain in the immediate vicinity of Mr Roberts' and Mrs Gover's homes when the event finishes, as this is the direction in which most local attendees will inevitably walk.
 - b. It is suggested that the pedestrian link between the car-parking area to the arena (which runs alongside the furthest side of the field some 25 metres from the rear of Mr & Mrs Oakley's garden boundary) is maintained, so that attendees have no reason to venture any closer to their home. If this suggestion is accepted, Mr Pointon will make application to the County Council for the public footpath to be temporarily closed so as to provide an additional buffer. Should this closure order be granted, the footpath will be clearly fenced off so as to deter access.
 - c. With the agreement of residents, event staff patrolling Painswick Road will place cones across their drives to deter motorists from using their drives for turning around.
 - d. Entertainment for children is being increased, so that the whole event takes on a more family-friendly atmosphere.

It is suggested that, if these proposals are acceptable to the residents, police and council, an application is made shortly in order to modify the Licence (Plan) by Minor Variation.

I look forward to your reply when you have had the opportunity to consider the above and discuss with all those concerned.

Yours sincerely,

Andy Cook
Licensing Consultant

07565 969398

andy@easylicensing.co.uk

APPENDIX 3

Statement of PC Lee Thompson

L S Thompson

15th March 2014

To Whom It May Concern:

My name is Lee Thompson, and I am currently employed by the Gloucestershire Constabulary as a serving police officer. I have over 10 years service, all of this as a front-line response officer.

Prior to joining the Constabulary, I served 22 years in the British Army, concluding my career as a Sergeant.

In the past, I have carried out duties as a steward at several music concerts in various countries around Europe. More recently I have acted as a steward for Gloucester Rugby Club, including all the musical concerts that have taken place there over the last few years.

I first came into contact with Joe Pointon several years ago, where we would train at our local gym. Over the years Joe has become a very good friend.

Two years ago, Joe informed me that he was organising a music event at Witcombe Cricket Club. I told him that, if he required a hand with anything, to give me a call. However, due to work commitments that year I was actually only able to help for a couple of hours giving advice and observing. That event went well and without problems.

Last year I was on rest days and became more involved with Joe as the venue had changed to a site in Brockworth, just off the A46. I was present for almost the whole time the event was open to the public. I helped Joe by working as a volunteer on the entry area, placing wristbands on customers, checking ages for the bands to be placed on attendees, advising on issues I could help with, and generally observing proceedings in a neutral capacity.

To my knowledge, during the whole event, Joe had only one incident of note. This involved an inebriated male making threats toward people in his immediate vicinity. I had heard the threats that the man made, so I monitored the incident. I believe it was dealt with more than satisfactorily by the event's security team. It was dealt with admirably and promptly. Also with the amount of security that were stewarding the festival, there were more than ample door supervisors to defuse the situation, without subjecting the many hundreds of festival revellers to further disruption.

When police officers arrived, I informed them what I had heard and they escorted the inebriated male away. The police officers showed no concern about the event or road safety aspects. One officer even commented that it was about time something like this (festival) took place and that events like this were needed around the area. He said that it was a shame he was working, otherwise he would have attended.

Although I was off-duty as a police officer, I would like to stress that I remained sober and attentive. Due to my line of work, wherever I go I tend to only have only a few drinks, as I like to enjoy my surroundings while keeping vigilant. I saw very little at this venue that would cause any concern to those that attended.

When the festival came to a conclusion each night, apart from a few festival participants that were still singing a few tunes on the walk back home or to their respective tents, it was nothing that I would say could cause concern to any of the local residents. It was all good natured, and attendees in my eyes were well-behaved.

I saw nothing that caused me concern regarding any road safety aspects. There were persons employed to control the traffic and car parks, which they did competently.

After consulting with Joe in recent days, he has informed me that his licence for the next event could be revoked due to a few complaints. I believe this would be a travesty for the community, attendees and Joe, as he provides a well-constructed and well-organised event that is enjoyed by all attending. Revocation of the licence would be totally unjustified in my eyes.

There are very few events provided for the local community to celebrate and get together to enjoy each other's company. This event/festival provides this for the local community, but also allows attendees from other parts of the county and country who wish to enjoy such events. This, in turn, provides a spirit that gels everyone together.

I understand Joe has made commitments to improve this year's event. Joe is a person of integrity and is trustworthy, so I have no doubt he will honour those commitments to the best of his ability.

Yours faithfully,

L S Thompson

DECISION NOTICE

COMMITTEE: Licensing Sub-Committee (Licensing Act 2003 and Gambling Act 2005)

DATE: Wednesday, 21 May 2014 – Reconvened from Tuesday, 22 April 2014

Premises:	Witcombe Cider Festival, Painswick Road, Brockworth.
Applicant in respect of Review:	Gloucestershire Constabulary.
Application to review the premises licence.	
Present:	Councillors A C Tugwell (Chairman), B Whelan and Mrs C Wright.
The Applicant:	David MacFarlane – Gloucestershire Constabulary Senior Harm Reduction Adviser. Jaine Simner – Gloucestershire Constabulary Licensing Manager.
Witnesses for the Applicant:	Mrs R Hamblett-Stubbs – Resident of Painswick Road. Mr J Hunt – Resident of Shurdington Road. Mrs C M Neal – Resident of Moorfield Road. Mr and Mrs Oakley – Residents of Painswick Road. Mr T Roberts – Resident of Painswick Road.
Representatives of Premises being reviewed:	Andy Cook – Independent Licensing Consultant for Easy Licensing. Joseph Pointon – Premises Licence Holder.
Witnesses for Premises being reviewed:	Mr L S Thompson – Resident of Ribble Close. Councillor Mrs J M Perez – Resident of Kennel Lane. Councillor V A Perez – Resident of Kennel Lane.
Responsible Authorities:	Paul Bowden – Environmental Protection Officer. Gerry Davies – Senior Environmental Protection Officer. Colin Hault – Licensing Officer.

SUMMARY OF REPRESENTATIONS

1. Eight letters of representation had been received from interested parties in support of the review application and the recommendations put forward by Gloucestershire Constabulary that further events should not go ahead citing that the festival had undermined the licencing objectives of the prevention of public nuisance; the prevention of crime and disorder; and public safety.
2. Four letters of representation had been received from interested parties opposing the review application and the recommendations made by Gloucestershire Constabulary, citing that the event had promoted the licensing objectives of prevention of public nuisance and the prevention of crime and disorder.

THE APPLICATION

The Witcombe Cider Festival is a music and cider festival held annually on open pasture land in Brockworth to the south-east of the A46 Painswick Road, 400 yards south of the junction of Ermin Street and the A46 at the Cross Hands Toby Carvery.

The review request from Gloucestershire Constabulary was received because it was considered by the Constabulary that the entrance to the Witcombe Cider Festival, situated on the A46

Cheltenham to Stroud Road, within a 40mph zone between Brockworth and Cranham, was an unsuitable and unsafe location and therefore did not promote the licensing objective of public safety.

Furthermore, following the event in 2013, a number of complaints had been received by Gloucestershire Constabulary from local residents who lived in close proximity to the premises. The residents alleged that they were disturbed by customers of the event and experienced incidents of drunkenness and anti-social behaviour from festival-goers attending the event. Council Officers had attended the festival on both evenings in order to monitor how the festival was being managed by the premises licence holder and witness statements had been provided by the Officers to Gloucestershire Constabulary which corroborated the concerns highlighted by the residents.

In light of the complaints and witness statements provided by Council Officers, a meeting was arranged with the premises licence holder and his Licensing Consultant to discuss the apparent poor management of the event and the adverse effect the event had caused to local residents. Council Officers, a representative from the Police and local residents had also been in attendance at the meeting. Following the meeting, a letter had been received from a company called Easy Licensing, the Licensing Consultancy acting on behalf of the premises licence holder, which set out a number of additional proposals put forward by the premises licence holder which attempted to address the concerns raised during the meeting.

In response to these additional proposals, Gloucestershire Constabulary stated that, due to traffic issues at the event in 2013, the poor management of the event and the premises licence holder's reluctance to accept any responsibility for failing in his obligations under the Licensing Act 2003 by not complying with the conditions already attached to the current premises licence, they had no confidence that he would comply with the additional steps proposed, and as he had made no attempt to engage or work with local residents, there was a likelihood that disorder and public nuisance would increase considerably should the festival go ahead as planned in 2014. On that basis, they had made their application for a review of the premises licence in respect of the Witcombe Cider Festival on the grounds of the licensing objectives of public safety and the prevention of public nuisance.

DECISION

Having considered the review application; the representations made by all parties, including those made at the hearing and the proposals put forward by the premises licence holder to alleviate the concerns of Gloucestershire Constabulary; the four licensing objectives; the National Guidance; and the Council's Statement of Licensing Policy, it was resolved, to modify the conditions of the premises licence through the addition of a series of conditions as follows:

1. That, between the hours of 10:00 and 18:00 on event days, there be no less than 10 security guards on site.
2. That, between the hours of 18:00 and close on event days, there be no less than 20 security guards on site and no less than a further five patrolling the A46.
3. That a security guard be located outside, or within 25 metres, of Mr and Mrs Oakley's property at all times when the event is open to the public.
4. That a security guard be located outside, or within 25 metres, of Mr Roberts' property between the hours of 21:00 and closure of the event.
5. That security guards remain on site until it is cleared and that a presence be maintained along the A46, between the site and the Cross Hands roundabout and 500 metres in the Stroud direction, until such time as the area has been fully cleared of those who have attended.
6. That the exclusion zones surrounding the private and/or residential properties be maintained using Heras fencing.
7. That, in respect of the safety perimeter or exclusion zone surrounding Mr and Mrs Oakley's

property, the boundary be marked and observed at 50 metres in all areas, save for the specific points of the boundary where this would not be possible due to the location of the opposite boundary of the field, and at this, or these, point(s) only, there should be an allowance of no more than 3 metres between the opposite boundary and the perimeter of the exclusion zone.

8. That, in addition to the events signs being provided and erected by the AA in the 24-48 hours preceding the event, the early warning signs to be placed no less than a week before the event also be supplied and erected by the AA.
9. That no camping is to be provided on the site itself or at any other place, in relation to patrons, and/or any other persons either attending or being involved with the event.

The Sub-Committee also sought the following undertakings from the premises licence holder:

1. That the premises licence holder adhere to any recommendations made by David Collicott, Road Safety Officer for Gloucestershire Constabulary, concerning the implementation and use of a second entrance to the event site.
2. That the premises licence holder undertake to obtain at least 10 shifts experience of front line bar work in a town or city sports-type bar or nightclub, where he will be exposed to the realities of dealing with high volume alcohol sale.
3. That the premises licence holder distributes a monthly bulletin to ALL interested parties.
4. That the premises licence holder facilitates a follow-up meeting with all interested parties within one month following the last day of the event.

APPENDIX 5

Email from PC Simner

RE: Debrief on Witcombe Cider Festival

Simner, Jaine <Jaine.Simner@gloucestershire.pnn.police.uk>

Reply

Wed 27/08/2014, 13:42

'Andrew Cook' (andy@easylicensing.co.uk)

Consultancy

Andy

There was just the one incident which caused a problem for Mr Roberts .There were a couple of isolated incidents after but minor. The Taxis were a bit of a nightmare as always and having been there near to close on both evenings was a bit concerned re dispersal. I personally had to direct a few people out of the road and pick one up off the road. Watching the attendees come out was not good.

Darren did a great job and residents had total faith in him.

I spoke to quite a few of the security staff who said nice venue wrong location.

Jaine

From: andyandcathycook@hotmail.co.uk [mailto:andyandcathycook@hotmail.co.uk] **On Behalf Of** Andrew Cook
Sent: 26 August 2014 18:02
To: Simner, Jaine
Subject: RE: Debrief on Witcombe Cider Festival

Hi Jaine,

Noted re your availability. I will confirm date, time & venue when other replies have come in.

Joe has not yet found another site, although I have suggested that, ideally, he could do with moving to another site where there are no neighbours and no main road. He could then, potentially, have 3 days, later hours, reinstate the camping and increase the capacity.

Attendance on Sat was around 850 I believe and around 600 on Sunday. Most attendees pre-bought tickets it seems.

I believe I am right in saying there was just one incident (on Saturday) when Police were called.

Sorry I missed your visit! I was there during the afternoon, and then again at closing time.

Kind Regards,

Andy

APPENDIX 6

Additional Measures offered

Additional Preventative Measures for Witcombe Cider Festival 2015

Building on the additional measures that were successfully implemented this year, and taking into account the feedback that was gathered from residents, council and police at the recent follow-up meeting (and subsequent discussions), the following improvements will be made to the festival arrangements next year:

1. The Bar will close earlier. 'Last orders' will be called around 2245hrs and the Bar will stop serving drinks at 2300hours, when the music finishes. Drinking-up time will also be reduced to 15 minutes. The Drinks Marquee will, therefore, be emptied at 2315hours. These changes will result in a swifter dispersal of festival attendees from the site.
2. At least 2 extra security staff will be employed, taking the total to a minimum of 27.
3. From the start of the hours of darkness (2030hours) until 2230hrs, a minimum of 4 x security staff in high-visibility clothing will carry out foot-patrol up and down Painswick Road from the festival car-park to the Cross Hands roundabout. (NB. This is in addition to the static guards posted outside Mr & Mrs Oakley's home and Mr Roberts' home.)
4. From 2230hrs until midnight, a minimum of 15 x security staff in high-visibility clothing will be spread out along Painswick Road between the festival car-park and the Cross Hands roundabout. These staff will endeavour to prevent festival attendees encroaching onto private driveways & gardens. They will also encourage pedestrians to walk on the pavement and stay out of the road.
5. Drinks prices will be raised by between 10 - 20%. (Exact amount yet to be determined)
6. More robust arrangements will be made for Taxi & Private Hire provision in the festival car-park in order to reduce further the incidence of these cars stopping on the road or turning in private drives.
7. Signage on the festival site will be improved, e.g. No-Entry signs will be displayed on the inside of the car-park entrance.
8. The volume of Bass being played during the infill music between Live Bands will be reduced.
9. The street lights along Painswick Road will be checked one month to 6 weeks in advance of the festival and any defective lighting will be reported to the Council.

It is hoped that these preventative measures will reduce the anxiety felt by residents during the hours of darkness and dispersal period. It will also ensure that the risk of disorder is reduced further.

30/09/14

APPENDIX 7

**Email from Mr McFarlane
dated 3/9/14**

Cider Festival

McFarlane, David <David.McFarlane2@gloucestershire.pnn.police.uk>

Reply

Wed 03/09/2014, 09:13

Andy

In furtherance of our conversation at the debrief. I may have been unclear in our concerns.

We were made aware of an incident which occurred at 0300 hrs on the morning of Sunday 24th August where a man was detained in the Festival beer tent by security staff. It was described to us as a burglary.

As you know that there is an expectation by the police that such a serious offence would be reported to us by any responsible event organiser. On checking it was apparent that no such report had been made hence I made the request to see the Security Log for the festival but as you are aware nothing had been recorded.

To put this in context recently there has been a burglary at a nearby Festival where the contents of the tills were stolen overnight, you can therefore see our concern in respect of this matter.

I would be grateful if you could supply me with the name and address of the individual that had been detained and a copy of the photograph of him taken by security staff. I will give you an undertaking that we will not contact the individual unless it is absolutely necessary.

In addition could you provide me with the contact details of the organisation that provided first aid for the event.

I was disappointed that you felt it necessary to tell me that "we haven't got enough to take us to review" which is both inaccurate and unhelpful.

I am awaiting the outcome of the Community Impact assessment which was instigated by the Tewkesbury Inspector before we decide how we will progress this matter.

David McFarlane

Senior Harm Reduction Advisor

Head of Crime Prevention and Licensing.

Gloucestershire Constabulary Headquarters

📍 No 1 Waterwells, Waterwells Drive, Quedgeley, Gloucester, GL2 2AN

☎ (01452) 752173

✉ David.McFarlane2@gloucestershire.pnn.police.uk

APPENDIX 8

**Email to Mr McFarlane
dated 3/09/14**

From: andyandcathycook@hotmail.co.uk [mailto:andyandcathycook@hotmail.co.uk] **On Behalf Of** Andrew Cook
Sent: 03 September 2014 22:30
To: McFarlane, David
Cc: Joe Pointon; licensing@tewkesbury.gov.uk
Subject: RE: Cider Festival

Dear Dave,

Thank you for your email.

Intruder Incident

I have now spoken to Darren Simms & Joe Pointon regarding the incident where a man was found by Security inside the Beer Tent at around 2.30am on Sunday 24th August. The man alleged he was looking for a mobile phone which he had lost earlier. He was photographed and escorted off the site.

The incident was regarded by the security officers as minor, and it is not Joe's intention to report it as a crime. However Darren & Joe are very happy to supply you with the photograph and the man's ID for intelligence purposes. The man is local and known as xxxx xxxxxxxxxx. He lives in Brockworth. Exact address unknown, but I guess you may well have it on record.

I have asked Darren to let me have a copy of the photo (which he is getting from the door supervisor concerned). I will then pass it on to you along with Incident records.

Perhaps I could enquire what your interest is in relation to First Aid provision?

Threat of Review

In view of there being just one incident requiring police attendance during this year's festival and the fact that all the neighbours viewed the festival as being an improvement over last year, I was shocked to be told by you immediately after the meeting that the police are "still not happy" and that another Review is, in any way, being considered. That does not reflect the impression given to staff by Jaine Simner when she attended the event and carried out an inspection. Jaine indicated she was happy with the way it was operating. Separately, two or three police visits were made by passing local officers who expressed no concern. Additionally, the Licensing Authority carried out extremely thorough inspections and have indicated they are happy with the event.

As you know, extensive and costly measures were implemented by Joe this year to resolve concerns arising from last year's event. They had a significant beneficial effect, which you heard for yourself at the meeting. Further improvements and adjustments will be made regarding next year's event as result of feedback from the council and residents.

Considering the fact that a Review took place just 3 months ago and the police request for revocation was rejected by the Committee, it is my view that a further Review application would be totally unjustified and could even be considered oppressive. It would most certainly be opposed.

Aside from the incident referred to above, perhaps you could outline, in detail, the reasons why the police are still unhappy, so that we can see if there are additional measures that may be introduced to allay concerns.

I also look forward to receiving feedback after the Community Impact Assessment has been completed.

Andy

Andy Cook
Licensing Consultant

APPENDIX 9

Health & Safety email dated 12/9/14

From: David.McFarlane2@gloucestershire.pnn.police.uk

To: andy@easylicensing.co.uk

Date: Fri, 12 Sep 2014 15:00:38 +0100

Subject: RE: Cider Festival

Andy

If you could bring any Health and Safety Records of the event, (or any event log that you have) it would be useful,

Thanks


David McFarlane

Senior Harm Reduction Advisor

Head of Crime Prevention and Licensing.

Gloucestershire Constabulary Headquarters

 No 1 Waterwells, Waterwells Drive, Quedgeley, Gloucester, GL2 2AN

 (01452) 752173

 David.McFarlane2@gloucestershire.pnn.police.uk

APPENDIX 10

**Undertaking given by Mr Pointon
November 2014**

Additional Preventative Measures for Witcombe Cider Festival 2015

Building on the additional measures that were successfully implemented this year, and taking into account the feedback that was gathered from residents, council and police at the recent follow-up meeting (and subsequent discussions), I undertake to implement the following improvements for the festival arrangements next year:

1. **The Bar will close earlier.** 'Last orders' will be called around 2245hrs and the Bar will stop serving drinks at 2300hours, when the music finishes. Drinking-up time will also be reduced to 15 minutes. The Drinks Marquee will, therefore, be emptied at 2315hours. These changes will result in a swifter dispersal of festival attendees from the site.
2. **At least 2 extra security staff will be employed**, taking the total to a minimum of 27.
3. **From the start of the hours of darkness (2030hours) until 2230hrs, a minimum of 4 x security staff in high-visibility clothing will carry out foot-patrol up and down Painswick Road from the festival car-park to the Cross Hands roundabout.** (NB. This is in addition to the static guards posted outside Mr & Mrs Oakley's home and Mr Roberts' home.)
4. **From 2230hrs until midnight, a minimum of 15 x security staff in high-visibility clothing will be spread out along Painswick Road between the festival car-park and the Cross Hands roundabout.** These staff will endeavour to prevent festival attendees encroaching onto private driveways & gardens. They will also encourage pedestrians to walk on the pavement and stay out of the road.
5. **Drinks prices will be raised by 10 - 20%.** (Exact amount yet to be determined)
6. **More robust arrangements will be made for Taxi & Private Hire provision** in the festival car-park in order to reduce further the incidence of these cars stopping on the road or turning in private drives.
7. **Signage on the festival site will be improved**, e.g. No-Entry signs will be displayed on the inside of the car-park entrance.
8. **The volume of Bass being played during the infill music between Live Bands will be reduced.**
9. **The street lights along Painswick Road will be checked** one month to 6 weeks in advance of the festival and any defective lighting will be reported to the Council.

It is hoped that these preventative measures will further reduce any anxiety felt by residents during the hours of darkness and the dispersal period. It will also ensure that the risk of disorder is reduced.

Signed.....
18/11/14

Joe Pointon

APPENDIX 11

Email from PC Simner

On 24 Nov 2014, at 14:48, Simner, Jaine <Jaine.Simner@gloucestershire.pnn.police.uk> wrote:

Hi Andy

Apologies for the delay in getting back to you following last week's meeting. I am happy in principal with the additional preventative measures that were offered with a few slight additions.

The largest issue around the event is dispersal, Closing the bar earlier will have a huge impact on dispersal and as a result dependent on the crowd or demand on the bar it may be beneficial to close half an hour earlier.

More robust SIA briefing , It was identified at last year's event that there was uncertainty with a some of the SIA staff on site. For example controlling the frontage of Mr Oakley's and Mr Roberts homes, Taxi control, general control of persons entering and leaving the site

Consideration for tickets to be purchased at back entrance rather than persons having to go backwards and forwards from car park to main entrance. I appreciate this makes control of numbers more difficult.

Better signage on site.

Consider /take advice re better use of traffic lights . 3 way ?

Lighting and signage to encourage use of rear entrance preventing people walking along main road.

Early liaison with Taxi company and agreed protocol for dropping/collecting customers

Liaison with AA to ensure signage raised to prevent drunken persons removing or knocking over

Continued liaison with Mr Oakley and Mr Roberts to address their concerns and to reassure them of good event control and management.

I believe all was discussed at the meeting and that none of the above brings anything new to the table.

Regards

Jaine

Cider Festival 2015

Debrief and Review of Festival arrangements to neighbouring residents

Minutes of Meeting held at Witcombe Cricket Club on Monday 21/09/15 at 7.00pm

Present:

Ros Hamblet Stubbs (RHS)	-	Resident
Tony Oakley (TO)	-	Resident
Ann Oakley (AO)	-	Resident
Nick Bishop (NB)	-	Resident
Hilary Clifford (HC)	-	Resident
Sean Clifford (SC)	-	Resident
Jude Perez (JPer)	-	Resident
Vince Perez (VP)	-	Resident
Jim Hunt (JH)	-	Parish Councillor
Jaine Simner (JS)	-	Glos Police
Bhavdip Nakum (BN)	-	TBC Licensing Officer
Sandy McMillan	-	TBC Environmental Officer
Joe Pointon (JP)	-	Festival applicant/ organiser
Dave Pointon (AC)	-	Joe Pointon's father
Mrs Pointin (Mrs P)	-	Joe Pointon's mother
Brian Webber (BD)	-	Festival volunteer
Darren Simms (DS)	-	Simms Security (Festival security)

Apologies: Tony Roberts (TR) - Resident

Distribution: Those present, Apologies

ACTION

1.0 Introductions

1.1 VP confirmed he had been asked by JP to chair and minute this meeting as he had previously conducted this role at previous meetings.

TO confirmed Tony Roberts was ill and unable to attend tonight's meeting but had submitted a letter to TBC Licensing.

2.0 Review of Festival measures

2.1 RHS stated the Festival worked well this year and was a big improvement on last year. Security was good this year and generally better management of the event was evident. Taxis were better managed without the previous attempts to 3 point turn and encroaching on RHS's drive.

JP confirmed he had briefed the requirements and expectations with Andy Cabs, this year about refraining from pulling into drives and 3 point turns.

2.2 Site entrance – pedestrian site entrance had moved this year away from TO's house leaving only the parking area entrance by TO's house. TO stated this had improved matters generally.

2.3 Fencing – JP stated the Heras fencing had been erected inline with the Licence requirements, as it had been erected last year, comprising 50m separation zone apart from the one area where this cannot be physically achieved.

2.4 Traffic management – JS stated the installation of pre-festival signage had been erected in good time this year, almost too early, given advance warning of the

forthcoming festival with good overall visibility of the signs.

Traffic lights had been incorporated again this year which controlled the exit of the car park area and also controlled the speed of vehicles generally along the main road. The car park consisted of a one-way system with entry and exit positions and avoided the turning of vehicles and clash at the one entrance which was a problem presented the previous year. Exit from site times on the traffic lights had been extended by 10 seconds.

JS stated the traffic management had worked well this year.

- 2.5 Toilet arrangements – VP noted that last year comments suggested that toilets be introduced at the pedestrian gates to help relieve festival goers upon their departure and prevent some of the urination that had previously taken place on the highway by hedges and driveways. Toilets were placed at the exit this year.

TO commented that perhaps some further screening be introduced to the toilet area as some men still urinated outside of the on-site facilities albeit just behind the toilet shelter provision and this was in some instances visible from their kitchen window.

JP confirmed he will increase the screening and make it more strategically placed to avoid any future sightings from his kitchen window.

JP

It was noted that urinating along the main road had not presented problems this year and was likely from the extra presence of security by the houses and the roundabout.

- 2.6 On-site facilities – JP confirmed caterers had increased in number with a greater variety of culinary options available. It was commented that there had been complaints about prices being high. JP commented that he was unable to dictate costs to the caterers.

JP stated there were more family orientated entertainment this year together with children's rides. It was commented that the high spinning ride felt too noisy.

JP commented that he had paid for acoustic testing to be undertaken during the Festival and proceeded to hand out decibel readings that had been taken at strategic spots, including in Abbotswood area, during different times and stages of the Festival. All readings, he remarked, were within the permitted guidelines and stipulation as laid down by the Licence board.

RHS stated that noise is a very subjective phenomenon with different pitches affecting people differently. An increase of a few decibels and indeed 5 decibels is a significant jump in audible scale with human hearing and can be determined as a nuisance. She could hear the thumping of Bass from what she termed the "Star Wars" ride which seemed to play the same music continually.

It was commented that the Bass is much more audible and the shrieks from the ride certainly more noticeable. HC stated she felt the vibrations from the Bass at her house in Abbotswood. Her family were trying to enjoy the Bank holiday weekend in their garden and the noise was intolerable.

VP reminded that at the previous year's meeting the interlude music between acts was commented as being over exuberant with Bass. It was noticeable this year that the music mixing was much more refined and did not seem to produce last year's issues. JP advised that the mixing equipment this year was more technically competent and a great deal of effort had gone into the directional placing of speakers and control of ranges in the noise spectrum.

BN stated the readings presented by JP were more or less in line with TBC's readings taken during the Festival. BN confirm there are no statutory requirements or restrictions enforceable with fair ground rides. The artist music stage was very professional in its set up. Consideration should also extend to having super silent generators in the fair ground and if these are not available

strategically placing them further away from residential housing will help.

TO commented that despite living right next the Festival grounds the noise and music had not bothered him.

RHS stated the music from the fair ground must have created conflict with the performing artists during their acts.

It was agreed that the nuisance factor of this year's Festival was the high level spinning, white knuckle ride, with the incessant shrieking from users of the ride and the continuous incessant fair ground music that accompanied this ride.

JP commented the fair did shut down exactly when asked to at the end of each day. The noise issue can be remedied with such rides being omitted altogether from future events.

3.0 **Communications to residents**

3.1 Letter drop – a letter drop had been posted to local residents encouraging residents to complain to TBC Licensing in order to shut down the Festival.

DP stated that the letter was anonymous thereby preventing any form of contact and means of addressing any concerns.

BN stated the wording on the letter was inaccurate and not factual and the intention of closing the Festival as the letter alluded to was not possible.

3.2 Communications – JP confirmed he personally sends out emails out to residents.

Noted a new couple had recently moved in down the road. Tony Gover should be removed from the email circulation list.

JH stated he had received one letter from a resident where that had tried to contact JP but JP had not replied. JP confirmed he communicates on all forms of social media, carries his phone with him at all time during the Festival and is contactable at any time. He doesn't know what more he can do to advertise his contact status. DP asked JH for the letter which JH confirmed he did not have details of the individual involved.

4.0 **Site control measures**

4.1 Security – TO stated he had phoned DS to personally confirm the improvement in security measures.

JH commented that one security man had tried to get departing revellers onto the footpath. DS stated security cannot physically manoeuvre people off the road. Security was placed to protect driveways along the road. There were 15 to 20 security personnel along the road at dispersal. A sniffer dog had also been deployed this year.

Mrs P confirmed that she had personally taxied some of the artists and that Andy cabs had commented how relatively quiet the Festival was during dispersal.

It was commented that the dispersal stage was generally very quiet. TO stated security was excellent.

BN stated there is a very grey area with dispersal as is experienced outside of pubs. The further away from the property, being it a pub or festival, the less power of authority can be exercised, which can make it more difficult to disperse from some properties.

4.2 Cleanliness – JP confirmed there are litter pickers during the day. To commented that the rubbish left at the end of the Festival is magically gone the following morning.

There has been less rubbish this year with less found and dropped in hedges. There was no rubbish at all left in neighbouring gardens.

HC commented that a ruck sack and sleeping bag had been thrown into a garden in Abbotswood.

- 4.3 Site dispersal & time keeping – JP stated site dispersal this year was quick, efficient and less congested. Bars were shut on time with bar staff leaving the area immediately and being replaced with security who quietly started ushering people after a short period. The immediate exiting of people once the last act had finished followed by the steady dispersal over the following half hour contributed to the perceived quiet exit of the festival. DS stated that if you try and force people out immediately they tend to get upset hence the method adopted.

5.0 **Tewkesbury Borough Licensing Comments**

- 5.1 NB & SM confirmed TBC had received letters of complaint together with letters of support with a fair mix of each.

There is a need to evaluate the fair ground's effect on noise and the nuisance factor but from a licensing perspective there are no controls that can be exercised upon the fair ground. The fair ground need to adopt the use of strategic directional speakers. Lights can also affect residents and need due consideration when setting up.

There were no problems with security with the dispersal managed better than the previous year.

With the anonymous letter drop the information portrayed is not correct on how the licensing procedure operates.

JP commented that the monetary contribution from the fair ground to the Festival is very minimal but it does bring entertainment to the Festival and they do help with the site set up. The one ride that has caused excessive noise and concern is very frustrating.

6.0 **Police**

- 6.1 JS commented that there had been no incidences of crime or disorder. The police had received an email about noise from the fairground.

Two officers visited early during the Saturday. DS stated his disappointment that there had not been a greater police presence. JS stated there had been incidents during the weekend which had prevented a greater presence.

7.0 **AOB**

- 7.1 JP confirmed the Festival had produced a small loss but he was pleased with the positive feedback he has received for this year's event. He derives a lot of pleasure from bringing good entertainment to the public.

JP commented that Heather Small never gives an encore performance but proceeded to do so which reflects how much she enjoyed the family good natured ambience. Titchy Strider confirmed he had a good time.

Judge Jules who was a last minute fixture proceeded to turn up without his music or headphones, but with some quick back up downloading from the Festival music team the situation was retrieved.

JP confirmed there had been a greater presence from corporate groups this year and this is an area he wants to encourage and increase next year.

JP is proud to be able to use his family's land for the Festival and despite the Festival being only for two days a year he takes very seriously the effect on the

neighbouring residents and will continue, as he has for the last two years, to improve matters where he can.

JPer commented that JP should be congratulated for organising such an enjoyable Festival for local residents and the wider audience.

7.2 It was agreed this year's Festival was a success with the slight blip from the fair ground white knuckle ride.

End of meeting.

Meeting ended at 8.45 pm

Cider Festival 2016

Debrief and Review of Festival arrangements to neighbouring residents

Minutes of Meeting held at Witcombe Cricket Club on Monday 12/09/16 at 7.00pm

Present:

Ros Hamblet Stubbs (RHS)	-	Resident
Tony Oakley (TO)	-	Resident
Ann Oakley (AO)	-	Resident
Vince Perez (VP)	-	Resident
Jim Hunt (JH)	-	Parish Councillor
Jaine Simner (JS)	-	Glos Police
Sandy McMillan	-	TBC Environmental Officer
Joe Pointon (JP)	-	Festival applicant/ organiser
Danny Pointon (DP)	-	Joe Pointon's brother
Darren Simms (DS)	-	Simms Security (Festival security)

Apologies:

Tony Roberts (TR)	-	Resident
Alan Taylor (AT)	-	Resident
Nick Bishop (NB)	-	Resident

Distribution: Those present, Apologies

ACTION

- 1.0 **Apologies** – received from Tony Roberts, Alan Taylor, Nick Bishop
- Introductions** – no introductions were necessary as all had previously met and were aware of their status.
- 2.0 **Main Festival changes this year**
- 2.1 JP gave a brief overview of the changes this year from the previous:
- Re-usable cups for drinks were issued this year which significantly reduced the amount of rubbish generated plus the money generated from the purchase of the cups went towards the Festival's chosen charity.
- Security this year has increased to a total of 35 which worked out very well.
- All bar staff this year had been changed, now utilising staff from the race course.
- Food was now all located in one particular zone rather have it spread out on the Festival grounds. TO commented the food stalls were located more towards his house which helped with screening of the toilet area which the previous year had presented problems with people urinating in view of his kitchen window. Visually, this year, it was a marked improvement. JP advised more options and types of food were offered this year and food traders had reported good business. It is difficult to get food traders to commit to the Festival as there is a cost to trade on the Festival grounds and they require some certainty that returns will justify the cost. There is a need to encourage more sweet stalls. Emails from traders had been sent to JP confirming this had been a good event.
- 3.0 **Review of Festival site controls**
- 3.1 Noise levels – JH handed copies of a couple of complaint emails. JH stated this was the first year he had visited the Festival after a kind donation of a ticket

from JP. Having walked around he was impressed with the general layout. Music from the fairground was too loud. He confirmed he had received 5 phone calls complaining about the noise.

TG commented the noise is far worse if you are a resident. RHS asked whether there be any scope concentrating more on the music festival rather than the fair to attract more people for the music.

JP confirmed he had asked that the direction of the fair music be more directed towards the hill and to not repeat the same music over and over again. He had asked the fair on a number of occasions to lower its music.

JS commented the fair is not that large and its does cater for children making the event more of a family event. JP stated not having the fair would be a loss to the Festival but there are no plans to increase it in any way.

TO stated the fair is the main acoustic problem. After 2 days you have had your fill. The proximity of the event to TO's house is an unfortunate situation to the event. There are a lot of people on the Saturday night taking selfies in the carpark until 2.00am. The fair is dismantled on the Sunday night which can go on for a few hours. TO was kept awake until about 3am with the main disturbance being from the impact drivers used on the nuts and bolts.

JH confirmed 5 people had complained about noise. He advised people are parking their cars on Castle Hill drive and then make themselves a nuisance when returning. He confirmed one of the complainants is from Castle Hill Drive reporting noise after 11pm and she wonders if she will be consulted in the future.

JH asked about under-age drinking, JP confirmed they operate a very strict Challenge 25 policy and do challenge those looking younger than 25. DS asked whether comments received related to the Festival or were general comments of under-age drinking on the street which can be a common problem.

Numbers of attendance to the Festival was questioned. JP confirmed approximately 1400 on Saturday and approximately 1300 on Sunday. DS stated a wrist band system was operated to confirm numbers, a strict challenge 25 policy was operated and there were a number of people turned away. There is a log confirming those turned away but DS would have to check with his colleague Jason on the gate. SM commented if logs are available that would be a good demonstration of enforcement.

SM confirmed Tewkesbury Borough Council had not attended the Festival this year due to lack of resources and had not undertaken any acoustic testing. JP confirmed he had employed Dale to take random acoustic readings at strategic positions who would then inform JP of any discrepancies which he would attend to immediately.

- 3.2 Traffic management – A one -way system operates on the approach to the carpark but not everyone complies. There seemed to be fewer taxis which suggests they must be picking up at the Shell garage.

TO asked whether a no exit sign had been placed to help direct the traffic in the one-way system. JP stated he assumed so. TO indicated having more men at the carpark would help. DS confirmed there were 2 stewards in that location.

RHS asked whether the traffic lights had been positioned differently this year which in her opinion was worse this year. The previous position was better in helping direct cars towards the carpark.

JS stated the traffic management had worked well this year.

- 3.3 Toilet arrangements – JP confirmed last year there were 36 toilets, this year this was increased to 52 with 12 positioned at the hospitality tents. There were 24 ladies toilet within a fully screened area. The gents had some outside toilets with modesty panels.

Previously the cubicles were used as unisex toilets but this year the distinct segregation caused less blockages and was a vast improvement in their set-up.

3.4 Children facilities – JP stated he is looking forward to expand the childrens’ facilities and entertainment by using a charity partner offering rugby training. Some social media comments are asking for a Kids’ Club. It’s all an idea for the moment. More families attended this year and JP had received good comments from families. The families do tend to drop away as the night progresses.

3.5 Taxis – JP confirmed having again debriefed Andy Cabs prior to the event reminding not to turn in peoples’ drives. It was noted there were about a dozen incidents of 3 point turns in the road. TO thinks the Cross Hand garage must have been busy as there were a lot of pick ups from there. It was noted the carpark by the Festival was plenty big enough catering for parked cars and taxi pick-ups.

The subject returned to the car parking in Abbotswood, JH stating drunken youths returning to their cars. JP confirmed having spoken with friends who lived in Abbotswood and they had not noticed any increase in normal car parking and again reiterating the Challenge 25 policy, they make great effort not to sell alcohol to minors.

JS stated the dynamics of the festival could be changing with locals deciding to park up in the neighbouring roads and not in the field and then leaving their cars overnight to avoid drink-driving. SM commented that peoples’ perception of drunken behaviour is very often just high spirits. DS commented that evidently minors must have been accompanied by an adult if they were going to their cars as they would be too young to drive. JH stated he had no proof of events but was simply relaying the comments from the complainants.

4.0 **Communications to residents**

4.1 TO commented the last set of minutes were sent out very late, he having received them in May 2016.

JS stated the news of charity events is very positive news. DP advised it is very often difficult to know what to communicate to residents. TO said just advising the increase in security gives enormous comfort. RHS stated each year a bit of panic sets in as August approaches and some communication gives some confidence that matters are in hand or are likely to improve.

TO asked whether it would be better to talk to DS direct about security. JP confirmed he has a debrief with DS at the end of each night. RHS commented that just popping in and having an informal chat helps matters.

TO commented with attendance figures now having reached the limits as set by the Licencing Board he asked JP what does he envisage happening at future events. DS advised that there had been people turned away on both days due to numbers.

JP commented he had new ideas for next year but these were still in their infancy, it would be good to grow the Festival. He was looking at tweaking the site layout even to the extent of getting costs from Western Power to bury the overhead power cable which currently placed restrictions and limitations on the positioning of the stage.

JH stated if the Festival was to grow JP would have to go back to the Licencing Board. JS commented JP needs to be realistic about the size of the Festival.

JP reminded that last year the Festival had suffered a financial loss, this year the Festival has proved to be more successful thereby covering last year’s loss. There is a lot of hard work getting attendees to the Festival including the corporate events becoming more prominent. Growth is organic and comes from word of mouth. Last year’s comments have helped the Festival grow.

TO questioned whether the infrastructure could cope with greater numbers. RHS reminded that if the event gets bigger there will be greater costs associated with more security and other elements which does not necessarily equate to greater profitability. If the event grows at the same percentage as it has over the previous year it will be oversubscribed next year. TO expressed apprehension if the Festival grows he doesn't want it getting closer to his property.

JP commented that plans are for the Festival to eventually move but could not do so at the moment as there remained an unstable base to the Festival. Accountants need to review whether increasing the Festival will lead to greater profit. RHS stated it is important to maintain quality rather than quantity.

JS stated the Witcombe Festival is affordable compared to other festivals being in the region of £50 to £100. JP stated the current price makes it inclusive to a lot of people including the tight-knit Brockworth community which he feels an allegiance to. The Brockworth community don't want to feel ripped off.

TO commented it would be a massive risk to move the Festival elsewhere with inherent problems other sites would offer whilst JP was now getting over some of the problems this site presented.

5.0 **Site control measures**

5.1 Security – TO asked DS was he happy with the security measures. DS stated he was very pleased that JP had increased security numbers which gave him the confidence to deal with matters in an appropriate manner should they arise. He has a good bunch of guys and many ask to work the event as it is a good humoured/natured event. Dispersal this year was cleared 15 minutes earlier than the previous year.

TO commented that increased security really helped this year. DS reiterated he felt very confident this year they could deal with any issues.

The Roving Fest was brought up as comparison where there had been an incident. JP commented having attended that festival and witnessed the incident that made his mind up to increase security at the Witcombe Festival. JP stated any incident whether minor or major is ugly and no-one wants to see that. DS confirmed 30 security were on the road this year at dispersal.

5.2 Cleanliness – JP confirmed the introduction of the plastic cups this year really helped with litter and there were no problems with litter. TG stated he walked out on Sunday morning and there was a great deal of litter at the Cross Hands garage. A couple of hours later the site was spotless. JP confirmed he and his brother had cleaned the site and his OCD makes him clean up thoroughly.

TO commented clearance of litter has always been good.

5.3 Site dispersal & time keeping – Music stops at 11pm with last orders at the bar at 10.45pm. Question was raised about what time the fair turns their music off. JP confirmed he asks that it gets turned off at the same time.

DS confirmed a softly approach is taken with dispersal. Bar staff are completely removed from the bar at closing time and this makes people naturally vacate the area. The area is left for 30 minutes and the site naturally clears of its own accord without the mass exodus which can often be experienced.

6.0 **Tewkesbury Borough Licensing Comments**

6.1 SM confirmed TBC had received one email of complaint which was bland in nature and related to questioning why this type of event should be held so close to their property.

Receipt of risk assessments gave sufficient confidence to enable the Festival to proceed. There were no issues presented that required TBC to attend the

Festival. It was noted that previous inspections had given the impression of a very professional layout to the Festival.

SM clarified that the term inaudible at the perimeter of the site means you can hear music and sounds but it should not bother you, it is unobtrusive.

JH commented that noise travels and he could hear the music from his home.

TO stated he was pleased the large propeller fair ride was not there this year.

SM confirmed noise before 11pm is viewed very differently to that after 11pm. If noise/music is shut down at 11pm that goes a very long way to noise compliance. It is very difficult to complain about noise before the hours of 11pm. JS commented that some pubs suffer from complaints about noise which the latest licensing changes and smoking out of the properties has not helped. TG stated you can be afraid of retaliation if you complain directly about noise.

7.0 **Police**

7.1 JS commented there was a lot of drunkard behaviour at the Cross Hands but this may not be reflective of the Festival alone. Festival security does tend to send revellers down to the Cross Hands for taxis and this is naturally an area for congregation. TBC had allocated a couple of officers this year to attend to matters relating to the Festival.

DS commented the response and attendance of the Police this year was "spot on". Compared to last year this was a marked improvement.

8.0 **AOB**

8.1 JS commented that the Festival and JP had come a long way and it was pleasing to see JP take on comments and make the improvement where required.

TO stated you learn to live with it as long as the Festival is organised correctly but 2 days is long enough. The site set-up is crucial for the success of the Festival particularly the security measures. It proves the conditions as laid down by TBC Licencing Board have worked. All these details are very dear to the local residents. TO confirmed he is now not as affected as most but the first year it was horrendous. The newly located entrance has helped matters.

End of meeting.

Meeting ended at 8.30 pm

APPENDIX 14

Letter to Responsible Authorities

Licensing department,
Tewkesbury Borough Council,
Gloucester Road,
Tewkesbury,
GL20 5TT

24th April 2017

Dear Licensing Officers,

Subject: Variation - Witcombe Cider Festival

The Witcombe Cider Festival takes place over each August Bank Holiday weekend. This once-per-year event has been operating successfully for five years (four on the current site), and there have been no major incidents during its history.

A wide range of proactive measures have been put in place to ensure good control of the event and, last year, with robust security being implemented, there were no incidents of crime or disorder connected with the event.

This successful event has become more and more popular with the local community, as a result of which the Licence Holder, Joe Pointon, wishes to vary the licence in the following manner:

- Increase the *maximum* capacity from 1,500 to 2,500 on Saturday and Sunday.
- Extend the duration of the event to include Friday evening from 5pm - midnight (but with the maximum capacity remaining at 1,500 on Friday).

A meeting was held with PC Jaine Simner (Police Licensing) on 24th January 2017, during which Mr Pointon's proposals were outlined. It was suggested that Mr Pointon should discuss his proposals with the neighbours immediately alongside the site. Mr Pointon has since met with them and they have indicated that they are *not* opposed to these changes provided appropriate measures are put in place to maintain good control.

Ctd/

Additional Measures

In order to ensure that this event remains trouble-free, the following *additional* measures would be implemented this year:

1. The number of Registered Doorstaff/Security employed will be *increased* to ensure that the high ratio of 1 door supervisor per 75 attendees remains in place at all times.
2. The heras fencing around the site will be covered with fabric screening material, so as to provide a higher degree of privacy for the neighbours.
3. CCTV will be in operation at the entrance to the site, in order to record visual images of those attending the event.
4. Additional Portaloos will be provided.
5. The overflow car-park will be available in the event that the car-park reaches capacity.
6. Transport provision will be improved. Stagecoach has agreed to provide extra buses at peak times on its number 61 service (which serves this route). In addition, it is intended that a minibus will operate a local dropping-off service from 2100 hours to close.

Musical entertainment will continue to end at 2300hours each day, with the whole site being empty and closed down by midnight.

An application to vary the Licence will be submitted shortly but, in the meantime, if any of the Responsible Authorities have any questions or concerns, please don't hesitate to contact me. Mr Pointon and I remain available to discuss any concerns or meet with you.

I look forward to hearing from you.

Yours sincerely,

Andy Cook
Licensing Consultant

07949 800094

andy@easylicensing.co.uk

cc. Responsible Authorities, Gloucestershire.

APPENDIX 15

Police response to letter.

Witcombe Cider Festival

McFarlane, David <David.McFarlane2@gloucestershire.pnn.police.uk>

Reply

Tue 25/04/2017, 13:52

'AndyCook100@hotmail.co.uk'

Andy

I have read your letter which relates to the proposed increase in numbers for the Witcombe Cider Festival.

I have discussed this matter with Senior officers and the Force Operations Department and the position of the Constabulary is that we will oppose any increase in regard to attendees at this event.

Thank you.

David McFarlane

Senior Harm Reduction Advisor

Head of Crime Prevention and Licensing.

Gloucestershire Constabulary Headquarters

 No 1 Waterwells, Waterwells Drive, Quedgeley, Gloucester, GL2 2AN

 (01452) 752173

 David.McFarlane2@gloucestershire.pnn.police.uk



Outdoor Music Event
Witcombe Cider Festival, Brockworth

Noise Monitoring Report

Reference: 6848/DO
August 2017



Outdoor Music Event
Witcombe Cider Festival, Brockworth

Noise Monitoring Report

Client:

JDP events Ltd
Marklands
Green Lane
Little Witcombe
Gloucester
GL3 4TX

Noise and Acoustic Consultant:

Acoustic Consultants Limited
Raleigh House
Wellsway
Keynsham
Bristol
BS31 1HS

Prepared by

Daniel Oldaker BSc. (Hons), MIOA

Checked by:

Blake Lucas BEng. (Hons) MIOA

Issue Number:

1st Issue

Date:

31 August 2017



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1. Introduction

JDL Events Limited appointed Acoustic Consultants Limited to provide Noise Monitoring during Witcombe Cider Festival, which took place between 25th – 27th August 2017.

The purpose of the noise monitoring was to determine compliance with the noise limits and fulfil the noise monitoring requirements required by the premises licence 17/00437/LIQPRM.

The report summarises the findings of monitoring that took place during the event.

2. The Site & Event

The event site was located on Painswick Road, Brockworth, Gloucester, GL3 4RP. The main stage was located approximately 85 metres to the south-east of Painswick Road and the housing estate opposite; and 150 metres and 125 metres respectively to the north east of Highways and south of Greenacres, the two most exposed residential properties.

The site comprised one main stage (where performances ended at 23:00 hours), carnival rides, a bar within a marquee, and several food and drink outlets.



3. Noise Limits

The premises licence 17/00437/LIQPRM provides noise limits to be assessed at nearby noise sensitive properties and requirements for noise monitoring. The relevant extracts are as follows:

“The prevention of public nuisance ...

5. *Music in the open air shall cease by 23:00 at the latest.*
7. *On days when music is taking place outdoors Music Noise Levels (MNL's) shall be monitored at such intervals and from such locations as have been agreed in writing with an Environmental Health Officer from Tewkesbury Borough Council.*
8. *Control limits set at the mixer position shall be adequate to ensure that a maximum MNL of 65dB LAeq (15 minutes) measured one meter from the façade of the noise sensitive properties shall be achieved between the hours of 09:00 to 23:00.*

Prevention of Public Nuisance ...

A detailed noise management plan must be provided which will set out how the applicant is going to ensure that throughout the event the Music Noise Levels (MNL) does not exceed 65 dB(A) over a 15 minute period at 1 metre from the façade of any noise sensitive premises. This includes inaudibility of music noise between the hours of 23:00 and 09:00 (as detailed in section 3 of The Noise Council Code of Practice on Environmental Noise Control at Concerts). The plan must identify the noise monitoring locations; the duration and pattern of the noise monitoring throughout the event; details of the noise monitoring equipment, including calibration details; and the credentials of the persons undertaking the monitoring – this must be a member of the Institute of Acoustics or equivalent body.”



4. Noise Monitoring

Noise monitoring was undertaken in accordance with the submitted noise management plan reference 6343 dated 18th August 2017.

4.1. Equipment

Sound pressure levels were measured using two Class 1 sound level meters with half-inch **condenser microphones, using the 'fast' setting.**

The equipment is checked regularly using a Quality System meeting the requirements of British Standard EN ISO/IEC 17025:2005, and in accordance with British Standard EN 10012:2003, and traceable to the National Standards.

This equipment was checked and calibrated as noted below and the certificates are available for inspection. Table 1 provides the equipment and calibration status.

Table 1: Equipment and calibration status

Equipment Description / Manufacturer / Type	Serial number	Date of calibration	Calibration Certification Number
NTI XL2 Sound Level Meter	A2A-11053-E0	10/03/16	42439
NTI MA220 Pre-Amp	5871	10/03/16	42439
NTI Microphone Capsule	9276	10/03/16	42439
Larson Davis Calibrator CAL200	12605	--	--
NTI XL2 Sound Level Meter	A2A-11041-E0	15/12/2016	4A719-A2A-11041-E0
NTI MA220 Pre-Amp	6428	15/12/2016	42719-6428-M2230
NTI Microphone Capsule	9583	15/12/2016	42719-6428-M2230
Larson Davis Calibrator	13392	15/12/2016	42719-13392-CAL200

Field calibration checks were carried out before, during and after measurement took place. The maximum drift recorded on either sound level meter was 0.5 dB; this is not considered significant.



4.2. Monitoring Procedure

One of the sound level meters was attached to the frame of the sound tent, directly opposite the main stage. An upper limit was determined for the on-site sound level meter by carrying out concurrent short term monitoring during the first DJ set on the Friday night with the second meter, which was located in a field opposite, in a location representative of the façade level at 188 Abbottswood Road.

By determining the sound level at the mixing desk that corresponded to the maximum Music Noise Level at the residential receivers, a limit was able to be set on the on-site meter that would cause an LED to flash when the limit was exceeded. With this system in place, the sound engineer had a visual indicator to ensure the Music Noise Level was not exceeded.

The Music Noise Level limit at the mixing desk was determined as 96dB $L_{Aeq,15 \text{ minutes}}$, this was later corrected to 92dB $L_{Aeq,15 \text{ minutes}}$ when the Friday night headline act started.

The second meter was rotated primarily between three locations, which had been monitored in previous years and are identified on figure 1.

A fourth location to the south, at Hillside Cottage, was monitored once each on the Friday and Saturday nights, however the Music Noise Level at this location was significantly lower than at the other receivers and noise levels were primarily determined by road traffic noise.

Music Noise Level readings in terms of the $L_{Aeq,15 \text{ minutes}}$ were taken at each location, as an asset out in the noise management plan to determine whether the maximum Music Noise Level of $L_{Aeq(15 \text{ min})}$ of 65 dB was being exceeded at the residential receivers. If the maximum L_{Aeq} was exceeded, the mixing desk was visited, the sound engineers were requested to reduce the noise level and the limit on the on-site sound level meter's **maximum limit was** adjusted accordingly.



Figure 1: Site overview showing monitoring positions representative of nearby residents, stage location and speaker direction





4.3. Measured Data

The recorded data during the event is presented in the tables below.

Table 2: Noise level measurements on Friday 25th

Location	Start	End	L _{Aeq, 15 min} , dB
D	18:38	18:53	54.8
A	19:03	19:18	51.5
A	19:38	19:53	55.8
B	20:05	20:13	55.3
C	20:31	20:46	58.2
A	21:36	21:51	63.6
B	22:10	22:25	56.8
C	22:34	22:49	58.7

Table 3: Noise level measurements on Saturday 26th

Location	Start	End	L _{Aeq, 15 min} , dB
A	19:04	19:19	58.6
B	19:31	19:46	61.4
C	19:55	20:10	62.0
D	20:30	20:45	52.2
A	20:55	21:05	63.9
B	21:29	21:44	61.6
C	21:54	22:09	61.9
A	22:20	22:35	64.4
B	22:47	23:02	60.5

As shown in Tables 2 and 3, no recorded L_{Aeq,15min} value exceeded the 65 dB criteria at the façade of the nearest residential receivers on the Friday and Saturday.

Table 4: Noise level measurements on Sunday 27th

Location	Start	End	L _{Aeq, 15 min} , dB
A	18:56	19:11	65.2 ^[1]
A	19:18	19:20	65.8 ^[1]
A	19:24	19:39	62.0
B	20:11	20:26	62.3
C	20:34	20:49	59.1
A	21:01	21:07	68.8 ^{[2]*}
A	21:15	21:20	68.3 ^{[2]*}
A	21:26	21:32	66.8 ^{[2]*}
A	21:40	21:55	62.5
B	22:12	22:27	63.2
C	22:36	22:50	67.8 ^[3]

[1] Upon arriving on the Sunday, noise levels subjectively appeared louder around the perimeter of the festival site, which was confirmed by the first 15 minute reading of the day. This may have been due to the frequency content of the music being performed at the time, which was punk rock. Significant rumbling low frequency content from the bass and kick drum could be heard throughout the performance without respite, as opposed to the genres of music played on the previous night, in which the presence of low frequencies varied throughout. The constant nature of the low frequency content within songs is likely to have contributed to a louder 15 minute L_{Aeq}.

Whilst the exceedance of the Music Noise level was negligible this was addressed by liaising with the sound engineer running the desk and asking for a reduction in the sound level of the main mix and also a low shelf filter be applied under 100 Hz on the parametric equaliser. After the initial changes, the reduction in noise levels sounded negligible so further adjustments were made which resulted in a suitable 15 minute L_{Aeq}, recorded between 19:24-19:39.

[2] Upon returning to monitoring location A for the next round of measurements, the noise level was noticeably higher than at locations B and C. In a rare period when no music was playing, the LAF trace was showing a level of approximately 62.5 dB for crowd noise alone, so it is possible that the larger crowd on the final night was contributing to the louder levels at location A.

The asterisked values are 5-6 minute L_{Aeq} values. Recording was stopped in each case to inform the engineer that sound levels needed reducing in order to be compliant with the licensing criteria. As it was a continuous DJ set, there was no pause in the music and a judgement was made for each that the 15 minute L_{Aeq} would not be < 65 dB if the monitoring were continued. The L_{Aeq} values continue to decrease over the course of these short term measurements until the levels were deemed acceptable, which was demonstrated in the measurement of a 62.5 dB L_{Aeq(15 minute)} between 21:40 – 21:55.



[3] **The final 15 minute window fell within Example's** headline set. The L_{Aeq} recorded exceeded the 65 dB criteria and sounded significantly louder than any previous recordings at monitoring location C. There was not enough time to walk back to the sound tent and inform the engineer of this, so text messages and calls were made, although with no response. Upon returning to the tent it transpired that a **member of Example's crew had taken over the desk** and had refused to comply with the limit shown on the sound level meter.

We suggest that to avoid a similar issue in future years the festival sound engineer is to maintain control of the mixing desk at all times. The festival engineers were very responsive to requests to reduce or alter the noise levels from the stage.

5. Limitations

The report limits itself to addressing solely on the noise aspects as included herein. We provide advice only in relation to noise and acoustics. It is recommended that appropriate expert advice is sought on all the ramifications (e.g. CDM, structural, condensation, fire, legal, etc.) associated with any proposals in this report or as advised and concerning the appointment.

The report has been prepared in good faith, with all reasonable skill, care and diligence, based on information provided or available at the time of its preparation and within the scope of work agreement with the Client. We disclaim any responsibility to the Client and others in respect of any matters outside the scope of the above.

The report is provided for the sole use of the named client and is confidential to them and their professional advisors. No responsibility is accepted to other parties.

6. Conclusion

Acoustic Consultants Limited were appointed by JDL Events Limited to advise on the environmental noise impact of Witcombe Cider Festival, Painswick Road, Brockworth, Gloucester, GL3 4RP, and to monitor noise levels on the day of the event to ensure compliance with the relevant code of practice and the requirements of the licensing conditions.

Monitoring locations were agreed prior to the event, based on previous years, and 15 minute monitoring exercises were carried out in a regular cycle between them.

Regular liaison between the noise consultants and backstage crew ensured that noise emission from the event was kept to acceptable levels throughout its duration. The only window of non-**compliance was the final 15 minutes in which an act's crew had taken over** the desk and refused to comply with the agreed limits. To avoid a reoccurrence of this in future years, acts could be contractually required to relinquish control of the master faders to the in-house staff upon being booked.



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Incorporated in the UK as Acoustic Consultants Limited. Registered Office: Raleigh House, Wellsway, Keynsham, Bristol BS31 1HS. Registered No: 8544901.

APPENDIX 17

Body-Worn CCTV Schedule

- **Footage 22:44 - 22:47 Saturday 26/08/17**
 Shows Main Entrance/Exit and Reception desk with CCTV system.
 Customers starting to leave in orderly fashion. Patrons leaving are not unsteady on feet.
 Door Supervisors present and Medics observing in case needed.
 Calm atmosphere.
- **Footage 22:50 - 22:52 Saturday 26/08/17**
 Main Stage entertainment can be heard.
 Shows children still on site.
 Briefly shows the area near the Drinks Marquee/Main Stage area.
- **Footage 22:59 - 23:19 Saturday 26/08/17**
 Shows people leaving via Main Exit. Steady on feet.
 Fairground in operation.
 Families with children present. Teenagers present too.
 Food Village (in distance).
 Trackway on the ground.
 Customers queuing in orderly manner for Buses. Buses loading up & leaving.
 Toilets by Exit heavily used.
 Doorstaff monitoring calm dispersal. Darren Simms overseeing.
 Two Police Officers standing observing (in distance)
 Main Stage music ends.
- **Footage 23:19 - 23:39 Saturday 26/08/17**
 Shows people leaving in greater numbers but still in an orderly fashion.
 Door supervisors can be seen heading out to Painswick Road.
 Side-exit in use but closed when buses enter and leave.
 Families still present & seen leaving.
 Fairground still operating but fairground music now stopped.
 Buses operating well.
 Attendees posing for photos in front of illuminated Festival sign.
 Couple of extra Police Officers arrive.
 Argument between customers.
- **Footage 23:39 - 23:59 Saturday 26/08/17**
 Music in Marquee cannot be heard from position near Main Exit.
 Doorstaff start shepherding people towards the Exit.
 Shows Drinks Marquee thinning out. Adult only in Bar area
 Door supervisor in Bar area.
 Marquee half-empty.
 Music in marquee stops.
 Bar closure.
 Doorstaff empty marquee.
 People having fun & laughing.
 Remaining customers head for exit.

**Application for the review of a premises licence or club premises certificate under
the Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases
ensure that your answers are inside the boxes and written in black ink. Use additional
sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I David McFarlane on behalf of Gloucestershire Constabulary
(Insert name of applicant)

**apply for the review of a premises licence under section 51 / apply for the review of
a club premises certificate under section 87 of the Licensing Act 2003 for the
premises described in Part 1 below (delete as applicable)**

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description Witcombe Cider Festival Part Parcel 6568 Painswick Road Brockworth	
Post town	Post code (if known)

Name of premises licence holder or club holding club premises certificate (if known) Joseph Pointon

Number of premises licence or club premises certificate (if known) 13/00120/LIQPRM
--

Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible
authority (please read guidance note 1, and complete (A)
or (B) below)

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates
(please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr

Mrs

Miss

Ms

Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

Current postal
address if
different from
premises
address

Post town

Post Code

Daytime contact telephone number

E-mail address
(optional)

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address

Chief Constable
Gloucestershire Constabulary
Police Headquarters
2 Waterwells
Quedgeley

Telephone number (if any)

01452 752173

E-mail address (optional)

David.McFarlane2@gloucestershire.pnn.police.uk

This application to review relates to the following licensing objective(s)

- Please tick one or more boxes ✓
- | | |
|---|----------------------------|
| 1) the prevention of crime and disorder | X <input type="checkbox"/> |
| 2) public safety | x <input type="checkbox"/> |
| 3) the prevention of public nuisance | x <input type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 2)

The police are objecting to the this festival continuing on the following grounds,

- 1) **Breach of the Licence Conditions** – The number of festival goers in attendance exceeded the maximum permitted mandatory number and thus compromised public safety and increased incidents of crime and disorder.
- 2) **Public Nuisance** – in relation to the disturbance and nuisance caused to local residents.
- 3) **Crime and disorder** issues in respect of the violence, disorder and illegal drug use received in relation to this event
- 4) **An unsafe location** in respect of the fact that public safety has been compromised by the number of people walking to and from the event along a main trunk road..

Breach of the Licence Conditions –

The number of festival goers in attendance exceeded the maximum permitted mandatory number on the licence and thus compromised public safety and increased incidents of crime and disorder.

The current number of festival goers permitted under the current licence is 2250 on each day (with 500 staff and security personnel in addition to this).

The CCTV at the entrance to the event has been very carefully scrutinised by the Constabulary and it was found that –

On Saturday 26th August 2017 at 1900 hrs the number of festival goers on site (excluding staff and security) was 3691. This was 1441 persons above the permitted on the licence and therefore 64% more than allowed.

On Sunday 27th August at 2000 hrs the number of festival goers on site was 4038 (excluding staff and security). This figure was 1788 above the number permitted on the licence and 80% more than allowed.

At 1930 hrs on Sunday 27th August a member of the festival staff who was positioned at the entrance, was 'clicking' patrons into the event and when spoken to by Police Sergeant Claire Morgan the clicking apparatus indicated a number in excess of 3500. In addition she also spoke to the security manager on the night who stated that in his opinion there were in the region of 3000 festival goers on site.

Further evidence that indicates that the organisers were aware of the overcapacity are that there were insufficient wristbands for the patrons and more basically that the event ran out of both water and beer.

The consequence of the excessive numbers was that there was a further breach of conditions in that there were insufficient SIA and marshals to protect and safeguard the public. There should have been 53 SIA staff for this number of patrons, in actuality there were 21 on site as counted by Charlotte Haslam from the SIA on her visit to the site at 2030 hrs on Sunday 27th September.

This being in accordance with the condition of a ratio of one SIA staff per 75 customers.

In addition there is requirement under the operating schedule for the event that – ‘All incidents will be logged in the Event Incident Log; this being stipulated in Appendix G of the schedule’

The police have never received a copy despite requesting by email to see it on two separate occasions.

Also the police have requested to examine the record of any drug seizures which should have been recorded in the event Security Log Book. Again this has not been produced which, in view of the reports from members of the public that drugs were seized by SIA staff at the event , suggests a disregard for recognised procedures and implies potential malpractice.,

Appendix 1 – Breakdown of the figures of people entering the event.

Appendix 2 – Copy of entire CCTV footage for camera 4 at entrance to site.

Appendix 3 – Copy of Email from Charlotte Haslam – SIA covering her visit to the event.

Appendix 4 – Copy of email requesting Incident and Security log.

Public Nuisance – in relation to the disturbance and nuisance caused to local residents.

There were 5 complaints received by the Parish Council in regard to overt use of illegal drugs, excessive noise and parking. One the of the complaints refer to one of the event organiser’s openly taking drugs and another report states that patrons were blatantly snorting in front of families and children.

There were also 7 incidents reported to the police relating to noise and other nuisance, and 4 incidents relating to thefts.

In addition reports from members of the public and police officers state that the final act on the Sunday used profane and obscene language and the noise volume for this performer was excessive and above the prescribed limit.

The Brockworth Parish council support the Police in this review process.

Appendix 5 – Redacted versions of complaints to the Parish Council

Appendix 6 - Redacted versions of police incidents

Crime and disorder - issues in respect of the calls and complaints received in relation to this event

Police officers who attended the event report that the wide spread use of illegal drugs and they felt that they were unable to enforce the law in respect of this due to the problems that arrests would make in this environment.

Local residents also complain of illegal drug taking both in the form of complaints to the Parish council, to the Police and on social media.

There were also a large number of fights and scuffles, particularly in the hours of darkness. One of the Police Officers, APS Handley states *“I dealt with 11 different incidents whilst at the festival site. The majority of these incidents were outbreaks of fighting both on site and in the streets around the site. Nearly all the disorders occurred later on the evening following large consumptions of alcohol”*

(Appendix 7 – Five Reports from officers who attended the event)

Officers report that a woman was hit on the head by a glass whilst watching the final performer on Sunday night

There was also one police emergency call for assistance call whereupon officers from both Cheltenham and Gloucester were sent to the assist.

In addition one officer arrested two separate people for drink driving both had driven from the event and were stopped nearby following bad driving or a road traffic collision.

Some of the quotes in respect of the use of illegal drugs and violence from different individuals on the Witcombe Cider Festival Facebook site include –

'A member of our party being threatened when they asked a group to move from our tents seating. Members of our group were approached by people selling drugs'

'We had some idiot throw a bottle of water which hit our table which luckily didn't break in the person's face or hit the baby we had with us, people the seen sniffing coke off their hands at least be discreet about it''

'I was very put off by the amount of idiots fighting and throwing pints over the crowds.'

'It's not acceptable to take drugs openly around children, it has turned into a drug and drink induced festival'

'Loads of drugs going on, we report it to security and all they do was take it off them. People sniffing coke by the toilets'

'I do not pay to go to festivals to get caught up in brawls and to be covered head to toe in cider'

Appendix 8 – Social media comments

Public Safety –This is an unsafe location in respect of the fact that public safety has been compromised by the number of people walking to and from the event.

The Witcombe Cider festival is situated on the A46 Cheltenham to Stroud road within a 40mph zone between Brockworth and Cranham. Evidence indicates that even with a comprehensive traffic management plan this location is not suitable for the festival.

There were reports of large numbers of people queuing on the A46 waiting to enter the event. Many of these strayed into the roadway and were in danger from vehicular traffic travelling towards Stroud.

Members of the public were so concerned that they took photographs of this and

forwarded them to the police – *attached*.

There are also several reports from police officers of considerable numbers of intoxicated persons leaving the site in the hours of darkness and walking along the road of the A46 causing a danger to themselves and other road users.

PC Kathryn Hammond stated ‘ *Although there were security staff trying to guide people down the road back to the petrol station there were a massive amount of people that were walking across the road in front of traffic, stopping to urinate on people’s hedges. People were parking up and stopping to pick up friends and family at horrendous places in the road – in unlit areas, also blocking pavements for the drunk pedestrians*’.

On addition CCTV footage taken from a police vehicle clearly show persons walking along the A46 in the roadway and in danger from vehicular traffic, this being 40 minutes after the event has finished.

Appendix 13 - Gloucestershire Road Safety Officer David Collicott has prepared a report in respect of the event and conclusion is:

“It appears that scant regard has been paid to the advice provided to the organisers and the potential risks to patrons, staff and other road users has been higher than it should have been. It is fortunate that no injury incidents occurred.”

(Appendix 9 - photographs taken by a member of the public illustrating person’s queueing on the roadway)

(Appendix 10 – Report by Police Sgt Tony Wallace)

(Appendix 11 – Report by PC Kathryn Hammond.)

(Appendix 12 – CCTV form Police vehicle)

(Appendix 13 – Road Safety Report David Collicott)

Conclusion

The organisers have showed a complete disregard for the conditions and advice given by both the licensing committee and the Safety Advisory Group. If this event were allowed to continue there is very likelihood that any conditions or recommendations given by the Licensing Committee would also be ignored in the future.

Appendix 1 – Breakdown of the figures of people entering the event.

Appendix 2 – Copy of entire CCTV footage for camera 4 at entrance to site.

Appendix 3 – Copy of Email from Charlotte Haslam – SLA covering her visit to the event.

Appendix 4 – Copy of email requesting Incident and Security log.

Appendix 5 – Redacted versions of complaints to the Parish Council

Appendix 6 - Redacted versions of police incidents

Appendix 7 – Five Reports from officers who attended the event

Appendix 8 – Social media comments

Appendix 9 - Photographs taken by a member of the public illustrating person's queueing on the roadway

Appendix 10 – Report by Police Sgt Tony Wallace

Appendix 11 – Report by PC Kathryn Hammond.

Appendix 12 – CCTV form Police vehicle

Appendix 13 – Road Safety Report David Collicott

Appendix 1

***Breakdown of the figures of
people entering the event.***

Numbers of festival goers on site at the Witcombe Cider Festival

These figures were achieved by counting festival goers going through the entry tent entrance and do not include performers, staff or security

Saturday 26th August

Licensed permitted capacity of 2250 exceeded at **1637** hrs.

1200 hrs to 1300hrs	On Site - 256
1300 hrs to 1400 hrs	On site - 633
1400 hrs to 1500 hrs	On site - 1159
1500 hrs to 1600 hrs	On site - 1781
1600 hrs to 1700 hrs	On site- 2517
1700 hrs to 1800 hrs	On site - 3266
1800 hrs to 1900 hrs	On site - 3691
1900 hrs to 2000 hrs	On site - 3793
2000 hrs to 2100 hrs	On site 3738

Sunday 27th August

Licensed permitted capacity of 2250 exceeded at **1549** hrs.

1200 hrs to 1300hrs	On Site - 378
1300 hrs to 1400 hrs	On site - 957
1400 hrs to 1500 hrs	On site - 1668
1500 hrs to 1600 hrs	On site - 2360
1600 hrs to 1700 hrs	On site- 2963
1700 hrs to 1800 hrs	On site - 3509
1800 hrs to 1900 hrs	On site - 3880
1900 hrs to 2000 hrs	On site - 4038
20 hrs to 2100 hrs	On site - 3981

Appendix 2

***Copy of entire CCTV footage for
camera 4 at entrance to site.***

Appendix 3

***Copy of Email from Charlotte
Haslam – SIA covering her visit to
the event.***

McMillan, Emma (Community Harm Reduction)

From: Charlotte Haslam <Charlotte.Haslam@sia.gsi.gov.uk>
Sent: 06 September 2017 12:58
To: McMillan, Emma (Community Harm Reduction)
Cc: McFarlane, David
Subject: RE: WCF 2017

Hi Both

I hope you are well.

My apologies for not getting back to you sooner. Its only now, that the festival season is coming to an end, that I've been able to take breath and sit down in front of my computer and answer the mountain of emails...

With respect to the Cider Festival.

The security provider was Simms Group based in Cheltenham. As I understand it, the security provision was upwards of 28 security staff. However, no-one, including yourselves, Simms Group or the Licence Conditions, was able to give a definitive number.

Prior to the event on Thursday 24/08/17, I had a meeting with Simms Group with the hope that they would be able to furnish me with a list of staff that would be deployed over the weekend. They did not have one. I gave them until 5pm on Friday and said that I would collect the list when I attended on the Saturday. They still did not have a list on Saturday. This is due to the fact that they did not know who exactly would be turning up - the security operatives were being drafted in from friends of friends, word of mouth, other security companies.

I completed my checks with PC Tom Evans and in all 22 security staff had been deployed. Of those 22 security operatives, 21 had active SIA licences. One individual was however wearing a laminated fake licence. He was questioned but was unable to provide any further identification to prove who he was. He was therefore cautioned on suspicion of committing an offence under the Private Security Industry Act 2001 (sect 3 engaging in licensable activity without a licence). I conducted a brief interview and suspended it pending further enquiries by the SIA. These enquiries are ongoing.

As the SIA do not have the authority to remove people from a venue or an event, I deferred to Tom and it was decided that the individual would be removed from his position and used as a Steward instead.

Unfortunately I cannot comment on the capacity, this is something you will have to bring up with the Event Organisers / Simms Group.

Going forward for next year; if the event is to take place; I would suggest that the licence conditions are changed to reflect a more structured approach for security provision and the number of security operatives required is a set figure and not the "no less than" style it currently is.

With respect to security provision itself, the number of operatives required to man this event is high (28+). Experience has shown that smaller security companies do not have the capacity to man an event of this size using their own employees. Events are temporary and companies do not want to pull off their staff from regular NTE work to man an event, therefore an ad hoc / scatter gun approach is normally the case and operatives are brought in via Facebook and word of mouth. The knock on effect from this, means that any form of screening and vetting of individuals falls by the wayside, staff lists cannot be compiled in time and you are left unsure as to whether you have the numbers to cover the event and who is going to be working for you.

For events of this size, I would recommend that the Licencing Authority look towards an SIA Approved Contractor (ACS).

The benefits of using an Approved Contractors would include such things as continuity of staff, screening and vetting of staff, commitment to customer service and the compulsory licensing of their staff. Further information about the Approved Contractor Scheme can be found at <https://www.sia.homeoffice.gov.uk/Pages/acs-benefits-using.aspx> - I think this is something we should have a face to face discussion about in the next few weeks.

Please let me know your thoughts.

Best wishes

Charlotte Haslam
Investigations Officer
Security Industry Authority

Landline: 020 7025 4138

From: McMillan, Emma (Community Harm Reduction) [mailto:Emma.McMillan@gloucestershire.pnn.police.uk]
Sent: Tuesday, August 29, 2017 2:46 PM
To: Charlotte Haslam <Charlotte.Haslam@sia.gsi.gov.uk>
Cc: McFarlane, David <David.McFarlane2@gloucestershire.pnn.police.uk>
Subject: WCF 2017

Good Afternoon Charlotte,

Hope your well and the weekend went by without to many problems for you.

I was wondering when you get a second could you email us a debrief regarding how your inspection went at Witcombe Cider Festival. We have a report from residents stating that a security guard informed them the capacity was 3,600 patrons on the Saturday and 4,200 on the Sunday we have no way of clarifying that, we were extremely shocked by this as their licence is only for 2,250 patrons per night.

We would be grateful for any feedback you may have.

Many Thanks
Emma

Emma McMillan
Licensing Unit
Harm Reduction Department
Gloucestershire Constabulary

Police Headquarters | No.1 Waterwells | Quedgeley | GL2 2AN
Personal - 01452 752817 | Group - 01452 754482 | Force Control Room - 101
www.gloucestershire.police.uk
Facebook
Twitter

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Appendix 4

***Copy of email requesting Incident
and Security log.***

McMillan, Emma (Community Harm Reduction)

From: McMillan, Emma (Community Harm Reduction)
Sent: 12 October 2017 09:49
To: McFarlane, David
Subject: FW: Incident book

FYI

From: Hammond, Matt
Sent: 12 October 2017 09:35
To: McMillan, Emma (Community Harm Reduction)
Subject: Fwd: Incident book

Hey ..finally had a response from Joe .. info only ..M

Sent from my Samsung device

----- Original message -----

From: Joe Pointon <joe@witcombeciderfestival.co.uk>
Date: 12/10/2017 08:21 (GMT+00:00)
To: "Hammond, Matt" <Matt.Hammond@gloucestershire.pnn.police.uk>
Subject: Re: Incident book

Hi Matt,

Apologies for the delay I am chasing this information from Darren Simms of Sterling Security.

Thanks
Joe

Sent from my iPhone

On 11 Oct 2017, at 15:14, Hammond, Matt <Matt.Hammond@gloucestershire.pnn.police.uk> wrote:

Hi Joe

Please find my request sent last month but with no reply ... please could you respond .

Following up on this I now have several reports where persons attending your event state drugs were seized by security and the culprits dealt with .. this is good news but I would be interested to know where the drugs are or what records you have of this ... Regards Matt Hammond

From: Hammond, Matt
Sent: 28 September 2017 06:24
To: 'joe@witcombeciderfestival.co.uk'
Subject: Incident book

Hi Joe

Sorry for the delay , just to update you the cctv was all working fine and I have managed to view some parts of it . As you would expect some aspects are needle in a haystack and rather laborious but still plodding on . I would anticipate being able to return it to you shortly.

On another note would you be able to supply a copy of your incident book that covered the event . I noted at times a couple of ambulances on site and wondered if they were linked to reported assaults or simply those types of incident you get when lots of people are in the same place ..

Many thanks Matt

Matt Hammond
Police Constable 1156
Gloucester and Forest Licensing Officer
Harm Reduction
Hucclecote Police Station
Gloucestershire Constabulary
Hucclecote Police Station | 58 Hucclecote Road | Hucclecote | Gloucester GL3 3RT
Group – 01452 754482, Force Control Room – 101
Matt.Hammond@gloucestershire.pnn.police.uk
www.gloucestershire.police.uk

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Witcombe Cider Festival

Drugs Policy

Witcombe Cider Festival are committed to supporting the health and wellbeing of our attendees by operating our licensed premises safely and responsibly.

Aims of the Policy

- Comply with all legal requirements
- Raise awareness of the dangers and penalties associated with the use of illegal drugs.
- Guarantee the right of all staff, performers and attendees to be in an environment unaffected by illegal drugs.
- Protect Children and Vulnerable Adults from drugs

Possession of Drugs

In accordance with our policy, anyone found to be in possession of drugs will be removed from the event. The drugs will be seized and the police will be alerted. The person in possession will provide personal details that can be passed on to the police. The Police will be contacted and attend site, where there is belief that someone is dealing drugs on the site.

The event log will be completed by the Head of Security.

Detecting if someone is under the influence of Drugs

When people are under the influence of drugs (or alcohol) they can be a risk to themselves and others at the event.

Staff and Security Staff will be briefed on the procedures to follow if someone is deemed to be under the influence of drugs (or excessively intoxicated from alcohol). Signs to look for include:

- Sudden changes in behaviour;
- Confusion;
- Irritability;
- Fluctuations in mood and energy;
- Loss of inhibitions
- Inability to communicate coherently

Where people are deemed to be under the influence of drugs they must be removed from areas of high risk, in particularly bar areas, fairground area or in close proximity to Children and Vulnerable adults. Staff will be trained on how to deal with such cases and each case will require a specific response from the event teams. All staff will remain vigilant in regards to the dealing and taking of illegal drugs. This includes so called 'legal highs' which are now classed as illegal.

Training Initiatives

Our training programme equips all staff to understand their responsibilities under the Licensing Act 2003. Prior to carrying out their role, all relevant staff are trained to identify and deal with guests who may be under the influence of drugs. This training is documented and refresher training is carried out at regular intervals. This will include updates on 'trends' and 'new' drugs being used.

Name: Date:

Signature:

Witcombe Cider Festival
Alcohol Responsible Drinking Policy

Witcombe Cider Festival are committed to supporting the health and wellbeing of our attendees by operating our licensed premises safely and responsibly.

Our Commitment to.....

Promoting Sensible Drinking

We are conscious of the potential harmful effects of alcohol and therefore work hard to prevent the misuse of alcohol at our event, through staff training and support for a number of initiatives aimed to combat the misuse of alcohol:

- Where it exists, we support the Pubwatch scheme which works closely with local authorities and the police to achieve a safer drinking environment in all licensed premises.
- In our ongoing commitment to work with the government to improve public health, we have signed up to the Public Health Responsibility Deal.
- We also support Drinkaware in their efforts to raise awareness about the misuse of alcohol and encouraging consumers to make informed choices. We provide a large and growing selection of low alcohol and non-alcoholic drinks, including alcohol free 'mocktails' as an alternative to alcohol based drinks.

Preventing Underage Drinking

In our efforts to prevent young people from gaining access to alcohol, we adopt a Challenge 25 policy across our event. Alcohol is refused to any young person who appears to be under the age of 25 and who does not provide proof of age identification. Only credible proof of age is accepted, this includes a photo driving licence, a passport or proof of age card scheme carrying the PASS logo. Witcombe Cider Festival will also conduct test purchases at our event to ensure compliance.

Responsible Pricing and Promotions

Witcombe Cider Festival recognise that discounted pricing and promotions can encourage excessive drinking. Our promotional activities focus on supporting responsible drinking through competitive pricing set within government guidelines.

We promote sensible and controlled consumption of alcohol by:

- Free drinking water is always available
- Only standard measures are served.
- No single glass contains more than 4 units of alcohol
- No promotion of speed drinking such as 'Happy Hours', 'Buy One, Get One Free' or 'Drinking Games'.
- Alcohol is refused to anyone who appears to be intoxicated.
- Alcohol is refused to anyone under the age of 18 years.
- Avoiding multi-buy promotions
- Not stocking alcoholic drinks that might have increased appeal to people under the age of 18.

Training Initiatives

Our training programme equips all staff to understand their responsibilities under the Licensing Act 2003. Prior to carrying out their role, all relevant staff are trained to identify and deal with guests who should be refused alcohol. This training is documented and refresher training is carried out at regular intervals.

Name: Date:

Signature:

Appendix 5

Redacted versions of complaints to the Parish Council



Brockworth Community Centre
Court Road
Brockworth
Gloucestershire
GL3 4ET
Telephone 01452 863123
Email clerk@brockworth-pc.gov.uk

Councillor Rob Garnham
Chair Licensing Committee
councillor.garnham@tewkesbury.gov.uk

30th August 2017

Dear Councillor Rob Granham

Re: Complaint Witcombe Cider Festival 2017

I would like to bring the following to your attention regarding the recent cider festival in Brockworth:

On Saturday evening, 26 August 2017 I had reason to contact Joe Pointon at around 5:45pm to say that we had campers on the land at the rear of the Cross Hands Garage which is owned by the Parish Council. He was contacted and did come with me and a security man to speak to them. When we got there, there was two fairly large tents. The occupants, which was a mixture of boys and girls, were there. Some had festival wrists bands and some did not. Some of them did not look any older than about 14 years of age. They had been drinking as there was lots of empty cider cans thrown around the area. Mr. Pointon asked them to leave the field immediately as it was not his land. They were polite and took the tents down, clean the area and took all the rubbish with them.

I only saw 1 security guard outside the house of Tony Robert's. Previous years there were ample security to make sure that the people stay off the road. This lack of security is a major security risk for the safety of the attendees of the festival.

On the licensing permit it states that the Music Noise Levels does not exceed 65dB(A) over a 15-minute period at 1 meter from the façade of any noise sensitive premises. I live in Brockworth on the Shurdington Road, past the Chase Hotel going towards Cheltenham. I have double glazed doors and windows and even my conservatory windows are double glazed. On Sunday night, especially I could hear the music, singing and even the words. My question is, where is the control on the noise and how is it dealt with? Where is the evidence that the noise levels did not exceed the 65dB(A)?

Please see attached 4 letters of complaints that we received so far.

Kind Regards

Jim Hunt
Chair Brockworth Parish Council

Witcombe Cider Festival

On the evening at around 8:45 I walked from the Cross Hands Garage to Mr. Tony Oakley's house. There was a lot of people coming from the festival singing, shouting etc. and I had difficulty getting past them. While doing so a red car came from the roundabout towards Painswick at a frightening speed. Had anyone staggered out of the pavement, the car would have certainly killed someone. There were 2 slow signs on the pavement where the people walk which made people walking towards the road to avoid them, and these signs could not be seen by cars. There was 1 security guard outside Mr. T Roberts house but he was the only one to tell anyone to walk on the pavement. This lack of security is a major security risk for the attendees of the festival.

At 11:50 I left Mr. Oakley's house and when I got near to the main entrance there were 2 police vehicles in the middle of the road with head lights on and blue light flashing, one facing towards Cross Hands and the other police car facing towards Painswick. There was people trying to see what was happening but I did not stop to see. On walking on down towards the Cross Hands people were walking all over the road shouting etc. and cars were trying to go by. Lucky no one got knock down as there were no security people to stop them from walking in the middle of the road.

Noise:

I live in Brockworth on the Shurdington Road, past the Chase Hotel going towards Cheltenham. I have double glazed doors and windows and even my conservatory windows are double glazed. On Sunday night, especially I could hear the music, singing and even the words. My question is, where is the control on the noise and how is it dealt with?

Kind Regards

Jim Hunt
Resident of Brockworth

From: [REDACTED]
Sent: 29 August 2017 11:39
To:
Subject:

I went to the cider festival, advertised as a family festival, too my grandchildren, with 2 other families and their children, and we were ashamed of being from Brockworth, locals and non locals taking drugs vomiting in front of everyone, there were toilets, but many decided to do it anywhere in complete view, fighting was horrific, the language, the abuse if anyone complained, was frightening, the security had no control at all, it was always going to happen, because this festival has lost control, the organizers had no control, in fact Gareth Evans was taking cocaine in front of anyone, well I assume cocaine cos he was stuffing some note up his nose, and he is an organizer, if this carries on someone will end up dying, or seriously hurt, you gave carte blanche to them, allowing more idiots to join the idiots, the organizers are only interested in money, but it was always going to go like this, you only have to look at the group's, they are only interested in young people, you gave the licence, you're at fault because you don't check, on what really goes on, anyone complains gets abused, Witcombe drug festival is what it will be called, shameful abuse of trust for money money money, not thinking of consequences
Sent from AOL Mobile Mail

Name: [REDACTED]

Telephone: [REDACTED]

Email: [REDACTED]

Comments

I am making a complaint about drugs being used at the cider festival, fighting, if you look on the Facebook page contains have been made, to other festival goers abusing their comments, saying drugs is ok, and don't go if you are against it, you the council who gave the licence with allowing more people on site, an extra night, without going and checking what really goes on, because drugs were openly being sold and taken last year, and where a group of black drug dealers beat up on the local drug dealers, I am taking legal advice into suing the council for allowing a music festival under the umbrella of a family orientated festival, as this was not anything like it, in fact it was anti children, and families, it's so obvious the organizers have slowly turned this festival to attract young people, drugs, just look at the group's, and Gareth Evans who is the stage guru, has bragged about turning it into a music festival, and you the council are part of this charade, many families were disgusted, and I personally saw them ask for their money back, it was advertised, and the licence given as a family festival, either you the council are part of this or you have had the wool pulled over your eyes, just check the Facebook page, and I saw Gareth Evans personally snorting cocaine, that your organizers for you, there has been no condemnation from the organizers about the drug use or the fighting, why would they, as long as they make money they don't give a damn, people going to toilet in the field in front of everyone, the security could do nothing, the police turned up, where many people complained, they did nothing, it was too late, loads got in for free, through damaging the hedges, no security stopping them, no one done nothing, pointon was complained to many times and tried to give them free tokens, what a disgraceful bunch you all are

From: [REDACTED]

Sent: 29 August 2017 05:49

Subject: Drugs fighting urinating

This was my first time at witcombe cider festival, I took my 4 children, as it was advertised as a family festival, my husband works for Gloucester city council, all we saw and smelt was groups of people smoking drugs and snorting up there noses some powder we assume cocaine in front of our children, it was as though it's normal, as it was done in the open in front of children and parents, I dare not complain on the cider festival Facebook page, because people are slagging people of for mentioning it, there was fighting amongst obviously under 18, that could not hold there drink its a disgrace I complained to the police, and they said they were only there to monitor, so in other words you can take illegal drugs, in front of children and adults who are there for a fun day out, and they don't get arrested, you gave this festival the licence, and you obviously do not care about what really goes on, talking to other festival goers, also when I came Sunday they gave me Saturday wrist bands, obviously over sold Sunday out, this festival is not for families, and has obviously transgressed into a drug and drink festival shame on you as a council, to allow this festival to go this way, obviously the way it was going to go eventually, as the profit for the organizers treble, by having turning it into a young drug and drink festival, you only had to look at the band's to know that this was not going to be a fun family day, shame on me for not realising before I spent the money, on the cider festival Facebook page, please look the organizers have not condemned the drugs the fighting, in fact some people have said don't come back drugs is everywhere get a life, really is this festival you freely gave the licence for, that you even allowed more drug induced people to attend, my husband has done some research, and you allowed more people to attend this year, obviously the organizers have plans to go away from the family festival, and turn it into a young music festival, whether you have been duped, or are part of this masquerade, knowing it was going to turn into this, shame on you, we will find out, we have talked to many, and they said last year was brilliant and year before, I feel so sorry for the town of Brockworth because the festival is now will get a name for drugs only festival and drink induced young boys and girls, who can't hold there drink bieng sick everywhere urinating openly in the field in front of my children, I will be going to my MP about this, many complained to the police, and security and they did NOTHING I would like you to reply, as the reply will be sent to my MP thank you for your time

S

Name:

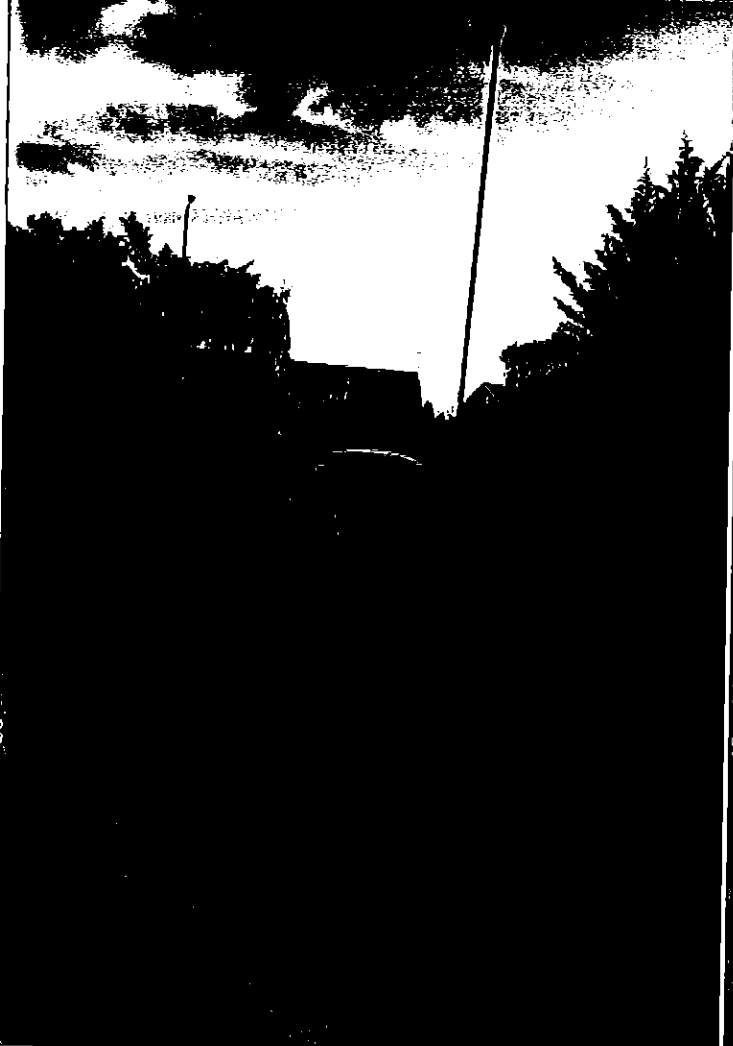
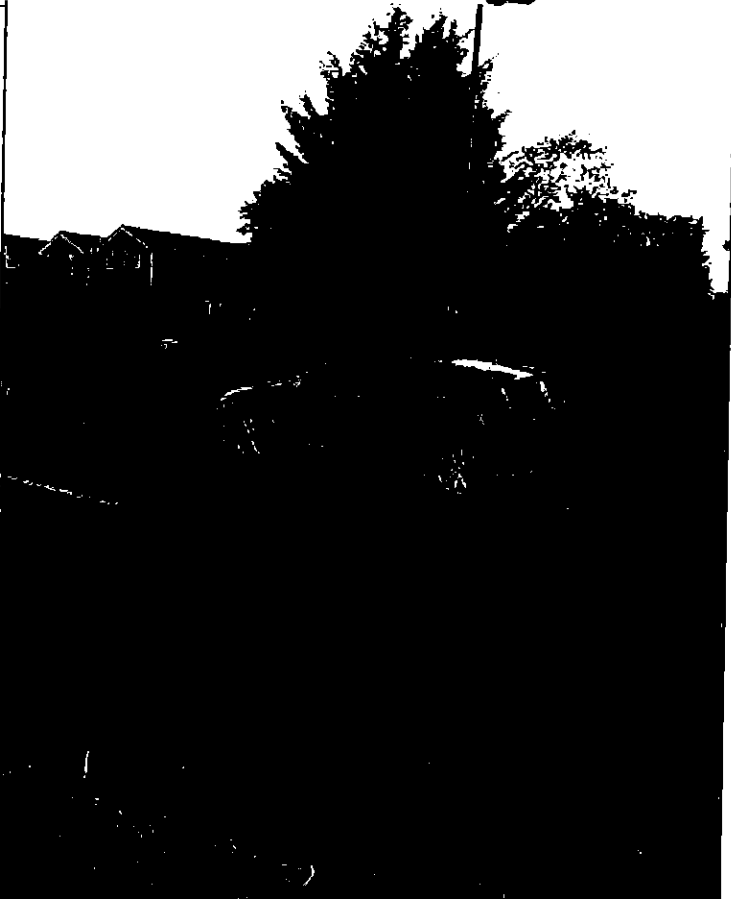
Telephone:

Email:

Comments

I live [REDACTED] and I am disgusted with the rubbish and behaviour of these so called festival people, they are animals, you give the licence to these people, to run a what???, Because these animals that attend have no respect for anyone, why don't you have it by where you live, but no of course not in my back yard isn't that right???, Why have you given a licence for a music festival because that's what it is, so close to residents and the village, you can put everything in place but you cannot make animals act properly on drink and drugs, this needs to be stopped it was always going to happen, tell the organizers to take it back to witcombe and let them deal with the disgusting behaviour of animals, because that all I can call them, if you want to know who I am I posted on the Brockworth notice board please contact me, with your pathetic excuses of giving a licence for a family friendly what ever you want to call it, because its nothing but that, and us residents knew it was going to become like this, the organizers obviously don't want it to be family friendly, they make more money by feeding alcohol, and drugs to youngsters, the scenes I saw the only explanation they were drugged up, it was just a way to get the licence

[REDACTED]



Appendix 6

Redacted versions of police incidents

ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170826-0254 (Closed)

26/08/2017 13:07:03	M04, MISCELLANEOUS INCIDENT	GC-20170826-0254 / GC	E-MAIL	GC
Priority:(7) 3.Attention Reqd	STROUD - 2 TENTS PITCHED	B22	Officer Dealing:250440	
Operator:243150	Dispatcher:	104 (384623,216823)	Creator Wkstn:CROOM171	

Address Information	
PAINSWICK RD	
PAINSWICK RD, , GLOUCESTER,	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
Complainant Information	
[REDACTED]	
[REDACTED]	
THIRD PARTY <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Disposition Codes
ASB - ENVIRONMENTAL

Date / Time Information		
Call Received	26/08/2017	13:07:03
Incident Created	26/08/2017	13:07:03
Address Validated	26/08/2017	13:07:26
Initial Input Complete	26/08/2017	13:09:42
Transfer Sent	27/08/2017	09:39:51
Transfer Accepted	27/08/2017	09:39:51
Incident Disposed	27/08/2017	12:13:34

Qualifiers	
DISPOSAL QUALIFIERS	CALL - GOOD INTENT
LOCAL INITIATIVES	NO LOCAL INIT
THEME	2

ISR Comments				
Object record logged: PAINSWICK RD,PAINSWICK RD	26/08/2017	13:07:27	CROOM171	243150
Object record logged:08/06/2017 11:44:07 WARNING NOS 14,15,16 - STONHAM HOUSING ASSOC PROPERTY - LINK PROJECT - ANY	26/08/2017	13:07:27	CROOM171	243150
REQUIREMENT FOR KEYHOLDERS/STAFF - 24HR CONTACT 01452 528471	26/08/2017	13:07:27	CROOM171	243150
OBJECT(S) VIEWED	26/08/2017	13:07:29	CROOM171	243150
-----	26/08/2017	13:07:33	CROOM171	243150
EMAIL REC'D WITHIN FCR:	26/08/2017	13:07:38	CROOM171	243150
FROM [REDACTED]	26/08/2017	13:07:48	CROOM171	243150
.	26/08/2017	13:07:49	CROOM171	243150
I am a resident of Painswick Road close to the site of the Witcombe Cider Festival.	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
I am concerned as a number of young people have pitched 2 tents in the piece of land at the bottom of my garden that belongs to the Brockworth Parish Council. That is the land	26/08/2017	13:07:56	CROOM171	243150
that backs onto the Shell garage at Brockworth. There is not supposed to be any camping associated with the Festival.	26/08/2017	13:07:56	CROOM171	243150

	26/08/2017	13:07:56	CROOM171	243150
There are about 8 or 9 youths who, when asked, confirmed that they were here for the Festival. As some of the group passed me, towards the Festival site, at least one young man	26/08/2017	13:07:56	CROOM171	243150
was already drinking alcohol at about 1215. In my judgement all of the party were less than the age of 18.	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
Brockworth	26/08/2017	13:07:56	CROOM171	243150
Gloucester	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
=====	26/08/2017	13:07:58	CROOM171	243150
.	26/08/2017	13:09:55	CROOM171	243150
* INC NUMBER WAS PROVIDED TO INFT VIA EMAIL RESPONSE	26/08/2017	13:11:16	CROOM171	243150
.	26/08/2017	13:11:17	CROOM171	243150
.IAU TRANS TAG ADDED:	26/08/2017	13:11:28	CROOM171	243150
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	26/08/2017	13:11:35	CROOM171	243150
Transfer To .IAU From Terminal CROOM171 Grade 2, 3 or Dept. GRADE 3.Attention Reqd	26/08/2017	13:11:39	CROOM171	243150
Transfer Accepted At Terminal CROOM201 For Control	26/08/2017	13:45:07	CROOM201	252076
OBJECT(S) VIEWED	26/08/2017	13:45:11	CROOM201	252076
Incident status changed manually FOR IAU->Confirmed IAU DEALING	26/08/2017	13:45:19	CROOM201	252076
AREA FOR FOLLOW UP THEY DEEM NESS PLEASE	26/08/2017	13:45:54	CROOM201	252076
.IAU TRANS TAG DELETED	26/08/2017	13:45:58	CROOM201	252076
1 INATRANS TAG ADDED:	26/08/2017	13:46:00	CROOM201	252076
Incident status changed manually Confirmed->TO LPA TO LPA	26/08/2017	13:46:08	CROOM201	252076
Transfer To B2 From Terminal CROOM201 Forced Control GRADE 3.Attention Reqd	26/08/2017	13:46:16	CROOM201	252076
Transfer Accepted At Terminal BART002 Forced Control	26/08/2017	13:46:16	CROOM201	252076
BELIEVE THIS FALLS UNDER STROUD AREA THEREFORE REQUESTING THAT THIS IS SENT TO THEIR QUEUE FOR FOLLOW UP	26/08/2017	14:32:36	BART023	252386
=====	26/08/2017	14:40:35	CROOM171	243150
FURTHER EMAIL REC'D WITHIN FCR IN RESPECT OF THE WITCOMBE CIDER FESTIVAL	26/08/2017	14:41:07	CROOM171	243150
.	26/08/2017	14:41:07	CROOM171	243150
EMAIL FROM	26/08/2017	14:41:22	CROOM171	243150
-- EAMIL CONTENT: Having just driven up the A46 from the Cross Hands roundabout towards Painswick there is a large number of people queuing on the pavement to obtain entry to	26/08/2017	14:41:34	CROOM171	243150
the Festival and some are standing in the busy road along with taxis dropping people off outside the entrance. This is very dangerous, an accident waiting to happen.	26/08/2017	14:41:34	CROOM171	243150
	26/08/2017	14:41:34	CROOM171	243150
Sent from my iPad	26/08/2017	14:41:34	CROOM171	243150
-----	26/08/2017	14:41:37	CROOM171	243150
.	26/08/2017	14:41:38	CROOM171	243150
TRANSFER TO C6 FROM TERMINAL BART023 FOR FORCED CONTROL GRADE 3.ATTENTION REQD	27/08/2017	09:39:51	BART023	252225
TRANSFER ACCEPTED AT TERMINAL STROUD044 FOR FORCED CONTROL	27/08/2017	09:39:51	BART023	252225
TRANSFERRED BY WEBSTORM	27/08/2017	09:39:51	BART023	252225
PREVIOUS CODES WERE::	27/08/2017	12:13:26	STROUD086	250440
DISPOSAL CODES: B32	27/08/2017	12:13:34	STROUD086	250440
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	27/08/2017	12:13:34	STROUD086	250440
HANDLING OFFICER: 250440	27/08/2017	12:13:34	STROUD086	250440
QUALIFIERS 709	27/08/2017	12:13:34	STROUD086	250440

OTHER FACTORS LOCALINIT-22	27/08/2017	12:13:34	STROUD086	250440
GC-20170826-0254 HAS BEEN DISPOSED	27/08/2017	12:13:34	STROUD086	250440

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ISR Report

GLOUCESTERSHIRE CONSTABULARY
GC-20170826-0548 (Closed)

ISR Report:

26/08/2017 22:15:40	C13, THEFT OTHER	GC-20170826-0548 / GC	101	GC
Priority:(8) 4.Code 100	IPHONE STOLEN	A63	Officer Dealing:259999	
Operator:243271	Dispatcher:	058 (389112,215164)	Creator Wkstn:CONT147	

Address Information	
PAINSWICK RD	
PAINSWICK RD, BROCKWORTH, GLOUCESTER,	
Proximity:WITCOMBE CIDER FESTIVAL	<input checked="" type="checkbox"/> Gazeteer Validation

Disposition Codes
THEFT - OTHER

Complainant Information	
[REDACTED]	
[REDACTED]	
THIRD PARTY [?] Media Consent [?] <=Do not Use [?] VUL [?] NPT [?] ETA	
Notes:	

Date / Time Information		
Call Received	26/08/2017	22:15:18
Call Answered	26/08/2017	22:15:18
Incident Created	26/08/2017	22:15:40
Address Validated	26/08/2017	22:15:47
Initial Input Complete	26/08/2017	22:29:23
Transfer Sent	26/08/2017	22:33:36
Incident Disposed	28/08/2017	13:23:48

Qualifiers	
DISPOSAL QUALIFIERS	NO QUAL APPLIC
LOCAL INITIATIVES	NO LOCAL INIT
THEME	CRIME RELATED

ISR Relations	
CRIME NUMBER - @INC RELATION	24715/17:REQUESTED BY OPERATOR 245467

ISR Comments				
: 07792968418 624024 20170826 221518	26/08/2017	22:15:40	CONT147	243271
LOCATION COMMENTCROSS HANDS RAB TOWARDS 12 BELLS: AREA LOCATED ON LEFT OF ROAD OPPOSITE TWELVE BELLS PH.	26/08/2017	22:15:47	CONT147	243271
.	26/08/2017	22:21:23	CONT147	243271
1. [REDACTED]	26/08/2017	22:21:34	CONT147	243271
[REDACTED]	26/08/2017	22:21:52	CONT147	243271
DOB ([REDACTED])	26/08/2017	22:22:08	CONT147	243271
[REDACTED]	26/08/2017	22:22:12	CONT147	243271
TEL ([REDACTED])	26/08/2017	22:22:19	CONT147	243271
[REDACTED]	26/08/2017	22:22:21	CONT147	243271
.	26/08/2017	22:22:22	CONT147	243271
2 [REDACTED]	26/08/2017	22:22:27	CONT147	243271
DOB ([REDACTED])	26/08/2017	22:22:43	CONT147	243271
[REDACTED]	26/08/2017	22:22:57	CONT147	243271
[REDACTED]	26/08/2017	22:22:59	CONT147	243271

.	26/08/2017	22:23:00	CONT147	243271
3. BETWEEN 0950 AND 2200 26/08/2017	26/08/2017	22:23:10	CONT147	243271
.	26/08/2017	22:23:12	CONT147	243271
4. WITCOMBE CIDER FESTIVAL, PAINSWICK ROAD, BROCKWORTH, GL34RP	26/08/2017	22:26:39	CONT147	243271
.	26/08/2017	22:26:41	CONT147	243271
Incident Held	26/08/2017	22:29:23	CONT147	243271
Address changed from WITCOMBE, ., GLOUCESTER to PAINSWICK RD, PAINSWICK RD, BROCKWORTH	26/08/2017	22:29:23	CONT147	243271
5. AT SOME POINT WHILST IP WAS IN THE CROWD AT THE CIDER FESTIVAL UNKNOWN OFFENDER HAS TAKEN IP'S PHONE OUT OF THE FRONT POCKET OF HER JEANS	26/08/2017	22:32:06	CONT147	243271
.	26/08/2017	22:32:07	CONT147	243271
6. NIL	26/08/2017	22:32:08	CONT147	243271
.	26/08/2017	22:32:08	CONT147	243271
7A. IPHONE 6 IN GOLD WITH A CLEAR CASE - NUMBER [REDACTED]	26/08/2017	22:32:28	CONT147	243271
CONTRACT WITH EE	26/08/2017	22:32:35	CONT147	243271
NFD	26/08/2017	22:32:39	CONT147	243271
.	26/08/2017	22:32:40	CONT147	243271
7B. NI;	26/08/2017	22:32:42	CONT147	243271
7C. NIL	26/08/2017	22:32:45	CONT147	243271
.	26/08/2017	22:32:45	CONT147	243271
8 DECLINED	26/08/2017	22:32:49	CONT147	243271
.	26/08/2017	22:32:50	CONT147	243271
9. NO CCTV, NO WITNESSES AS IT WAS A VERY LARGE CROWD. CALLER HAS ADVISED DAUGHTER TO GO AND TELL SECURITY BUT IS AWARE THAT THERE IS LITTLE THEY CAN DO	26/08/2017	22:33:25	CONT147	243271
Call Activated	26/08/2017	22:33:30	CONT147	243271
Transfer To CRIME From Terminal CONT147 Grade 2, 3 or Dept. GRADE 4. Code 100	26/08/2017	22:33:36	CONT147	243271
Incident status changed manually Confirmed->Q'd for Crime QUEUED FOR CRIMING	26/08/2017	22:33:43	CONT147	243271
CODE100 IN TAG ADDED:	26/08/2017	22:33:47	CONT147	243271
(NOTES) TAG ADDED:	26/08/2017	22:33:50	CONT147	243271
PLEASE TEXT CALLER CRIME REF NUMBER	26/08/2017	22:33:59	CONT147	243271
CASE NUMBER 24715/17 ADDED AS PRIMARY REFERENCE	28/08/2017	13:21:11	CONT149	245467
Print/Email requested by Workstation CONT149 -> uc-stormweb01/webstormlive	28/08/2017	13:21:14	CONT149	245467
PREVIOUS CODES WERE::	28/08/2017	13:21:31	CONT149	245467
PREVIOUS CODES WERE:: 245467	28/08/2017	13:21:31	CONT149	245467
TEXT MESSAGE SENT WITH CRIME REFERENCE NUMBER AS REQUESTED	28/08/2017	13:23:42	CONT149	245467
Disposition code: 'C13'	28/08/2017	13:23:48	CONT149	245467
No. of Arrests N.F.A. No. of Reports	28/08/2017	13:23:48	CONT149	245467
Handling Officer 259999	28/08/2017	13:23:48	CONT149	245467
Qualifiers, NO QUAL APPLIC	28/08/2017	13:23:48	CONT149	245467
Local Initiatives, NO LOCAL INIT	28/08/2017	13:23:48	CONT149	245467
GC-20170826-0548 HAS BEEN DISPOSED	28/08/2017	13:23:48	CONT149	245467

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ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170827-0010 (Active)

27/08/2017 00:13:39	R01, RTC INJURY	GC-20170827-0010 / GC	101	GC
Priority:(7) 3.Attention Req'd	D 2517 - HIT BY CAR INTENTIONALLY	A63	Officer Dealing:	
Operator:243271	Dispatcher:	058 (389821,215990)	Creator Wkstn:CONT147	

Address Information	
CROSSHANDS ROUNDABOUT, CROSSHANDS ROUNDABOUT	
, BROCKWORTH, GLOUCESTER, .	
Proximity:SHELL GARGAE	<input checked="" type="checkbox"/> Gazeteer Validation
RAB LOCATED AT THE JUNC OF THE A46 AND ERMIN STREET AT BROCKWORTH	
Complainant Information	
[REDACTED]	
[REDACTED]	
THIRD PARTY <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Disposition Codes

Date / Time Information		
Initial input	27/08/2017	00:13:39
Held	27/08/2017	00:23:03
Confirmed	27/08/2017	00:26:14
FOR IAU	27/08/2017	00:27:55
TO LPA	27/08/2017	00:33:15

Qualifiers

ISR Comments				
: 01242771639 624239 20170827 001312	27/08/2017	00:13:39	CONT147	243271
CALLER HAS GONE TO PICK DAUGHTER UP FROM THE SHELL GARAGE AS SHE WAS HIT BY A CAR	27/08/2017	00:15:46	CONT147	243271
.	27/08/2017	00:15:47	CONT147	243271
THEY WERE STANDING IN THE FORECOURT OF THE GARAGE AND HER DAUGHTER HEARD A BEEP	27/08/2017	00:16:04	CONT147	243271
.	27/08/2017	00:16:04	CONT147	243271
SHE THEN TURNED AROUND AND SAW THE CAR COME TOWARDS HER	27/08/2017	00:16:12	CONT147	243271
.	27/08/2017	00:16:12	CONT147	243271
CALLER'S DAUGHTER SAID THAT THERE WAS LOTS OF PEOPLE MILLING AROUND BY THE GARAGE. THE VEHICLE SEEMED TO BEEP AT EVERYONE TO GET OUT OF THE WAY BUT SHE DIDNT SEE THE VEHICLE UNTIL	27/08/2017	00:20:19	CONT147	243271
SHE TURNED AROUND	27/08/2017	00:20:23	CONT147	243271
.	27/08/2017	00:20:23	CONT147	243271
HE THEN ACCELERATED TOWARDS HER AND HIT HER WITH THE CORNER OF HIS BONNET WHICH CAUSES HER TO FALL TO THE GROUND	27/08/2017	00:20:50	CONT147	243271
.	27/08/2017	00:20:51	CONT147	243271
SHE HAS SOME MINOR INJURIES TO HER ELBOW AND KNEE BUT IS OK - THEY ARE GOING TO SEE HOW SHE IS IN THE MORNING TO SEE IF SHE NEEDS MEDICAL ATTENTION	27/08/2017	00:21:12	CONT147	243271
.	27/08/2017	00:21:13	CONT147	243271
THE CAR HAS THEN DRIVEN OUT ONTO PAINSWICK ROAD AND THEN STRAIGHT ON AT THE RAB TOWARDS SHURDINGTON	27/08/2017	00:21:47	CONT147	243271

.	27/08/2017	00:21:47	CONT147	243271
IP IS [REDACTED]	27/08/2017	00:21:59	CONT147	243271
.	27/08/2017	00:22:00	CONT147	243271
SHE DID NOT GET THE VRM HOWEVER THERE WILL BE CCTV AT THE GARAGE	27/08/2017	00:22:09	CONT147	243271
.	27/08/2017	00:22:11	CONT147	243271
VEHICLE WAS A [REDACTED]	27/08/2017	00:22:21	CONT147	243271
.	27/08/2017	00:22:21	CONT147	243271
CALLER SAID THE INCIDENT HAPPENED AROUND 2345	27/08/2017	00:22:32	CONT147	243271
.	27/08/2017	00:22:34	CONT147	243271
CALLERS OTHER DAUGHTER WAS WITNESS TO IT ALL - [REDACTED]	27/08/2017	00:22:44	CONT147	243271
.	27/08/2017	00:22:44	CONT147	243271
LOCATION COMMENT	27/08/2017	00:24:33	CONT147	243271
RAB LOCATED AT THE JUNC OF THE A46 AND ERMIN STREET AT BROCKWORTH	27/08/2017	00:24:33	CONT147	243271
.	27/08/2017	00:24:33	CONT147	243271
.	27/08/2017	00:25:52	CONT147	243271
DAUGHTER IS HOME AND SAFE AND CALLER IS HAPPY FOR THIS TO BE DEALT WITH IN SLOW TIME	27/08/2017	00:26:10	CONT147	243271
.	27/08/2017	00:26:12	CONT147	243271
TRAFFIC TAG ADDED:	27/08/2017	00:26:15	CONT147	243271
Address changed from PAINSWICK RD,PAINSWICK RD,BROCKWORTH,GLOUCESTER to CROSSHANDS ROUNDABOUT,.	27/08/2017	00:26:15	CONT147	243271
Comments viewed via pop-up, Location Comments .	27/08/2017	00:26:16	CONT147	243271
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: X	27/08/2017	00:26:20	CONT147	243271
BOTH DAUGHTERS WERE COMING OUT OF THE WINCHCOMBE CIDER FESTIVAL	27/08/2017	00:27:04	CONT147	243271
.	27/08/2017	00:27:05	CONT147	243271
T - TO HARM	27/08/2017	00:27:12	CONT147	243271
H - PHYSICAL	27/08/2017	00:27:23	CONT147	243271
R - LOW	27/08/2017	00:27:25	CONT147	243271
I - NO VRM HOWEVER POTENTIAL FOR CCTV OF THE INCIDENT OUTSIDE THE GARAGE	27/08/2017	00:27:38	CONT147	243271
V - LOW	27/08/2017	00:27:40	CONT147	243271
E - IAU TO FOLLOW UP AND REVIEW CCTV	27/08/2017	00:27:46	CONT147	243271
Transfer To .IAU From Terminal CONT147 Grade 2, 3 or Dept. GRADE 3.Attention Reqd	27/08/2017	00:27:51	CONT147	243271
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	27/08/2017	00:27:55	CONT147	243271
.IAU TRANS TAG ADDED:	27/08/2017	00:27:58	CONT147	243271
Transfer Accepted At Terminal CONT137 For Control	27/08/2017	00:30:55	CONT137	251433
PASSING TO IRT FOR FOLLOW UP WITH INJURY RTC	27/08/2017	00:32:19	CONT137	251433
.IAU TRANS TAG DELETED	27/08/2017	00:32:23	CONT137	251433
1 INATRANS TAG ADDED:	27/08/2017	00:32:26	CONT137	251433
Incident status changed manually FOR IAU->TO LPA TO LPA	27/08/2017	00:33:15	CONT137	251433
Transfer To A6 From Terminal CONT137 Forced Control GRADE 3.Attention Reqd	27/08/2017	00:33:22	CONT137	251433
Transfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017	00:33:22	CONT137	251433
TRANSFER TO TEWKS IRT FROM TERMINAL TEWKS017 FOR FORCED CONTROL GRADE 3.ATTENTION REQD	30/08/2017	14:50:20	TEWKS017	251729
TRANSFER ACCEPTED AT TERMINAL TEWKS003 FOR FORCED CONTROL	30/08/2017	14:50:21	TEWKS017	251729
TRANSFERRED BY WEBSTORM	30/08/2017	14:50:21	TEWKS017	251729
OBJECT(S) VIEWED	02/09/2017	00:25:40	TEWKS016	252517
OIC ASKED FOR UPDATE	19/09/2017	12:37:29	TEWKS003	251729
2517 - AFTER WEEKS OF CHASING THE SHELL GARAGE WHERE THE INCIDENT HAPPENED I HAVE FINALLY BEEN ABLE TO VIEW THE CCTV OF THE INCIDENT. UPON REVIEW IT DOES SUPPORT THE IPS ACCOUNT	21/09/2017	23:31:13	TEWKS001	252517
.	21/09/2017	23:31:13	TEWKS001	252517

OF WHAT HAPPENED AND THE DRIVER HAS HIT THE FEMALE WHILST DRIVING OFF THE FORECOURT. IT DOES APPEAR TO BE A DELIBERATE ACT AND THE DRIVER WILL BE GIVEN A NIP 21.09.2017. CCTV HAS				
NOW BEEN COLLECTED.	21/09/2017	23:31:13	TEWKS001	252517
VEHICLE DETAILS: VRM [REDACTED]	21/09/2017	23:31:13	TEWKS001	252517
KEEPER DETAILS:	21/09/2017	23:31:13	TEWKS001	252517
[REDACTED]	21/09/2017	23:31:13	TEWKS001	252517
[REDACTED]	21/09/2017	23:31:13	TEWKS001	252517
[REDACTED]	21/09/2017	23:31:13	TEWKS001	252517
[REDACTED]	21/09/2017	23:31:13	TEWKS001	252517
[REDACTED]	21/09/2017	23:31:13	TEWKS001	252517
DOB: [REDACTED]	21/09/2017	23:31:13	TEWKS001	252517
.	23/09/2017	12:07:22	CONT150	243357
CALL FROM [REDACTED]	23/09/2017	12:07:31	CONT150	243357
.	23/09/2017	12:07:31	CONT150	243357
HE HAS QUERIED A LTTER HE HAS RECEIVED FROM US	23/09/2017	12:07:40	CONT150	243357
.	23/09/2017	12:07:42	CONT150	243357
EMAIL SENT TO PC [REDACTED] TO MAKE CONTACT WITH [REDACTED] WHEN HE IS BACK ON DUTY	23/09/2017	12:08:27	CONT150	243357
.	23/09/2017	12:08:28	CONT150	243357
CALL FROM MALE VERY IRATE STATING HE HAS HAD A LETTER HAND DELIVERED FROM THE POLICE ABOUT AN INCIDENT INVOLVING HIS VEHICLE	25/09/2017	16:57:54	TEWKS002	245584
CALLER WOULD NOT GIVE ME HIS NAME AND STATED HE WAS DRIVING THE VEHICLE AT THE SAID TIME	25/09/2017	16:58:14	TEWKS002	245584
CALLER DEMANDED TO KNOW WHAT THE OFFENCE WAS	25/09/2017	16:58:24	TEWKS002	245584
I ADVISED HE WOULD NEED TO SPEAK TO PC [REDACTED] WHEN ON DUTY ON WEDNESDAY	25/09/2017	16:58:37	TEWKS002	245584
CALLER NOT HAPPY WITH THIS ADVICE	25/09/2017	16:58:43	TEWKS002	245584
CALLER PUT THROUGH TO PC [REDACTED] TO SPEAK TO THE MALE	25/09/2017	16:58:57	TEWKS002	245584
DETAILS OF CALLER TAKEN FROM ID ON PHONE [REDACTED]	25/09/2017	16:59:26	TEWKS002	245584
2517 - CALL FROM [REDACTED] WHOSE VEHICLE WAS INVOLVED IN THE INCIDENT, HE WAS QUERING THE LETTER AND HAS ASKED WHAT HE HAS TO DO I HAVE ADVISED HIM TO RETURN THE LETTER WHICH	27/09/2017	09:21:37	TEWKS010	252517
HE HAS AGREED TO DO AND HAS STATED THAT HE WILL WRITE A LETTER EXPLAINING THE CIRCUMSTANCES OF THE INCIDENT.	27/09/2017	09:21:37	TEWKS010	252517

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ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170827-0012 (Closed)

27/08/2017 00:17:29	B14, ANTI SOCIAL BEHAVIOUR	GC-20170827-0012 / GC	999	GC
Priority:(4) 2.1 Hr Attendance	APPROX 70 PEOPLE GATHERED	A63	Officer Dealing:251760	
Operator:243253	Dispatcher:243260	058 (389826,215943)	Creator Wkstn:CROOM106	

Address Information	
CROSS HANDS GARAGE, CROSS HANDS GARAGE	
CIRENCESTER RD, BROCKWORTH, GLOUCESTER, GL34PL	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
Complainant Information	
[REDACTED]	
THIRD PARTY <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Disposition Codes
ASB - NUISANCE

Date / Time Information		
Call Received	27/08/2017	00:17:23
Call Answered	27/08/2017	00:17:23
Incident Created	27/08/2017	00:17:29
Address Validated	27/08/2017	00:20:29
Initial Input Complete	27/08/2017	00:21:14
Transfer Sent	27/08/2017	00:21:38
Transfer Accepted	27/08/2017	00:21:53
Resource Dispatched	27/08/2017	00:27:57
Arrived at Scene	27/08/2017	00:33:50
Units Cleared	27/08/2017	01:41:29
Incident Disposed	27/08/2017	01:42:25

Qualifiers	
DISPOSAL QUALIFIERS	ALCOHOL RELATED
DISPOSAL QUALIFIERS	NO UPDATES REQD
LOCAL INITIATIVES	NO LOCAL INIT
THEME	ANTI SOCIAL BEHAVIOUR

Unit Activity					
EGT2	27/08/2017	00:27:57	251760		En Route to incident
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
EGT2	27/08/2017	00:27:59	251760		En Route to incident
	MESSAGE SENT 251760 ([REDACTED] #3658493,3658494) GC-20170827-				
EGT2	27/08/2017	00:30:38	251760		En Route to incident
	ABOUT 100 PEOPLE HERE AND SOME TAXIS HERE BUT WILL TAKE A...				
EGT1	27/08/2017	00:31:16	251915		En Route to incident
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
EGT1	27/08/2017	00:31:18	251915		En Route to incident
	MESSAGE SENT 251915 ([REDACTED] #3658507,3658508) GC-20170827-00				
EGT2	27/08/2017	00:33:50	251760		At Scene
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				

EGT2	27/08/2017	00:33:56	251760		En Route to incident
	OTHER MOBILES PLEASE				
RD1221	27/08/2017	00:34:01	251221	252485	En Route to incident
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
RD1221	27/08/2017	00:34:04	251221	252485	En Route to incident
	MESSAGE SENT 252485 (██████████ #3658517,3658519) GC-20170827-00				
RD1221	27/08/2017	00:34:04	251221	252485	En Route to incident
	MESSAGE SENT 251221 (██████████ #3658518,3658520) GC-20170827-0012;				
EGT1	27/08/2017	00:34:04	251915		At Scene
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
EGT2	27/08/2017	00:34:34	251760		At Scene
	LARGE GROUP AND CONFRONTATION. SEPERATED THEM BUT DIFFICULT				
OT51	27/08/2017	00:34:37	251401	252261	En Route to incident
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
OT51	27/08/2017	00:34:38	251401	252261	En Route to incident
	MESSAGE SENT 252261 (██████████ #3658522,3658524) GC-20170827-0012				
OT51	27/08/2017	00:34:38	251401	252261	En Route to incident
	MESSAGE SENT 251401 (██████████ #3658523,3658525) GC-20170827-0				
DG1764	27/08/2017	00:34:54	251764		En Route to incident
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
DG1764	27/08/2017	00:34:56	251764		En Route to incident
	MESSAGE SENT 251764 (██████████ #3658527,3658528) GC-20170827-0012				
EGT2	27/08/2017	00:37:01	251760		At Scene
	WELFARE AIO. FIGHTING STOPPED. ALL PARTIES HAVE CALMED DOWN				
OT51	27/08/2017	00:39:32	251401	252261	At Scene
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
RD1956	27/08/2017	00:46:26	251956	252036	En Route to incident
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
RD1956	27/08/2017	00:46:27	251956	252036	En Route to incident
	MESSAGE SENT 251956 (██████████ #3658567,3658569) GC-20170827-0				
RD1956	27/08/2017	00:46:27	251956	252036	En Route to incident
	MESSAGE SENT 252036 (██████████ #3658568,3658570) GC-20170827-00				
DG1764	27/08/2017	00:48:21	251764		At Scene
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
OT51	27/08/2017	01:36:50	251401	252261	On Duty/Available
RD1221	27/08/2017	01:38:21	251221	252485	At Scene
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
RD1221	27/08/2017	01:38:21	251221	252485	On Duty/Available
EGT1	27/08/2017	01:41:14	251915		On Duty/Available
EGT2	27/08/2017	01:41:15	251760		On Duty/Available
RD1956	27/08/2017	01:41:28	251956	252036	At Scene
	CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE				
RD1956	27/08/2017	01:41:29	251956	252036	On Duty/Available
DG1764	27/08/2017	01:41:29	251764		On Duty/Available

ISR Relations

MOBILE TELEPHONE - @INC RELATION	390830,215362,1770,1770,80,0.00
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ISR Comments

: 07758093053 390830 ,215362 ,1770 ,1770, 80 ,0.00 ,OSGB36, *MOB* T MOBILE ,99,20170827001716,0 ,DATA AVAILABLE ,20624242 20170827 001723	27/08/2017	00:17:29	CROOM106	243253
CALLER IS AT BROCKWORTH CROSS HANDS FESTIVAL	27/08/2017	00:17:45	CROOM106	243253
.	27/08/2017	00:17:46	CROOM106	243253
THERE IS FALL OUT FROM THE WITCOMBE CIDER FESTIVAL	27/08/2017	00:17:57	CROOM106	243253
.	27/08/2017	00:17:57	CROOM106	243253
IN THE SHELL PETROL STATION	27/08/2017	00:18:08	CROOM106	243253
.	27/08/2017	00:18:08	CROOM106	243253
APPROX 70 PEOPLE - ALL SITTING ON WALLS - DRUNK - LISTENING TO MUSIC THAT IS COMING FROM THEIR CARS: QUITE LOUD	27/08/2017	00:18:33	CROOM106	243253
.	27/08/2017	00:18:33	CROOM106	243253
THERE WAS A FIGHT EARLIER ON	27/08/2017	00:18:43	CROOM106	243253
.	27/08/2017	00:18:43	CROOM106	243253
CONCERNED IS GOING TO GET OUT OF HAND	27/08/2017	00:19:29	CROOM106	243253
.	27/08/2017	00:19:29	CROOM106	243253
CORRECTION CALLER IS NOT AT BROCKWORTH CROSS HANDS FESTIVAL!	27/08/2017	00:20:57	CROOM106	243253
ASB TAG ADDED:	27/08/2017	00:21:15	CROOM106	243253
PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED	27/08/2017	00:21:17	CROOM106	243253
QUESTION Is the ASB happening now or have those involved left the scene?	27/08/2017	00:21:20	CROOM106	243253
ANSWER .	27/08/2017	00:21:20	CROOM106	243253
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .	27/08/2017	00:21:24	CROOM106	243253
SMS Text Message Sen [REDACTED] :RE: GC-20170827-0012 THANK YOU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC- 20170827-0012	27/08/2017	00:21:27	CROOM106	243253
Transfer To .RURAL F&T From Terminal CROOM106 Grade 2, 3 or Dept. GRADE 2.1 Hr Attendance	27/08/2017	00:21:38	CROOM106	243253
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017	00:21:53	CROOM103	245451
CROWD NEED DISPERSING TO PREVENT BOP	27/08/2017	00:21:53	CROOM106	243253
DG5000 - THIS IS A PICK UP POINT FOR THE TAXI. THE SECURTY FROM THE SITE SENDING THEM DOWN TO THIS SITE	27/08/2017	00:23:40	CROOM103	245451
RD1221 - DEALING WITH AN INCIDENT IN THE WITCOMBE FESTIVAL SITE AT THE MOMENT	27/08/2017	00:24:28	CROOM103	245451
.	27/08/2017	00:26:08	CROOM110	243260
SPOKEN TO CALLER AGAIN - STATES POLICE JUST PULLING UP NOW	27/08/2017	00:26:38	CROOM110	243260
EGT2 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:27:57	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO EGT2 (251760 ROBERTSON #3658493,3658494	27/08/2017	00:27:59	AWSERVER	AIRWAV
EGT2: ABOUT 100 PEOPLE HERE AND SOME TAXIS HERE BUT WILL TAKE A WHILE TO CLEAR	27/08/2017	00:30:38	CROOM110	243260
EGT1 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:31:16	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO EGT1 (251915 HANDLEY #3658507,3658508	27/08/2017	00:31:18	AWSERVER	AIRWAV
EGT2: OTHER MOBILES PLEASE	27/08/2017	00:33:56	CROOM110	243260
RD1221 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:34:01	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO RD1221 (25248 [REDACTED] #3658517,3658519, RD1221 (251221 JOEL #3658518,3658520	27/08/2017	00:34:04	AWSERVER	AIRWAV
EGT2: LARGE GROUP AND CONFRONTATION. SEPERATED THEM BUT DIFFICULT	27/08/2017	00:34:34	CROOM110	243260
OT51 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:34:37	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO OT51 (252261 TOVEY #3658522,3658524, OT51 (251401 [REDACTED] #3658523,3658525	27/08/2017	00:34:38	AWSERVER	AIRWAV
DG1764 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:34:54	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO DG1764 (251764 [REDACTED] #3658527,3658528	27/08/2017	00:34:56	AWSERVER	AIRWAV
EGT2: WELFARE AIO. FIGHTING STOPPED. ALL PARTIES HAVE CALMED DOWN	27/08/2017	00:37:01	CROOM110	243260

RD1956 DISPATCHED BY DRAG/DROP	27/08/2017	00:46:26	CROOM103	245451
DEPLOYMENT MESSAGE SENT TO RD1956 (251956 [REDACTED] #3658567,3658569, RD1956 (252036 [REDACTED] #3658568,3658570	27/08/2017	00:46:27	AWSERVER	AIRWAV
Disposition code: 'B31'	27/08/2017	01:42:25	CROOM103	245451
No. of Arrests N.F.A. No. of Reports	27/08/2017	01:42:25	CROOM103	245451
Handling Officer 251760	27/08/2017	01:42:25	CROOM103	245451
Qualifiers,ALCOHOL RELATED,NO UPDATES REQD	27/08/2017	01:42:25	CROOM103	245451
Local Initiatives,NO LOCAL INIT	27/08/2017	01:42:25	CROOM103	245451
GC-20170827-0012 HAS BEEN DISPOSED	27/08/2017	01:42:25	CROOM103	245451

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ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170827-0022 (Closed)

27/08/2017 00:38:55	C40, DOMESTIC ABUSE	GC-20170827-0022 / GC	101	GC
Priority:(5) 2.Standard Response	A 2495 ASSAULTED BY EX	A63	Officer Dealing:251729	
Operator:243271	Dispatcher:	058 (389112,215164)	Creator Wkstn:CONT147	

Address Information	
PAINSWICK RD	
PAINSWICK RD, BROCKWORTH, GLOUCESTER,	
Proximity:CIDER FESTIVAL	<input checked="" type="checkbox"/> Gazeteer Validation
Complainant Information	
[REDACTED]	
[REDACTED]	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Disposition Codes
VIOLENCE AGAINST THE PERSON

Date / Time Information		
Call Received	27/08/2017	00:38:35
Call Answered	27/08/2017	00:38:35
Incident Created	27/08/2017	00:38:55
Address Validated	27/08/2017	00:53:40
Initial Input Complete	27/08/2017	01:00:26
Transfer Sent	31/08/2017	11:59:00
Transfer Accepted	31/08/2017	11:59:00
Incident Disposed	04/09/2017	08:28:18

Qualifiers	
DISPOSAL QUALIFIERS	DOMESTIC ABUSE
LOCAL INITIATIVES	NO LOCAL INIT
THEME	1

ISR Relations	
CALL CARD - XREF CALL	GC-20170827-0041 ASSOCIATED BY OPERATOR 243271
CALL CARD - XREF CALL	GC-20170826-0530 ASSOCIATED BY OPERATOR 243257
CRIME NUMBER - @INC RELATION	25132/17:REQUESTED BY OPERATOR 251729
CRIME NUMBER - @INC RELATION	25128/17:REQUESTED BY OPERATOR 251660

ISR Comments				
: [REDACTED]	27/08/2017	00:38:55	CONT147	243271
CALLER HAS BEEN ASSAULTED BY HER PARTNER WHILST AT THE CIDER FESTIVAL	27/08/2017	01:01:05	CONT147	243271
.	27/08/2017	01:01:59	CONT147	243271
SHE IS IN THE PROCESS OF SPLITTING UP WITH HER PARTNER - [REDACTED]	27/08/2017	01:02:40	CONT147	243271
.	27/08/2017	01:02:43	CONT147	243271
SHE HAS GONE TO THE FESTIVAL TONIGHT AND HAS SEEN HIM WITH ANOTHER FEMALE	27/08/2017	01:02:54	CONT147	243271
.	27/08/2017	01:02:54	CONT147	243271
CALLER HAS APPROACHED HIM AND A ROW HAS STARTED	27/08/2017	01:03:10	CONT147	243271

.	27/08/2017	01:03:11	CONT147	243271
CALLER SAID IT WAS JUST A VERBAL ARGUMENT BUT THEN HE FLIPPED AND PUNCHED HER IN THE FACE	27/08/2017	01:03:27	CONT147	243271
HE THEN RUGBY TACKLED HER TO THE FLOOR AND TRIED TO STRANGLE HER	27/08/2017	01:03:37	CONT147	243271
.	27/08/2017	01:03:37	CONT147	243271
CALLER SAID THAT HE HAS NEVER BEEN VIOLENT TOWARDS HER BEFORE	27/08/2017	01:03:47	CONT147	243271
.	27/08/2017	01:03:48	CONT147	243271
SECURITY HAVE GOT INVOLVED AND REMOVED HIM FROM THE FESTIVAL	27/08/2017	01:04:04	CONT147	243271
.	27/08/2017	01:04:04	CONT147	243271
CALLER CURRENTLY STILL LIVES IN THE SAME HOUSE AS HIM AS THEY CO OWN THE HOUSE	27/08/2017	01:04:18	CONT147	243271
.	27/08/2017	01:04:20	CONT147	243271
CALLER IS HOME NOW WITH HER MUM AND FRIEND AND DOES NOT THINK HE WILL RETURN TONIGHT	27/08/2017	01:04:34	CONT147	243271
.	27/08/2017	01:04:35	CONT147	243271
CALLER ORIGINALLY RANG TO REPORT HER BAG STOLEN AT THE FESTIVAL - IT IS ONLY WHEN I HAVE ASKED ABOUT THE CIRCUMSTANCES THAT SHE HAS THEN DISCLOSED THIS INCIDENT	27/08/2017	01:05:00	CONT147	243271
.	27/08/2017	01:05:00	CONT147	243271
CALLER IS NOT SURE HOW SHE WISHES TO PROCEED AS THIS HAS NEVER HAPPENED BEFORE AND IS WORRIED ABOUT WHAT ENTAILS IF SHE PRESSES CHARGES AND HOW IT WILL AFFECT HER	27/08/2017	01:06:51	CONT147	243271
.	27/08/2017	01:06:52	CONT147	243271
CALLER WOULD LIKE TO BE CONTACTED TOMORROW SO SHE CAN THINK ABOUT IT OVER NIGHT	27/08/2017	01:07:33	CONT147	243271
.	27/08/2017	01:07:34	CONT147	243271
SHE CAN BE CONTACTED ON HER MUMS PHONE, LANDLINE	27/08/2017	01:08:03	CONT147	243271
OR MOBILE	27/08/2017	01:08:09	CONT147	243271
.	27/08/2017	01:08:13	CONT147	243271
CALLER MOTHER LIVES AT	27/08/2017	01:08:23	CONT147	243271
.	27/08/2017	01:08:37	CONT147	243271
CALLER HAS HAD HER MOBILE STOLEN SO CANNOT BE CONTACTED DIRECTLY	27/08/2017	01:10:56	CONT147	243271
.	27/08/2017	01:10:57	CONT147	243271
TRIGG	27/08/2017	01:11:04	CONT147	243271
URN PNC ID: CRO NO:	27/08/2017	01:11:04	CONT147	243271
NO WARNINGS NIL OS	27/08/2017	01:11:04	CONT147	243271
.	27/08/2017	01:11:04	CONT147	243271
2 UNIFI ENTRIES	27/08/2017	01:11:04	CONT147	243271
.	27/08/2017	01:11:04	CONT147	243271
URN: PERSON ONLY	27/08/2017	01:11:04	CONT147	243271
.	27/08/2017	01:11:04	CONT147	243271
.	27/08/2017	01:11:04	CONT147	243271
URN: PERSON ONLY	27/08/2017	01:11:04	CONT147	243271
.	27/08/2017	01:13:37	CONT147	243271
PREVIOUS DA FOR GLOS ID:	27/08/2017	01:13:37	CONT147	243271
807667 - RELATES TO AN ALTERCATION WITH HIS BROTHER IN 2012	27/08/2017	01:13:37	CONT147	243271
.	27/08/2017	01:13:37	CONT147	243271
NT DA GCIS FOR	27/08/2017	01:13:37	CONT147	243271
.	27/08/2017	01:13:45	CONT147	243271
T - ASSAULT	27/08/2017	01:13:50	CONT147	243271
H - PHYSICAL	27/08/2017	01:13:59	CONT147	243271
R - LOW HOWEVER CALLER STILL LIVES WITH OFFENDER	27/08/2017	01:14:08	CONT147	243271
I - CHECKS ON LOG	27/08/2017	01:14:13	CONT147	243271

V - LOW - CALLER IS WITH HER MOTHER AND FRIEND	27/08/2017	01:14:49	CONT147	243271
E - IAU TO FOLLOW UP AND MAKE CONTACT WITH VICTIM	27/08/2017	01:14:57	CONT147	243271
Transfer To .IAU From Terminal CONT147 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017	01:15:03	CONT147	243271
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	27/08/2017	01:15:08	CONT147	243271
.IAU TRANS TAG ADDED:	27/08/2017	01:15:11	CONT147	243271
SMS Text Message Sent(07581162027):RE: GC-20170827-0022 THANK YOU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC-20170827-0022	27/08/2017	01:15:25	CONT147	243271
Cross Referenced By Incident GC-20170827-0041 ASSAULT	27/08/2017	01:19:40	CONT147	243271
Transfer Accepted At Terminal CONT137 For Control	27/08/2017	01:31:02	CONT137	251433
PC 1433 IAU	27/08/2017	01:32:00	CONT137	251433
INVESTIGATION PLAN	27/08/2017	01:32:05	CONT137	251433
PASSING TO DESK FOR DEFERRED ATTENDANCE 27/08/2017 AFTER 0900HRS	27/08/2017	01:32:21	CONT137	251433
Incident status changed manually FOR IAU->Confirmed IAU DEALING	27/08/2017	01:32:26	CONT137	251433
DA TAG ADDED:	27/08/2017	01:32:34	CONT137	251433
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: IAU ASSESSED	27/08/2017	01:32:47	CONT137	251433
CRIME TAG ADDED:	27/08/2017	01:32:56	CONT137	251433
PPB TAG ADDED:	27/08/2017	01:33:02	CONT137	251433
Transfer To .RURAL F&T From Terminal CONT137 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017	01:33:09	CONT137	251433
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017	01:33:40	CROOM103	245451
EGT2 - NOT AWARE OF THIS INCIDENT DURING THE EVENING	27/08/2017	01:40:54	CROOM103	245451
CALL CARD SUCCESSFULLY DEFERRED 27/08/2017 08:45:56 Workstation Group .RURAL F&T	27/08/2017	01:46:07	CROOM103	245451
Reactivated at: CROOM103	27/08/2017	07:17:04	CROOM103	243257
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017	07:17:06	CROOM103	243257
DOMESTIC ABUSE INCIDENT IDENTIFIED. OIC RESPONSIBILITY: UPDATE INCIDENT WITH SUMMARY OF DECISIONS MADE, VIST LEVEL OR WHY VIST IS NOT REQUIRED, ANY SAFEGUARDING MEASURE TAKEN,	27/08/2017	07:18:07	CROOM103	243257
DETAILS OF ANY CHILDREN PRESENT AND CONFIRMATION OF CRIMING IF RELEVANT. SUPERVISOR RESPONSIBILITY: ENSURE OIC HAS COMPLIED WITH RESPONSIBILITIES BEFORE CLOSING INCIDENT !!	27/08/2017	07:18:07	CROOM103	243257
Final question automatically answered	27/08/2017	07:18:09	CROOM103	243257
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	27/08/2017	07:36:16	CROOM110	243261
IAU - CAN YOU PLEASE CONTACT CALLER AND ASCERTAIN WHAT SHE WANTS TO DO AS PER LINE TIMED 01:07.	27/08/2017	07:37:18	CROOM103	243257
Transfer To .IAU From Terminal CROOM110 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017	07:37:22	CROOM110	243261
Transfer Accepted At Terminal CONT137 For Control	27/08/2017	07:53:05	CONT137	250047
(NOTES) TAG ADDED:	27/08/2017	07:59:24	CONT137	250047
CAN WE CALL OUR IP AFTER 0900 HRS TO SEE IF WE CAN SEE HER TODAY	27/08/2017	08:00:07	CONT137	250047
Incident status changed manually FOR IAU->Further Action Required FURTHER ENQUIRIES REQUIRED	27/08/2017	08:00:22	CONT137	250047
Incident status changed manually Further Action Required->FOR IAU PASSED TO IAU	27/08/2017	09:09:00	CONT152	252290
PHONED CALLER, [REDACTED] HAS GONE BACK TO THE HOUSE WITH A FRIEND. MUM WILL TRY AND GET FRIENDS PHONE NUMBER FOR ME.	27/08/2017	09:39:07	CONT152	252290
MUM STATES SOMEONE RANG THEN AT ABOUT 03.30 HRS THIS MORNING, SAYING HE HAD [REDACTED] PHONE AND THAT SOMEONE HAD TRIED TO SELL IT TO HIM. SAID HIS NAME WAS [REDACTED] AND HE	27/08/2017	09:40:37	CONT152	252290
LIVED IN [REDACTED] THE LINE THEN WENT DEAD AND SHE HAS NOT HEARD ANYTHING SINCE.	27/08/2017	09:40:37	CONT152	252290
Incident status changed manually FOR IAU->Confirmed IAU DEALING	27/08/2017	10:09:25	CONT152	252290
I HAVE SPOKEN WITH [REDACTED] AND EXPLAINED THAT WE WILL NEED TO SEE HER IN RELATION TO WHAT HAS HAPPENED.	27/08/2017	10:10:25	CONT152	252290

SHE WILL HEAD BACK TO HER MUM'S ADDRESS AT [REDACTED] FOR ABOUT MIDDAY.	27/08/2017	10:11:12	CONT152	252290
SENDING TO URBAN DESK SO SHE CAN BE SEEN THERE AFTER 12.00 HRS.	27/08/2017	10:11:44	CONT152	252290
CRIME DETAILS WILL ALSO NEED TO BE TAKEN RE THE HANDBAG.	27/08/2017	10:13:52	CONT152	252290
* [REDACTED]	27/08/2017	10:15:44	CONT152	252290
[REDACTED] MAY BE	27/08/2017	10:16:02	CONT152	252290
[REDACTED] DOB: [REDACTED]	27/08/2017	10:16:14	CONT152	252290
URN: [REDACTED] PNC ID: [REDACTED] RO No: [REDACTED]	27/08/2017	10:16:14	CONT152	252290
WHO HAS A LINKED ADDRESS OF [REDACTED] H/A IN APRIL AND MAY 2017	27/08/2017	10:17:19	CONT152	252290
LOTS OF INTEL ON [REDACTED] ABOUT HIM HANDLING STOLEN GOODS.	27/08/2017	10:19:19	CONT152	252290
Transfer To .URBAN From Terminal CONT152 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017	10:19:55	CONT152	252290
Transfer Accepted At Terminal CROOM109 For Control	27/08/2017	10:20:24	CROOM109	244976
[REDACTED] CURRENTLY CONTACTABLE ON [REDACTED] - HER FRIEND [REDACTED] PHONE. HER FRIEND IS ALSO CALLED [REDACTED]	27/08/2017	10:21:12	CONT152	252290
(NOTES) TAG DELETED	27/08/2017	10:41:57	CROOM105	243098
NOTES TAG DELETED AS CONTACT WITH THE CALLER HAS ALREADY BEEN MADE BY IAU	27/08/2017	10:42:18	CROOM105	243098
Cross Referenced By Incident GC-20170826-0530 COUNTER ALLEGATION	27/08/2017	10:43:48	CROOM103	243257
APOLOGIES - THERE IS A CODE 100 WAITING TO BE CRIMED WHICH RELATES TO THE THEFT OF THE HANDBAG.	27/08/2017	10:51:47	CONT152	252290
CALL FROM [REDACTED] ASKING FOR AN ETA -	27/08/2017	13:19:43	CONT143	244877
-	27/08/2017	13:21:13	CONT143	244877
PLEASE CALL [REDACTED] BEFORE ATTENDANCE -	27/08/2017	13:21:42	CONT143	244877
FCRS SGT: THIS AND LINKED 530:26/08 (COUNTER ALLIGATION) TO BE DEALT WITH TOGETHER - POTENTIAL [REDACTED] WHO IS [REDACTED] PARTNER/SOON TO BE EX, IS ALSO THE COUNTER	27/08/2017	14:55:44	SILVER128	250504
COMPLAINANTS [REDACTED] CURRENT PARTNER.	27/08/2017	14:55:44	SILVER128	250504
NO RES TAG ADDED:	27/08/2017	16:11:33	CROOM105	243051
.	27/08/2017	18:10:23	CROOM102	250504
FCR SGT: URBAN ARE EXPERIENCING HIGH VOLUME OF CALLS RESULTING IN US STRUGGLING TO DISPATCH ANYTHING OTHER THAN G1'S - THIS IS ONE OF 18 UNRESOURCED INCIDENTS 10 OF WHICH ARE OF	27/08/2017	18:10:26	CROOM102	250504
A SIMILAR GRADING - WE WILL CONTINUE TO REVIEW RESOURCING CAPABILITIES VS INC DEMAND AND DISPATCH OFFICERS AS AND WHEN THEY BECOME AVAILBLE.	27/08/2017	18:10:26	CROOM102	250504
STILL NO RES	27/08/2017	18:43:52	CROOM105	243051
**NO RESOURCES **	27/08/2017	19:28:41	CROOM104	244951
I HAVE RUNG [REDACTED] AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE IS OK WITH THIS	27/08/2017	19:39:44	CROOM104	244951
RE THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR ATTENDANCE	27/08/2017	19:40:05	CROOM104	244951
AS THIS INCIDENT IS LINKED - I HAVE ASKED [REDACTED] IS SHE AVAILBLE TUES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS	27/08/2017	19:40:32	CROOM104	244951
SHE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE RING FIRST .	27/08/2017	19:40:54	CROOM104	244951
.	27/08/2017	19:40:58	CROOM104	244951
INC BEING SENT TO AREA.	27/08/2017	19:41:27	CROOM104	244951
1 INATRANS TAG ADDED:	27/08/2017	19:41:42	CROOM104	244951
Incident status changed manually Confirmed->TO LPA TO LPA	27/08/2017	19:41:50	CROOM104	244951
Transfer To A6 From Terminal CROOM104 Forced Control GRADE 2.Standard Response	27/08/2017	19:41:58	CROOM104	244951
Transfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017	19:41:58	CROOM104	244951
TRANSFER TO TEWKS IRT FROM TERMINAL TEWKS003 FOR FORCED CONTROL GRADE 2.STANDARD RESPONSE	31/08/2017	11:59:00	TEWKS003	251729
TRANSFER ACCEPTED AT TERMINAL TEWKS003 FOR FORCED CONTROL	31/08/2017	11:59:00	TEWKS003	251729

TRANSFERRED BY WEBSTORM	31/08/2017	11:59:00	TEWKS003	251729
PC 2495: HAVE SPOKEN TO CALLER, HAVE ARRANGED FOR HER TO COME INTO TEWKESBURY POLICE STATION FOR 1800 01/09/17 TO TAKE A STATEMENT	31/08/2017	14:56:39	TEWKS016	252495
FROM PC 2205 [REDACTED] - FOLLOWING MY CONVERSATION WITH [REDACTED] YESTERDAY I HAVE NOW CRIMED THIS AS ASSAULT AND COMPLETED A VIST - HIGH RISK - INFORMED INSP [REDACTED] HAVE SENT	01/09/2017	09:17:15	TEWKS001	252205
AN E-MAIL TO PC GEORGE HOWE TO ADVISE. HAVE ALSO CRIMED THE THEFT OF HANDBAG TOO. [REDACTED] HAS SINCE HAD THE MOBILE PHONE RETURNED TO HER.	01/09/2017	09:17:15	TEWKS001	252205
PC 2495: [REDACTED] HAS COME INTO TEWKESBURY POLICE STATION TO SEE ME TODAY AT 1900, MEDIUM RISK VIST COMPLETED, [REDACTED] SAYS SHE DOES NOT WISH TO PURSUE A COMPLAINT, MG11 DECLINED.	01/09/2017	23:50:11	TEWKS026	252495
PC 2495: [REDACTED] DID HAVE MINOR BRUISING TO HER FOREARMS STILL VISIBLE FROM THIS INCIDENT, I HAVE PHOTOGRAPHED THIS ON MY PNB	01/09/2017	23:51:09	TEWKS026	252495
CASE NUMBER 25132/17 ADDED AS PRIMARY REFERENCE	04/09/2017	08:27:22	TEWKS003	251729
PREVIOUS CODES WERE::	04/09/2017	08:28:14	TEWKS003	251729
DISPOSAL CODES: C01	04/09/2017	08:28:18	TEWKS003	251729
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	04/09/2017	08:28:18	TEWKS003	251729
HANDLING OFFICER: 251729	04/09/2017	08:28:18	TEWKS003	251729
QUALIFIERS 715	04/09/2017	08:28:18	TEWKS003	251729
OTHER FACTORS LOCALINIT-22	04/09/2017	08:28:18	TEWKS003	251729
GC-20170827-0022 HAS BEEN DISPOSED	04/09/2017	08:28:18	TEWKS003	251729
CASE NUMBER 25128/17 ADDED AS PRIMARY REFERENCE	11/09/2017	10:37:04	COMP041	251660

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ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170827-0041 (Closed)

27/08/2017 01:15:34	C13, THEFT OTHER	GC-20170827-0041 / GC	101	GC
Priority:(8) 4.Code 100	BAG STOLEN	A63	Officer Dealing:259999	
Operator:243271	Dispatcher:	058 (389112,215164)	Creator Wkstn:CONT147	

Address Information	
PAINSWICK RD	
PAINSWICK RD, BROCKWORTH, GLOUCESTER,	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
Complainant Information	
[REDACTED]	
[REDACTED]	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Disposition Codes
THEFT - OTHER

Date / Time Information		
Call Received	27/08/2017	00:38:35
Call Answered	27/08/2017	00:38:35
Incident Created	27/08/2017	01:15:34
Address Validated	27/08/2017	01:15:41
Initial Input Complete	27/08/2017	01:16:46
Transfer Sent	27/08/2017	01:25:36
Incident Disposed	28/08/2017	18:19:20

Qualifiers	
DISPOSAL QUALIFIERS	NO QUAL APPLIC
LOCAL INITIATIVES	NO LOCAL INIT
THEME	CRIME RELATED

ISR Relations	
CALL CARD - XREF CALL	GC-20170827-0022 ASSOCIATED BY OPERATOR 243271
CRIME NUMBER - @INC RELATION	24752/17:REQUESTED BY OPERATOR 244149

ISR Comments				
: 07581162027 624264 20170827 003835	27/08/2017	01:15:34	CONT147	243271
Incident Held	27/08/2017	01:16:29	CONT147	243271
Call Activated	27/08/2017	01:16:46	CONT147	243271
1. [REDACTED]	27/08/2017	01:17:11	CONT147	243271
DOB [REDACTED]	27/08/2017	01:17:19	CONT147	243271
[REDACTED]	27/08/2017	01:17:38	CONT147	243271
(NO DIRECT CONTACT AS PHONE HAS BEEN STOLEN)	27/08/2017	01:18:07	CONT147	243271
[REDACTED]	27/08/2017	01:18:11	CONT147	243271
.	27/08/2017	01:18:11	CONT147	243271
2. AS ABOVE	27/08/2017	01:18:13	CONT147	243271
.	27/08/2017	01:18:14	CONT147	243271
3. BETWEEN 2130 & 2200 27/08/2017	27/08/2017	01:18:24	CONT147	243271
.	27/08/2017	01:18:25	CONT147	243271
.	27/08/2017	01:18:55	CONT147	243271

4. WITCOMBE CIDER FESTIVAL, PAINSWICK ROAD, BROCKWORTH, GLOS, GL34RP				
.	27/08/2017	01:18:57	CONT147	243271
5. IP HAS BEEN INVOLVED WITH AN ALTERCATION WITH HER PARTNER IN WHICH SHE WAS ASSAULTED	27/08/2017	01:19:20	CONT147	243271
SEE BELOW LINKED INCIDENT	27/08/2017	01:19:24	CONT147	243271
Cross Referenced To Incident GC-20170827-0022 ASSAULT	27/08/2017	01:19:40	CONT147	243271
AT SOME POINT DURING THE ALTERCATION UNKNOWN OFFENDER HAS STOLEN THE BAG, EITHER FROM IP'S SHOULDER OR FROM THE GROUND AS IT MAY HAVE BEEN KNOCKED OFF.	27/08/2017	01:20:35	CONT147	243271
.	27/08/2017	01:20:36	CONT147	243271
6. NIL	27/08/2017	01:20:37	CONT147	243271
.	27/08/2017	01:20:38	CONT147	243271
7A. BLACK LEATHER OVER THE SHOULDER BAG FROM H&M VALUE £10	27/08/2017	01:20:52	CONT147	243271
IPHONE 6 IN COLOUR WHITE AND GOLD WITH A ROSE GOLD GLITTERY CASE £400	27/08/2017	01:21:33	CONT147	243271
-NUMBER [REDACTED]	27/08/2017	01:21:42	CONT147	243271
-SIM ONLY CONTRACT PROVIDER 3	27/08/2017	01:21:55	CONT147	243271
HALIFAX DEBIT CARD £0.01	27/08/2017	01:22:16	CONT147	243271
FULL DRIVERS LICENCE £0.01	27/08/2017	01:22:26	CONT147	243271
-MAKEUP BAG CONTAINING MAKEUP - EST VALUE £70	27/08/2017	01:23:01	CONT147	243271
-HOUSE KEYS	27/08/2017	01:23:07	CONT147	243271
-£25 IN CASH. 1 £10 NOTE, 1 £5 AND LOOSE COINS	27/08/2017	01:23:54	CONT147	243271
.	27/08/2017	01:23:59	CONT147	243271
7B. MIL	27/08/2017	01:24:01	CONT147	243271
7C. NIL	27/08/2017	01:24:04	CONT147	243271
.	27/08/2017	01:24:05	CONT147	243271
8. ACCEPTED	27/08/2017	01:24:08	CONT147	243271
.	27/08/2017	01:24:09	CONT147	243271
9. CALLER SAID THERE WERE LOTS OF WITNESSES TO THE ALTERCATION AND SECURITY WERE INVOLVED BUT NO ONE SAW BAG BEING TAKEN	27/08/2017	01:24:44	CONT147	243271
CALLER IS GOING TO CANCEL HER BANK CARD	27/08/2017	01:24:54	CONT147	243271
CALLERS FRIEND TRIED RINGING THE PHONE STRAIGHT AWAY BUT IT WAS OFF	27/08/2017	01:25:08	CONT147	243271
.	27/08/2017	01:25:10	CONT147	243271
ADVISED CALLER TO TRY FIND MY IPHONE AND SHOULD A LOCATION COME UP TO CALL US BACK	27/08/2017	01:25:27	CONT147	243271
Transfer To CRIME From Terminal CONT147 Grade 2, 3 or Dept. GRADE 4.Code 100	27/08/2017	01:25:36	CONT147	243271
SMS Text Message Sent(07581162027):RE: GC-20170827-0041 THANK YOU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC-20170827-0041	27/08/2017	01:25:41	CONT147	243271
Incident status changed manually Confirmed->Q'd for Crime QUEUED FOR CRIMING	27/08/2017	01:27:25	CONT147	243271
CODE100 IN TAG ADDED:	27/08/2017	01:27:28	CONT147	243271
Relation: 24752/17:REQUESTED BY OPERATOR 244149 THEFT FROM PERSON	28/08/2017	18:17:08	CROOM112	244149
Disposition code: 'C13'	28/08/2017	18:19:20	CROOM112	244149
No. of Arrests N.F.A. No. of Reports	28/08/2017	18:19:20	CROOM112	244149
Handling Officer 259999	28/08/2017	18:19:20	CROOM112	244149
Qualifiers,NO QUAL APPLIC	28/08/2017	18:19:20	CROOM112	244149
Local Initiatives,NO LOCAL INIT	28/08/2017	18:19:20	CROOM112	244149
GC-20170827-0041 HAS BEEN DISPOSED	28/08/2017	18:19:20	CROOM112	244149

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ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170827-0114 (Closed)

27/08/2017 08:08:13	C13, THEFT OTHER	GC-20170827-0114 / GC	PHONE	GC
Priority:(8) 4.Code 100	STOLEN HANDBAG	A63	Officer Dealing:259999	
Operator:244877	Dispatcher:	057 (390500,215739)	Creator Wkstrn:CONT143	

Address Information	
WITCOMBE	
. . . , GLOUCESTER,	
Proximity:WITCOMBE CIDER FESTIVAL	<input checked="" type="checkbox"/> Gazeteer Validation
CROSS HANDS RAB TOWARDS 12 BELLS: AREA LOCATED ON LEFT OF ROAD OPPOSITE TWELVE BELLS PH.	
Complainant Information	
[REDACTED]	
[REDACTED]	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Disposition Codes
THEFT - OTHER

Date / Time Information		
Call Received	27/08/2017	08:07:52
Call Answered	27/08/2017	08:07:52
Incident Created	27/08/2017	08:08:13
Address Validated	27/08/2017	08:13:38
Initial Input Complete	27/08/2017	08:14:18
Incident Disposed	27/08/2017	08:26:41

Qualifiers	
DISPOSAL QUALIFIERS	NO QUAL APPLIC
LOCAL INITIATIVES	NO LOCAL INIT
THEME	CRIME RELATED

ISR Relations	
CRIME NUMBER - @INC RELATION	24592/17:REQUESTED BY OPERATOR 244877

ISR Comments				
[REDACTED]	27/08/2017	08:08:14	CONT143	244877
5/8/1993	27/08/2017	08:09:39	CONT143	244877
STOLEN HANDBAG -	27/08/2017	08:09:45	CONT143	244877
SMALL BROWN RIVER ISLAND BAG - FAKE LEATHER	27/08/2017	08:10:01	CONT143	244877
2 STES CAR KEYS	27/08/2017	08:10:12	CONT143	244877
2 PURSES -	27/08/2017	08:10:24	CONT143	244877
2 WEEKEND TICKETS FOR THE WHITCOMBE CIDER FESTIVAL	27/08/2017	08:10:36	CONT143	244877
PAIR SOCKS -	27/08/2017	08:10:42	CONT143	244877
ONE PURSE BELONGS TO [REDACTED]	27/08/2017	08:11:30	CONT143	244877
E30 CAS IN [REDACTED]	27/08/2017	08:11:42	CONT143	244877
DEBIT AND CREDIT CARDS LLOYDS	27/08/2017	08:11:51	CONT143	244877
D/L	27/08/2017	08:11:54	CONT143	244877
-	27/08/2017	08:11:56	CONT143	244877
[REDACTED]	27/08/2017	08:12:06	CONT143	244877

D/L E30 CASH	27/08/2017	08:12:15	CONT143	244877
HAPPENED AT 2300 / 2330HRS 26/8/17	27/08/2017	08:12:35	CONT143	244877
EA W1 FOR BOTH GIRLS	27/08/2017	08:12:49	CONT143	244877
LOCATION COMMENTA46 BATH TO CHELTENHAM. COVERS FROM THE LODGE BROCKWORTH SIDE OF UPPER PINCOTT FARM TO HENLEY BANK	27/08/2017	08:13:38	CONT143	244877
Comments viewed via pop-up, Location Comments A46	27/08/2017	08:14:25	CONT143	244877
Relation: 24592/17:REQUESTED BY OPERATOR 244877 STOLEN HANDBAG	27/08/2017	08:25:41	CONT143	244877
SMS Text Message Sent [REDACTED]:RE: GC-20170827-0114 THANK YOU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC-20170827-0114 CRIME NUMBER IS 24592/17	27/08/2017	08:26:00	CONT143	244877
Address changed from A46 BROCKWORTH,A46,BROCKWORTH to WITCOMBE,.,GLOUCESTER	27/08/2017	08:26:09	CONT143	244877
@Common Location Comment:CROSS HANDS RAB TOWARDS 12 BELLS: AREA LOCATED ON LEFT OF ROAD OPPOSITE TWELVE BELLS PH.	27/08/2017	08:26:15	CONT143	244877
Comments viewed via pop-up, Location Comments . .	27/08/2017	08:26:17	CONT143	244877
CODE100 IN TAG ADDED:	27/08/2017	08:26:26	CONT143	244877
Disposition code: 'C13'	27/08/2017	08:26:41	CONT143	244877
No. of Arrests N.F.A. No. of Reports	27/08/2017	08:26:41	CONT143	244877
Handling Officer 259999	27/08/2017	08:26:41	CONT143	244877
Qualifiers,NO QUAL APPLIC	27/08/2017	08:26:41	CONT143	244877
Local Initiatives,NO LOCAL INIT	27/08/2017	08:26:41	CONT143	244877
GC-20170827-0114 HAS BEEN DISPOSED	27/08/2017	08:26:41	CONT143	244877

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ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170827-0156 (Closed)

27/08/2017 10:26:42	B14, ANTI SOCIAL BEHAVIOUR	GC-20170827-0156 / GC	101	GC
Priority:(9) 4.Inf Only / Resolved	CIDER FESTIVAL - FOR DUTY SGT INFO	A63	Officer Dealing:259999	
Operator:252127	Dispatcher:	058 (389882,215929)	Creator Wkstr:CONT146	

Address Information	
[REDACTED]	
[REDACTED]	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
Complainant Information	
[REDACTED]	
[REDACTED]	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Disposition Codes
ASB - NUISANCE

Date / Time Information		
Call Received	27/08/2017	10:25:54
Call Answered	27/08/2017	10:25:54
Incident Created	27/08/2017	10:26:42
Address Validated	27/08/2017	10:28:22
Initial Input Complete	27/08/2017	10:31:31
Transfer Sent	27/08/2017	10:41:17
Transfer Accepted	27/08/2017	10:44:16
Incident Disposed	27/08/2017	11:25:44

Qualifiers	
DISPOSAL QUALIFIERS	NO QUAL APPLIC
LOCAL INITIATIVES	NO LOCAL INIT
THEME	ANTI SOCIAL BEHAVIOUR

ISR Comments				
: 01452862825 624613 20170827 102554	27/08/2017	10:26:42	CONT146	252127
ASB TAG ADDED:	27/08/2017	10:31:32	CONT146	252127
PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED	27/08/2017	10:31:33	CONT146	252127
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .	27/08/2017	10:31:42	CONT146	252127
CALLER IS CONCERNED ABOUT ISSUES WITH THE CIDER FESTIVAL - ESPECIALLY AT THE SHELL PETROL STATION ON CIRENCESTER ROAD. THIS MORNING THERE WERE APPROXIMATELY 40 - 60 PEOPLE AT	27/08/2017	10:37:57	CONT146	252127
THE SHELL GARAGE WAITING FOR COLLECTION AND THEY WERE MAKING ALOT OF NOISE.	27/08/2017	10:37:57	CONT146	252127
.	27/08/2017	10:37:58	CONT146	252127
SHOUTING, SWEARING HANGING AROUND IN THE ROAD AND VEHICLES QUEUING ON THE ROAD BEEPING HORNS ETC..	27/08/2017	10:38:36	CONT146	252127
.	27/08/2017	10:38:37	CONT146	252127
HE HAS KINDLY REQUESTED POLICE BE AWARE OF THIS AND MONITOR TONIGHT AS THERE ARE ALOT OF DRUNK PEOPLE AROUND THE AREA AND IN THE STREET MAKING LOTS OF NOISE KEEPING LOCAL	27/08/2017	10:39:25	CONT146	252127
RESIDENTS AWAKE AT NIGHT.	27/08/2017	10:39:25	CONT146	252127

.	27/08/2017	10:39:25	CONT146	252127
HE SAID PREVIOUS YEARS HAVEN'T BEEN TOO BAD BUT AS IT HAS GOT MORE POPULAR THE NOISE POLLUTION HAS INCREASED.	27/08/2017	10:39:52	CONT146	252127
.	27/08/2017	10:39:53	CONT146	252127
CALLER WILL ALSO EMAIL THE ORGANISERS TO HIGHLIGHT HIS ISSUES.	27/08/2017	10:40:11	CONT146	252127
.	27/08/2017	10:40:12	CONT146	252127
CALLER GIVEN INCIDENT NUMBER.	27/08/2017	10:40:18	CONT146	252127
.	27/08/2017	10:40:19	CONT146	252127
PASSING TO F&T TO MAKE DUTY SGT AWARE FOR HANDOVER FOR LATES/NIGHTS*	27/08/2017	10:40:43	CONT146	252127
.	27/08/2017	10:40:44	CONT146	252127
PRIORITY HAS CHANGED FROM 3.Attention Req'd TO 4.Inf Only / Resolved: Reason INCIDENT DOWNGRADED	27/08/2017	10:40:54	CONT146	252127
Transfer To .RURAL F&T From Terminal CONT146 Grade 2, 3 or Dept. GRADE 4.Inf Only / Resolved	27/08/2017	10:41:17	CONT146	252127
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017	10:44:16	CROOM103	243257
1 INATRANS TAG ADDED:	27/08/2017	10:46:10	CROOM110	243261
Incident status changed manually Confirmed->TO LPA TO LPA	27/08/2017	10:46:17	CROOM110	243261
Transfer To A6 From Terminal CROOM110 Forced Control GRADE 4.Inf Only / Resolved	27/08/2017	10:46:23	CROOM110	243261
Transfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017	10:46:23	CROOM110	243261
FROM DG 366 PS [REDACTED]: I HAVE RUNG [REDACTED] BACK TO DISCUSS. HE STATES THAT AFTER MIDNIGHT THERE WERE APPROXIMATELY 60 PERSONS ON THE FORECOURT OF THE SHELL GARAGE WAITING FRO	27/08/2017	11:22:09	TEWKS003	250366
TAXIS [REDACTED] HAS CCTV FOOTAGE OF THE OCCURRENCE. I HAVE ADVISED [REDACTED] TO CONTACT THE LICENSING DEPARTMENT OF TEWKESBURY COUNCIL WHO ISSUE THE TEMPORARY EVENTS NOTICE	27/08/2017	11:22:09	TEWKS003	250366
FOR THE EVENT AND THIS MAY HELP WITH ISSUES IN FUTURE YEARS. I WILL ALSO MAKE THEM AWARE OF THIS INC [REDACTED] STATED HE HAS LIVED THERE FOR TEN YEARS AND THIS IS THE FIRST	27/08/2017	11:22:09	TEWKS003	250366
TIME HE HAS NOTICED A PROBLEM. HE SATED THAT THERE WAS A POLICE PRESENCE DURING THE EVENING WHICH HE APPRECIATED. I WILL BRING THIS INC. TO THE ATTENTION OF THE LPA INSPECTOR AND	27/08/2017	11:22:09	TEWKS003	250366
THE LATE TURN/NIGHTS DUTY SERGEANT FOR PASSING PATROL.	27/08/2017	11:22:09	TEWKS003	250366
Disposition code: 'B31'	27/08/2017	11:25:44	CROOM110	243261
No. of Arrests N.F.A. No. of Reports	27/08/2017	11:25:44	CROOM110	243261
Handling Officer 259999	27/08/2017	11:25:44	CROOM110	243261
Qualifiers,NO QUAL APPLIC	27/08/2017	11:25:44	CROOM110	243261
Local Initiatives,NO LOCAL INIT	27/08/2017	11:25:44	CROOM110	243261
GC-20170827-0156 HAS BEEN DISPOSED	27/08/2017	11:25:44	CROOM110	243261

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ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170828-0051 (Closed)

28/08/2017 01:11:59	B14, ANTI SOCIAL BEHAVIOUR	GC-20170828-0051 / GC	EMAILCRIME	GC
Priority:(9) 4.Inf Only / Resolved	MALE URINATING IN PUBLIC	A63	Officer Dealing:259999	
Operator:243275	Dispatcher:	058 (389112,215164)	Creator Wkstn:CROOM172	

Address Information	
PAINSWICK RD	
PAINSWICK RD, BROCKWORTH, GLOUCESTER,	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
Complainant Information	
[REDACTED]	
[REDACTED]	
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Disposition Codes
ASB - PERSONAL

Date / Time Information		
Call Received	28/08/2017	01:11:59
Call Answered	28/08/2017	01:11:59
Incident Created	28/08/2017	01:11:59
Address Validated	28/08/2017	01:12:42
Initial Input Complete	28/08/2017	01:17:09
Incident Disposed	28/08/2017	01:26:21

Qualifiers	
DISPOSAL QUALIFIERS	ALCOHOL RELATED
LOCAL INITIATIVES	NO LOCAL INIT
THEME	ANTI SOCIAL BEHAVIOUR

ISR Relations	
CALL CARD - XREF CALL	GC-20170828-0055 ASSOCIATED BY OPERATOR 243275

ISR Comments				
Alias BROCKWORTH used to find GLOUCESTER	28/08/2017	01:12:41	CROOM172	243275
EMAIL RECIEVED LIMITED DETAIL HAVE REPLIED REQUESTING FULL POSTAL ADDRESS AND DESCRIPTION	28/08/2017	01:16:58	CROOM172	243275
OF OFFENDER FROM REPORTEE	28/08/2017	01:17:06	CROOM172	243275
.	28/08/2017	01:17:07	CROOM172	243275
ASB TAG ADDED:	28/08/2017	01:17:09	CROOM172	243275
PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED	28/08/2017	01:17:15	CROOM172	243275
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: X	28/08/2017	01:17:21	CROOM172	243275
I HAVE JUST WITNESSED A STEWARD FROM THE FESTIVAL REMOVE A MAN FROM MY DRIVE WHO PROCEEDED TO CROSS THE A46 AND URINATE IN THE HEDGE IN FULL PUBLIC VIEW	28/08/2017	01:17:26	CROOM172	243275
RESIDENT	28/08/2017	01:17:26	CROOM172	243275
GREENACRES	28/08/2017	01:17:26	CROOM172	243275
PAINSWICK ROAD	28/08/2017	01:17:26	CROOM172	243275
[REDACTED]	28/08/2017	01:17:26	CROOM172	243275
XXXXXXXXXXXXXXXXXXXXXXXXXX	28/08/2017	01:17:30	CROOM172	243275

CLOSING JUST FOR INFO CONFIRMED WITH CONS 2 NO MASTER INCIDENT CREATED FOR OFFENCES AT CIDER FESTIVAL TO LINK TO	28/08/2017	01:18:06	CROOM172	243275
.	28/08/2017	01:18:07	CROOM172	243275
Disposition code: 'B31'	28/08/2017	01:18:35	CROOM172	243275
No. of Arrests N.F.A. No. of Reports	28/08/2017	01:18:35	CROOM172	243275
Handling Officer 259999	28/08/2017	01:18:35	CROOM172	243275
Qualifiers,ALCOHOL RELATED	28/08/2017	01:18:35	CROOM172	243275
Local Initiatives,NO LOCAL INIT	28/08/2017	01:18:35	CROOM172	243275
GC-20170828-0051 HAS BEEN DISPOSED	28/08/2017	01:18:35	CROOM172	243275
Cross Referenced By Incident GC-20170828-0055 POSS CONNECTED	28/08/2017	01:21:11	CROOM172	243275
DISPOSAL CODES WERE :B31	28/08/2017	01:23:56	CROOM172	243275
Qualifiers were ,ALCOHOL RELATED	28/08/2017	01:23:56	CROOM172	243275
Factors were ,NO LOCAL INIT	28/08/2017	01:23:56	CROOM172	243275
Reactivated at: CROOM172	28/08/2017	01:23:56	CROOM172	243275
FURTHER EVIDENCE:EMAIL	28/08/2017	01:23:56	CROOM172	243275
XXXXXXXXXXXXXXXXXXXX	28/08/2017	01:24:12	CROOM172	243275
FURTHER EMAIL:	28/08/2017	01:24:16	CROOM172	243275
DEAR SIR	28/08/2017	01:24:29	CROOM172	243275
MY FULL ADDRESS IS	28/08/2017	01:24:29	CROOM172	243275
██████████	28/08/2017	01:24:29	CROOM172	243275
██████████	28/08/2017	01:24:29	CROOM172	243275
██████████	28/08/2017	01:24:29	CROOM172	243275
GLOUCESTER	28/08/2017	01:24:29	CROOM172	243275
██████████	28/08/2017	01:24:29	CROOM172	243275
THE MALE WAS WHITE APPROX 5'11 WEARING WHITE TOP AND LIGHT TROUSERS. FAIR HAIR	28/08/2017	01:24:29	CROOM172	243275
I EXPERIENCED A NUMBER OF SUCH INCIDENTS TONIGHT SOME OF WHICH I HAVE INFORMED YOU OF THROUGH 101. I DO HAVE A PHOTO OF ANOTHER SIMILAR INCIDENT WHEN ANOTHER MALE URINATED IN MY	28/08/2017	01:24:29	CROOM172	243275
GATEWAY ALSO IN FULL PUBLIC VIEW	28/08/2017	01:24:29	CROOM172	243275
THERE WERE A LOT OF ANTI SOCIAL INCIDENTS THIS EVENING AS THE CROWD DISPERSED FROM THE FESTIVAL	28/08/2017	01:24:37	CROOM172	243275
THANK YOU FOR YOUR ATTENTION	28/08/2017	01:24:37	CROOM172	243275
██████████	28/08/2017	01:24:37	CROOM172	243275
XXXXXXXXXXXXXXXXXXXX	28/08/2017	01:24:43	CROOM172	243275
Disposition code: 'B30'	28/08/2017	01:26:21	CROOM172	243275
No. of Arrests N.F.A. No. of Reports	28/08/2017	01:26:21	CROOM172	243275
Handling Officer 259999	28/08/2017	01:26:21	CROOM172	243275
Qualifiers,ALCOHOL RELATED	28/08/2017	01:26:21	CROOM172	243275
Local Initiatives,NO LOCAL INIT	28/08/2017	01:26:21	CROOM172	243275
GC-20170828-0051 HAS BEEN DISPOSED	28/08/2017	01:26:21	CROOM172	243275

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ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170828-0055 (Closed)

28/08/2017 01:20:53	B14, ANTI SOCIAL BEHAVIOUR	GC-20170828-0055 / GC	EMAILCRIME	GC
Priority:(7) 3.Attention Reqd	9058 CHAIR THROWN IN ROAD	A63	Officer Dealing:249058	
Operator:243275	Dispatcher:	058 (389112,215164)	Creator Wkstn:CROOM172	

Address Information	
PAINSWICK RD	
PAINSWICK RD, BROCKWORTH, GLOUCESTER,	
Proximity:CIDER FESTIVAL CONNECTED	<input checked="" type="checkbox"/> Gazeteer Validation

Disposition Codes
ASB - NUISANCE

Complainant Information	
[REDACTED]	
[REDACTED]	
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Date / Time Information		
Call Received	28/08/2017	01:20:53
Incident Created	28/08/2017	01:20:53
Address Validated	28/08/2017	01:21:01
Initial Input Complete	28/08/2017	01:23:02
Transfer Sent	29/08/2017	18:07:15
Transfer Accepted	29/08/2017	18:07:15
Incident Disposed	31/08/2017	21:53:55

Qualifiers	
DISPOSAL QUALIFIERS	NO UPDATES REQD
LOCAL INITIATIVES	NO LOCAL INIT
THEME	2

ISR Relations	
CALL CARD - XREF CALL	GC-20170828-0051 ASSOCIATED BY OPERATOR 243275

ISR Comments				
Cross Referenced To Incident GC-20170828-0051 POSS CONNECTED	28/08/2017	01:21:11	CROOM172	243275
VERY LIMITED DETAIL SIMILAR TO LINKED AND HAVE SENT EMAIL BACK FOR FURTHER INFO	28/08/2017	01:22:43	CROOM172	243275
.	28/08/2017	01:22:44	CROOM172	243275
AND TO CONFIRM LINKED	28/08/2017	01:22:49	CROOM172	243275
.	28/08/2017	01:22:50	CROOM172	243275
I HAVE JUST WITNESSED A DRUNK MAIL THROW A FOLD UP CHAIR I HAD LENT TO A FESTIVAL STEWARD INTO THE MAIN A46 ROAD IN FRONT OF A VEHICLE	28/08/2017	01:22:59	CROOM172	243275
[REDACTED]	28/08/2017	01:22:59	CROOM172	243275
LOCAL RESIDENT	28/08/2017	01:22:59	CROOM172	243275
ASB TAG ADDED:	28/08/2017	01:23:02	CROOM172	243275
PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED	28/08/2017	01:23:07	CROOM172	243275
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: X	28/08/2017	01:23:10	CROOM172	243275
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	28/08/2017	01:26:36	CROOM172	243275

DEAR [REDACTED]	28/08/2017	01:28:46	CROOM172	243275
NO THERE WERE TWO SEPARATE INCIDENTS AND A NUMBER OF OTHER EVENTS THAT I HAVE ALSO REPORTED. I ALSO EXPERIENCED ANOTHER MALE URINATING IN MY GATE AT 0040 THIS MORNING WHICH I FIX	28/08/2017	01:28:46	CROOM172	243275
REPORT VIA 101. SO A TOTAL OF 3 PUBLIC URINATION EVENTS	28/08/2017	01:28:46	CROOM172	243275
REGARDS	28/08/2017	01:28:46	CROOM172	243275
[REDACTED]	28/08/2017	01:28:46	CROOM172	243275
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	28/08/2017	01:28:56	CROOM172	243275
DUE TO MULTIPLE INCIDENT REPORTS BY THE CALLER AT THE ADDRESS AND AREA DURING THIS EVENT	28/08/2017	01:29:24	CROOM172	243275
I HAVE UPGRADED TO G3 FOR AREA TO CONDUCT A BIT OF REASURANCE SUPPORT IN COMING DAYS AS RESOURCES PERMIT	28/08/2017	01:29:56	CROOM172	243275
.	28/08/2017	01:29:57	CROOM172	243275
CALLER APPEARS TO HAVE REPORTED AT LEAST X 3 INCIDENTS TONIGHT	28/08/2017	01:30:11	CROOM172	243275
.	28/08/2017	01:30:13	CROOM172	243275
PRIORITY HAS CHANGED FROM 4.Inf Only / Resolved TO 3.Attention Reqd: Reason INCIDENT UPGRADED	28/08/2017	01:30:40	CROOM172	243275
Incident status changed manually Confirmed->TO LPA TO LPA	28/08/2017	01:30:51	CROOM172	243275
Transfer To A6 From Terminal CROOM172 Forced Control GRADE 3.Attention Reqd	28/08/2017	01:30:57	CROOM172	243275
Transfer Accepted At Terminal TEWKS025 Forced Control	28/08/2017	01:30:57	CROOM172	243275
DIRECT TO AREA	28/08/2017	01:31:03	CROOM172	243275
T- ASB REPEAT OFFENCES	28/08/2017	01:32:55	CROOM172	243275
H- LOW LEVEL ASB	28/08/2017	01:32:59	CROOM172	243275
R- LOW AREA IS PATROLLED AND SECURITY ON SITE	28/08/2017	01:33:14	CROOM172	243275
I- POSS REASURANCE VISIT IN COMING DAYS	28/08/2017	01:33:24	CROOM172	243275
V- N/A	28/08/2017	01:33:26	CROOM172	243275
E- NO	28/08/2017	01:33:28	CROOM172	243275
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	28/08/2017	01:34:29	CROOM172	243275
WHILST CHECKING FCR INBOX HAVE NOTED ANOTHER X 2 EMAIL NOT CURRENTLY DEALT WITH	28/08/2017	01:34:58	CROOM172	243275
SENT AT 2223 AND 2257 WILL INCLUDE ON THIS LOG ALL RELEVANT TO SIMILAR BEHAVIOUR AT THE EVENT	28/08/2017	01:35:25	CROOM172	243275
.	28/08/2017	01:35:26	CROOM172	243275
I AM RESIDENT OF PAINSWICK ROAD BROCKWORTH ADJACENT TO THE ABOVE FESTIVAL	28/08/2017	01:35:44	CROOM172	243275
I AM SUPPOSED TO HAVE A SECURITY GUARD ON MY DRIVE FROM THE FESTIVAL PROVIDE BY THE ORGANISERS AS A CONDITION OF THE LICENCE. THE GUARD IS NOT PRESENT AND THE CROWD IS STARTING TO	28/08/2017	01:35:44	CROOM172	243275
DISPERSE. I HAVE A VOICE MAIL ON THE ORGANISERS PHONE. I HAVE HAD TO PERSONALLY ESCORT A YOUNG LADY OFF THE DRIVE WHO WAS ON HER KNEES ALONE AND UNDER THE INFLUENCE OF ALCOHOL. THE	28/08/2017	01:35:44	CROOM172	243275
WHOLE SITUATION IS BECOMING MORE INTIMIDATING AS LOUD REVELLERS PASS THE PROPERTY IN LARGE NUMBERS	28/08/2017	01:35:44	CROOM172	243275
[REDACTED]	28/08/2017	01:35:44	CROOM172	243275
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	28/08/2017	01:36:04	CROOM172	243275
I HAVE JUST WITNESSED A MALE URINATING IN MY GATEWAY. HE IS PART OF A LARGE CROWD DISPERSING FROM THE ABOVE FESTIVAL. THERE ARE CARS AND PEOPLE IN ON THE A46 SOME RUNNING DOWN THE	28/08/2017	01:36:04	CROOM172	243275
WHITE CENTRELINE. I HAVE PHOTOGRAPHIC EVIDENCE OF THE OFFENCE IF REQUIRED	28/08/2017	01:36:04	CROOM172	243275
[REDACTED]	28/08/2017	01:36:04	CROOM172	243275
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	28/08/2017	01:36:19	CROOM172	243275
ALL EMAILS INCLUDED AND CALLER INFORMED PASSED TO AREA FOR FOLLOW UP IN COMING DAYS	28/08/2017	01:37:06	CROOM172	243275
.	28/08/2017	01:37:07	CROOM172	243275
NOTED SENT IN 2223:	28/08/2017	01:40:55	CROOM172	243275

I HAVE CONCERNS OVER THE WITCOMBE CIDER FESTIVAL THAT IS CURRENTLY RUNNING CLOSE TO MY HOUSE	28/08/2017	01:40:55	CROOM172	243275
A SECURITY GUARD ATTACHED TO MY PROPERTY HAS JUST INFORMED ME THAT IT COULD BE A LONG TIME DISPERSING THE CROWD TONIGHT AS THERE ARE OVER 4000 PEOPLE IN ATTENDANCE AND THE NOOSE	28/08/2017	01:40:55	CROOM172	243275
AND DISTURBANCE I AM CURRENTLY EXPERIENCING COULD GO ON INTO THE SMALL HOURS	28/08/2017	01:40:55	CROOM172	243275
IT IS EVEN MORE CONCERNING AS HE INFORMS ME THAT THERE HAVE ALREADY BEEN SCUFFLES IN THE VENUE. THE LICENCE ONLY ALLOWS FOR 2250 PERSONS AT THE VENUE AND THE SECURITY GUARD	28/08/2017	01:40:55	CROOM172	243275
BELIEVES IT WILL BE "HARD WORK" TONIGHT. THUS I HAVE CONCERNS FOR A PEACEFUL DISPERSAL	28/08/2017	01:40:55	CROOM172	243275
	28/08/2017	01:40:55	CROOM172	243275
	28/08/2017	01:41:02	CROOM172	243275
HAVE EMAILED LICENSING REGARDING THIS INC LOG AS WELL	28/08/2017	01:43:31	CROOM172	243275
	28/08/2017	01:43:32	CROOM172	243275
ALLOCATED TO PCSO ██████████ TO MAKE CONTACT, THE CALLER HAS DONE THE RIGHT THING IN CONTACTING THE LICENSING DEPT. THE POLICE HAVE OPPOSED THE RUNNING OF THIS EVENT. AS TO THE	29/08/2017	18:02:45	TEWKS003	250991
URINATING IN PUBLIC, WE WOULD NOT SEIZE THIS AND ATTEMPT TO IDENTIFY THE PERPETRATOR AS IT IS NOT A PROPORTIONATE USE OF OUR TIME.	29/08/2017	18:02:45	TEWKS003	250991
TRANSFER TO TEWKS NP FROM TERMINAL TEWKS003 FOR FORCED CONTROL GRADE 3.ATTENTION REQD	29/08/2017	18:07:15	TEWKS003	250991
TRANSFER ACCEPTED AT TERMINAL TEWKS005 FOR FORCED CONTROL	29/08/2017	18:07:15	TEWKS003	250991
TRANSFERRED BY WEBSTORM	29/08/2017	18:07:16	TEWKS003	250991
FROM PCSO ██████████ ATTENDED THE ADDRESS AT 1925 HOURS NO REPLY. I HAVE LEFT A NOTE QUOTING THE INC NUMBER TO CALL 101.	29/08/2017	19:29:30	TPF001	249058
FROM PCSO ██████████ ATTENDED THE ADDRESS AT 1630 HOURS NO REPLY.	30/08/2017	17:02:42	TPF001	249058
PS 2080 - PCSO HAS MADE EFFORTS TO CONTACT CALLER. MATTER HAS BEEN SENT TO LICENSING. THIS CAN BE CLOSED PENDING ANY CALLBACK; HOWEVER, WE WILL NOT BE INVESTIGATING THE URINATION	31/08/2017	21:53:22	TEWKS025	252080
AS MENTIONED BY MY COLLEAGUE.	31/08/2017	21:53:22	TEWKS025	252080
PREVIOUS CODES WERE::	31/08/2017	21:53:50	TEWKS025	252080
PREVIOUS CODES WERE:: 252080	31/08/2017	21:53:50	TEWKS025	252080
DISPOSAL CODES: B31	31/08/2017	21:53:56	TEWKS025	252080
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	31/08/2017	21:53:56	TEWKS025	252080
HANDLING OFFICER: 249058	31/08/2017	21:53:56	TEWKS025	252080
QUALIFIERS 721	31/08/2017	21:53:56	TEWKS025	252080
OTHER FACTORS LOCALINIT-22	31/08/2017	21:53:56	TEWKS025	252080
GC-20170828-0055 HAS BEEN DISPOSED	31/08/2017	21:53:56	TEWKS025	252080

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ISR Report

GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170829-0487 (Closed)

29/08/2017 21:04:45	C13, THEFT OTHER	GC-20170829-0487 / GC	EMAILCRIME	GC
Priority:(8) 4.Code 100	WITCOMBE CIDER FESTIVAL	A63	Officer Dealing:259999	
Operator:244149	Dispatcher:	058 (389112,215164)	Creator Wkstn:CROOM172	

Address Information	
PAINSWICK RD	
PAINSWICK RD, BROCKWORTH, GLOUCESTER,	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
Complainant Information	
[REDACTED]	
[REDACTED]	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA	
Notes:	

Disposition Codes
THEFT - OTHER

Date / Time Information		
Call Received	29/08/2017	21:04:45
Incident Created	29/08/2017	21:04:45
Address Validated	29/08/2017	21:05:05
Initial Input Complete	29/08/2017	21:07:28
Transfer Sent	29/08/2017	21:08:26
Incident Resulted	29/08/2017	21:08:14
Incident Disposed	30/08/2017	17:27:30

Qualifiers	
DISPOSAL QUALIFIERS	NO QUAL APPLIC
LOCAL INITIATIVES	NO LOCAL INIT
THEME	1

ISR Relations	
CRIME NUMBER - @INC RELATION	24967/17:REQUESTED BY OPERATOR 245467

ISR Comments				
Alias BROCKWORTH used to find GLOUCESTER	29/08/2017	21:05:05	CROOM172	244149
NAME: [REDACTED]	29/08/2017	21:06:50	CROOM172	244149
DATE OF BIRTH: [REDACTED]	29/08/2017	21:06:50	CROOM172	244149
ADDRESS LINE 1: [REDACTED]	29/08/2017	21:06:50	CROOM172	244149
ADDRESS LINE 2: [REDACTED]	29/08/2017	21:06:50	CROOM172	244149
CITY/TOWN: GLOUCESTER	29/08/2017	21:06:50	CROOM172	244149
COUNTY: GLOUCESTERSHIRE	29/08/2017	21:06:50	CROOM172	244149
POSTCODE: G [REDACTED]	29/08/2017	21:06:50	CROOM172	244149
ETHNIC ORIGIN: [REDACTED]	29/08/2017	21:06:50	CROOM172	244149
EMAIL: [REDACTED]	29/08/2017	21:06:50	CROOM172	244149
PREFERRED PHONE NUMBER: HOME	29/08/2017	21:06:50	CROOM172	244149
HOME NUMBER [REDACTED]	29/08/2017	21:06:50	CROOM172	244149
MOBILE NUMBER:	29/08/2017	21:06:50	CROOM172	244149
WORK NUMBER:	29/08/2017	21:06:50	CROOM172	244149

IS PERSON THE VICTIM?: YES	29/08/2017	21:06:50	CROOM172	244149
LOCATION OF CRIME OR INCIDENT: WITCOMBE CIDER FESTIVAL	29/08/2017	21:06:50	CROOM172	244149
CRIME START: 27/08/2017, 23:00	29/08/2017	21:06:50	CROOM172	244149
CRIME END: 27/08/2017, 23:00	29/08/2017	21:06:50	CROOM172	244149
CRIME DESCRIPTION: APPLE IPHONE 7 (ROSE GOLD) WENT MISSING FROM MY BAG AT WITCOMBE CIDER FESTIVAL ON SUNDAY, 27TH AUGUST. I NOTICED IT HAD GONE AT 11.00PM WHEN I WENT TO USE IT.	29/08/2017	21:06:50	CROOM172	244149
WERE YOU INJURED AS A RESULT OF THIS INCIDENT/CRIME? NO	29/08/2017	21:06:50	CROOM172	244149
WAS ANY PROPERTY DAMAGED OR STOLEN? YES	29/08/2017	21:07:05	CROOM172	244149
PROPERTY DAMAGE DETAILS: APPLE IPHONE 7 (ROSE GOLD)	29/08/2017	21:07:05	CROOM172	244149
DO YOU CONSIDER YOURSELF TO BE VULNERABLE OR INTIMIDATED? NO	29/08/2017	21:07:05	CROOM172	244149
HAS A SIMILAR CRIME OR INCIDENT HAPPENED TO YOU BEFORE? NO	29/08/2017	21:07:05	CROOM172	244149
DO YOU BELIEVE THE INCIDENT/CRIME WAS MOTIVATED BY RACE, RELIGION, HOMOPHOBIA OR ANY OTHER FORM OF PREJUDICE? NO	29/08/2017	21:07:05	CROOM172	244149
DO YOU SUSPECT A PARTICULAR PERSON/S IS RESPONSIBLE FOR THIS CRIME OR INCIDENT? NO	29/08/2017	21:07:05	CROOM172	244149
WERE THERE ANY WITNESSES TO THIS CRIME OR INCIDENT? NO	29/08/2017	21:07:05	CROOM172	244149
CODE100 IN TAG ADDED:	29/08/2017	21:07:58	CROOM172	244149
Call Resulted (FCR SUPV) Disposition code: C13, , , , ,	29/08/2017	21:08:14	CROOM172	244149
Incident status changed manually Resulted->Q'd for Crime QUEUED FOR CRIMING	29/08/2017	21:08:22	CROOM172	244149
Transfer To CRIME From Terminal CROOM172 Grade 2, 3 or Dept. GRADE 4.Code 100	29/08/2017	21:08:26	CROOM172	244149
IP EMAILED AND ASKED TO PROVIDE THE IMEI NUMBER TELEPHONE NUMBER AND NETWORK SUPPLIER FOR THE PHONE AND IF THERE IS ANY TRACKING DEVICE.	29/08/2017	21:09:24	CROOM172	244149
CALLER DOES NOT HAVE THE EMEI NUMBER VALUED AT APPROX £700	29/08/2017	22:28:10	CROOM171	244977
MOBILE NUMBER [REDACTED] AND WILL BE KEEPING THE SAME NUMBER	29/08/2017	22:29:05	CROOM171	244977
VODAPHONE NETWORK	29/08/2017	22:29:19	CROOM171	244977
THERE IS A TRACKING DEVICE "FIND MY IPHONE" BUT THE PHONE IS SWITCHED OFF	29/08/2017	22:29:51	CROOM171	244977
SORRY KEEPS GOING STRAIGHT TO VOICEMAIL	29/08/2017	22:30:13	CROOM171	244977
CASE NUMBER 24967/17 ADDED AS PRIMARY REFERENCE	30/08/2017	17:27:23	CMD015	245467
DISPOSAL CODES: C13	30/08/2017	17:27:30	CMD015	245467
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	30/08/2017	17:27:30	CMD015	245467
HANDLING OFFICER: 259999	30/08/2017	17:27:30	CMD015	245467
QUALIFIERS 777	30/08/2017	17:27:30	CMD015	245467
OTHER FACTORS LOCALINIT-22	30/08/2017	17:27:30	CMD015	245467
GC-20170829-0487 HAS BEEN DISPOSED	30/08/2017	17:27:30	CMD015	245467

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GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170830-0344 (Closed)

30/08/2017 16:28:02	B14, ANTI SOCIAL BEHAVIOUR	GC-20170830-0344 / GC	E-MAIL	GC
Priority:(7) 3.Attention Req'd	NOISE & PUBLIC DRINKING	A63	Officer Dealing:251729	
Operator:243359	Dispatcher:	057 (391134,215719)	Creator Wkstrn:CROOM172	

Address Information
LITTLE WITCOMBE
. . . , CHELTENHAM,
Proximity:CIDER FESTIVAL <input checked="" type="checkbox"/> Gazeteer Validation
A417 BROCKWORTH CROSSHANDS TOWARDS AIR BALLOON PUB. RIGHT AT TWELVE BELLS PUB. THEN SIGNED TO LEFT.
Complainant Information
[REDACTED]
[REDACTED]
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> <=Do not Use <input type="checkbox"/> VUL <input type="checkbox"/> NPT <input type="checkbox"/> ETA
Date of Birth: [REDACTED] Sex: F
Notes: W1

Disposition Codes
ASB - NUISANCE

Date / Time Information		
Call Received	30/08/2017	16:28:02
Incident Created	30/08/2017	16:28:02
Address Validated	30/08/2017	16:29:08
Initial Input Complete	30/08/2017	16:32:46
Transfer Sent	30/08/2017	16:51:38
Transfer Accepted	30/08/2017	16:51:38
Incident Disposed	31/08/2017	08:47:12

Qualifiers	
DISPOSAL QUALIFIERS	INA DEALING
LOCAL INITIATIVES	NO LOCAL INIT
THEME	2

ISR Comments				
LOCATION COMMENTA417 BROCKWORTH CROSSHANDS TOWARDS AIR BALLOON PUB. RIGHT AT TWELVE BELLS PUB. THEN SIGNED TO LEFT.	30/08/2017	16:29:08	CROOM172	243359
ASB TAG ADDED:	30/08/2017	16:32:47	CROOM172	243359
Comments viewed via pop-up, Location Comments . .	30/08/2017	16:32:50	CROOM172	243359
PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED	30/08/2017	16:32:51	CROOM172	243359
Final question automatically answered	30/08/2017	16:32:52	CROOM172	243359
.	30/08/2017	16:32:53	CROOM172	243359
NAME: [REDACTED]	30/08/2017	16:33:12	CROOM172	243359
DATE OF BIRTH: [REDACTED]	30/08/2017	16:33:12	CROOM172	243359
ADDRESS LINE 1: [REDACTED]	30/08/2017	16:33:12	CROOM172	243359
ADDRESS LINE 2: [REDACTED]	30/08/2017	16:33:12	CROOM172	243359
CITY/TOWN: GLOUCESTER	30/08/2017	16:33:12	CROOM172	243359
COUNTY: GLOUCESTERSHIRE	30/08/2017	16:33:12	CROOM172	243359
POSTCODE: [REDACTED]	30/08/2017	16:33:12	CROOM172	243359
ETHNIC ORIGIN: [REDACTED]	30/08/2017	16:33:12	CROOM172	243359

EMAIL: [REDACTED]	30/08/2017	16:33:12	CROOM172	243359
PREFERRED PHONE NUMBER: MOBILE	30/08/2017	16:33:12	CROOM172	243359
HOME NUMBER: [REDACTED]	30/08/2017	16:33:12	CROOM172	243359
MOBILE NUMBER: [REDACTED]	30/08/2017	16:33:12	CROOM172	243359
WORK NUMBER:	30/08/2017	16:33:12	CROOM172	243359
IS PERSON THE VICTIM?: YES	30/08/2017	16:33:12	CROOM172	243359
LOCATION OF CRIME OR INCIDENT: WITCOMBE CIDER FESTIVAL. A46 PAINSWICK ROAD, BROCKWORTH, GLOUCESTER.	30/08/2017	16:33:12	CROOM172	243359
CRIME START: 25/08/2017, 18:00	30/08/2017	16:33:12	CROOM172	243359
CRIME END: 27/08/2017, 00:30	30/08/2017	16:33:12	CROOM172	243359
.	30/08/2017	16:33:12	CROOM172	243359
CRIME DESCRIPTION: THE WITCOMBE CIDER FESTIVAL IS OVER AND WHILST THERE WERE NO SERIOUS INCIDENTS THAT WARRANTED A 999/101 TELEPHONE CALL, MY HUSBAND AND MYSELF DO WISH THE	30/08/2017	16:33:30	CROOM172	243359
FOLLOWING THINGS TO BE NOTED. THE QUEUE INTO THE EVENT ON THE SATURDAY AND SUNDAY FROM ABOUT 2PM - 8PM STRETCHED THE LENGTH OF THE A46 BACK TOWARDS THE CROSS HANDS PUB. I SAW A	30/08/2017	16:33:30	CROOM172	243359
GOOD NUMBER OF THE ATTENDEES DRINKING ALCOHOL WHILST WAITING, SOME WERE SWEARING, SHOUTING AND STANDING IN THE ROAD. THE VOLUME FROM THE MUSIC ON FRIDAY NIGHT AROUND 9PM - 10.30PM	30/08/2017	16:33:30	CROOM172	243359
WAS SO LOUD THAT OUR FIREPLACE SURROUND VIBRATED. OVER THE NEXT TWO DAYS THIS CONTINUED TO OCCUR HOWEVER LESS FREQUENTLY AND FOR SHORTER PERIODS OF TIME. ON THE FRIDAY EVENING AT	30/08/2017	16:33:30	CROOM172	243359
THE END OF THE EVENT THE NOISE FROM THE ATTENDEES LEAVING WAS VERY LOUD. ONE FEMALE WAS SCREAMING AND OTHERS WERE SHOUTING TO HER TO GET OUT OF THE ROAD, I WAS SERIOUSLY CONCERNED	30/08/2017	16:33:30	CROOM172	243359
ABOUT HER SAFETY. WE STAYED AWAY FROM OUR HOME SATURDAY NIGHT BUT ON SUNDAY EVENING WE SAW AND HEARD ATTENDEES LEAVING THE VENUE, MANY WALKING IN THE ROAD, GENERALLY HAVING FUN AND	30/08/2017	16:33:30	CROOM172	243359
APPEARING TO PAY LITTLE ATTENTION TO THE CARS PASSING THEM. OUR BIGGEST CONCERN WAS THE VOLUME OF PEOPLE ON THE A46. THE PAVEMENT IS NOT SUFFICIENTLY LARGE ENOUGH TO SAFELY	30/08/2017	16:33:30	CROOM172	243359
ACCOMMODATE THE AMOUNT OF PEOPLE USING IT AND WITH MANY CLEARLY INTOXICATED AND NOT PAYING ATTENTION I REALLY DO THINK IT IS AMAZING AN ACCIDENT DIDN'T OCCUR. WE SPENT AS MUCH TIME	30/08/2017	16:33:30	CROOM172	243359
AWAY FROM OUR HOME AS POSSIBLE THEREFORE THE ABOVE OBSERVATIONS WERE CAPTURED OVER SHORT PERIODS OF TIME. WE CONTINUE TO FEEL OUR PRIVACY IS INVADED BY THE FAIRGROUND HIGH RIDES	30/08/2017	16:33:30	CROOM172	243359
AND THE HIGH LEVEL NOISE FROM THE EVENT SPOILS ANY OPPORTUNITY TO ENJOY THE WEEKEND. I AM HAPPY FOR THIS EMAIL TO BE USED IN THE REVIEW OF THE FESTIVAL HOWEVER I WOULD BE GRATEFUL	30/08/2017	16:33:30	CROOM172	243359
(WHERE POSSIBLE) F	30/08/2017	16:33:30	CROOM172	243359
FOR [REDACTED] IDENTIFY IS KEPT CONFIDENTIAL. KIND REGARDS [REDACTED]	30/08/2017	16:34:07	CROOM172	243359
WERE YOU INJURED AS A RESULT OF THIS INCIDENT/CRIME? NO	30/08/2017	16:34:07	CROOM172	243359
WAS ANY PROPERTY DAMAGED OR STOLEN? NO	30/08/2017	16:34:07	CROOM172	243359
DO YOU CONSIDER YOURSELF TO BE VULNERABLE OR INTIMIDATED? NO	30/08/2017	16:34:07	CROOM172	243359
HAS A SIMILAR CRIME OR INCIDENT HAPPENED TO YOU BEFORE? YES	30/08/2017	16:34:07	CROOM172	243359
SIMILAR CRIME DETAILS: THESE INCIDENTS OR SIMILAR ONES HAVE TAKEN PLACE DURING PREVIOUS WITCOMBE CIDER FESTIVALS HOWEVER THE QUEUING AND PUBLIC NUISANCE WAS INCREASED DUE TO WHAT	30/08/2017	16:34:07	CROOM172	243359
APPEARED TO BE GREATER NUMBERS OF PEOPLE ENTERING AND LEAVING THE VENUE.	30/08/2017	16:34:07	CROOM172	243359
DO YOU BELIEVE THE INCIDENT/CRIME WAS MOTIVATED BY RACE, RELIGION, HOMOPHOBIA OR ANY OTHER FORM OF PREJUDICE? NO	30/08/2017	16:34:07	CROOM172	243359

DO YOU SUSPECT A PARTICULAR PERSON/S IS RESPONSIBLE FOR THIS CRIME OR INCIDENT? NO	30/08/2017	16:34:07	CROOM172	243359
WERE THERE ANY WITNESSES TO THIS CRIME OR INCIDENT? NO	30/08/2017	16:34:07	CROOM172	243359
.IAU TRANS TAG ADDED:	30/08/2017	16:34:37	CROOM172	243359
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	30/08/2017	16:34:49	CROOM172	243359
Transfer To .IAU From Terminal CROOM172 Grade 2, 3 or Dept. GRADE 3.Attention Reqd	30/08/2017	16:35:04	CROOM172	243359
Transfer Accepted At Terminal CONT137 For Control	30/08/2017	16:49:50	CONT137	251353
Incident status changed manually FOR IAU->TO LPA TO LPA	30/08/2017	16:50:26	CONT137	251353
WILL EMAIL LICENSING	30/08/2017	16:50:36	CONT137	251353
Transfer To A6 From Terminal CONT137 Forced Control GRADE 3.Attention Reqd	30/08/2017	16:51:38	CONT137	251353
Transfer Accepted At Terminal TEWKS025 Forced Control	30/08/2017	16:51:38	CONT137	251353
NOTED BY LPA. THIS WILL BE FOLLOWED UP BY PS MORGAN AS WE ARE DUE TO HAVE A REVIEW OF THIS EVENT SOON	31/08/2017	08:46:45	TEWKS017	251729
PREVIOUS CODES WERE::	31/08/2017	08:47:08	TEWKS017	251729
DISPOSAL CODES: B31	31/08/2017	08:47:12	TEWKS017	251729
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	31/08/2017	08:47:12	TEWKS017	251729
HANDLING OFFICER: 251729	31/08/2017	08:47:12	TEWKS017	251729
QUALIFIERS 718	31/08/2017	08:47:12	TEWKS017	251729
OTHER FACTORS LOCALINIT-22	31/08/2017	08:47:12	TEWKS017	251729
GC-20170830-0344 HAS BEEN DISPOSED	31/08/2017	08:47:12	TEWKS017	251729

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Appendix 7

***Five Reports from officers who
attended the event***

GLOUCESTERSHIRE CONSTABULARY

R20

TO: David McFarlane
FROM: PS Andrew Robertson

STATION: Tewkesbury

DATE: 15th September 2017

REC: Witcombe Cider Festival

David

I was directed to attend the Cider Festival on both Saturday and Sunday evening.

Saturday was very busy, not what I was expecting. There were 14 incidents that we were involved in. Incident 1 was about 1900 hrs and we were busy until a slightly late conclusion at 0230hrs.

1. Witness intimidation, not related to the event; two involved parties met unexpectedly. No offences, advice given.
2. Report of male assaulting female due to incident of toilet cubical rocking. Differing accounts of incident, all parties calmed/details taken.
3. Female reporting assault, could speak to her as I was dealing with (1), I/P walked off saying she would phone it in.
4. Report of fight about to happen off site at Shell Garage – didn't get to it.
5. On route to (4) disturbance in road, male had assaulted a juvenile. Witnesses stated that it was in retaliation to the juvenile assaulting him. Adult was too upset to investigate fully. Parties separated and moved on.
6. Patrolled area to monitor (5), they met again, more tensions so removed adult from the area to prevent BOP.
7. Report of fight in crowd at main stage. Female hit with full glass thrown by unknown party. Significant laceration taken away by medics. No confirmation if this was a fight or just a randomly thrown glass.

8. Security request assistance with a fight in the crowd. We did not enter crowd, security removed male and ejected. No direct involvement/evidence.
9. As (8)
10. As (8) but D&D at entrance. Didn't get to it.
11. On route to (10). Two groups building to a fight, male and female's, groups separated and monitored. One group left voluntarily. Requested night mobile to assist with D&D.
12. Robbery report. Not a robbery, theft. Female dispute at toilets. Stolen handbag. Handed to Tewkesbury nights to track iPhone. iPhone and bag later found on site!!!
13. Large disorder at Shell garage assistance shout. Only resolved due to assistance from MOP. There were 5 reports of assault. We were unable to determine if they were linked directly. We had it calmed by the time back up attended. Unable to determine culpability so concentrated on keeping the peace.
14. D&I couple taken home by us and night van.
15. Numerous complaints about the amount of drugs being taken, no specific allegations, no action taken.

Feedback from the crowd on Sunday was that there was a great atmosphere on the Saturday and they were unaware of the above incident. However they stated that there was an ugly/tense atmosphere on the Sunday and numerous people felt uncomfortable.

Sunday feedback

1. Drugs complaints as per (15) above.
2. Numerous complaints about lack of available water.
3. We witness people being ejected by security but no assistance was requested and escorted parties appeared co-operative. No information as to the reason for the ejections.
We didn't deal with any incident directly.

I submit this report for your information and consideration.

PS Andrew Robertson

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GLOUCESTERSHIRE CONSTABULARY

R20

TO: David McFarlane

FROM: PC Jason Salter

STATION: Tewkesbury

DATE: 25th September 2017

REC: Witcombe Cider Festival

David

I was directed to attend the location on both Saturday and Sunday evening after 11:00pm, once Tewkesbury night's relief had arrived in Tewkesbury. I arrested two for drink drive, both relating to the event. Both were charged. This is perhaps no surprise when it was so very difficult to remove the crowds from the area as the revellers had to wait for taxi after taxi. It was good to see that some buses had been laid on.

I also intervened in a disturbance between a group of revellers and a large group of security outside the event, whilst everyone was leaving. The reason for the disturbance was unclear

Suffice to say that the revellers were well and truly drunk. It is unclear if anyone was hurt.

I am aware that there were a number of scuffles inside, during the event, which officers "contained," in light of the lack of available resources.

At the time of the event closing, it would have been beneficial to apply a road closure to the A46 from the event entrance/exit to the Crosshands roundabout, in the interests of safety. The drunken revellers were falling into the road and passing traffic.

I submit this report for your information and consideration.

Jason Salter

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GLOUCESTERSHIRE CONSTABULARY

R20

TO: David McFarlane
FROM: APS Richard Handley

STATION: Barton Street

DATE: 15th September 2017

REC: Witcombe Cider Festival

David

I was directed to attend the Cider Festival on both Saturday and Sunday evening.

PS 1760 Robertson and I were both deployed as Evidence Gatherers to document anti-social behaviour and disorder from the patrons leaving the festival site. Unfortunately due to the policing demand at this festival, PS 1760 Robertson and I were not able to gather any video footage as it was not appropriate with the staffing levels and for our own personal safety. EGT's are normally deployed within a PSU serial and work as a pair with one EGT operating the camera and the other EGT being the 'minder' ensuring the safety of the camera operative. To deploy as an EGT in this environment was not appropriate without a supporting PSU, especially as we ended up dealing with 11 incidents during the shift and therefore did not have a chance to begin videoing. Subsequently I produce this briefing report in compensation for the lack of video evidence.

On Saturday (26th) PS 1760 Roberston and I dealt with 11 different incidents whilst at the festival site. PS 1760 Robertson has collated a list of these incidents and will be emailing them to you in the next few days. The majority of these incidents were outbreaks of fighting both on site and in the streets around the site. Nearly all the disorders occurred later on the evening following large consumptions of alcohol. Up until the hours of darkness the festival had a lovely community feel about the event. Families with young

children were enjoying the festival and PS 1760 Robertson and I took on the role of community engagement by posing for selfies and engaging with the crowds. However as the families and children began to leave you were left with a predominantly youthful crowd and when the main act of Wiley began the outbreaks of fighting began.

The easy accessibility of Witcombe is one of the contributory factors to some of its problems. In comparison to Frocester beer festival for example, Witcombe is easily accessible from both the centre of Gloucester and Cheltenham. With regular local public transport from Stagecoach the festival appeals to many people from both these urban areas. Subsequently I was concerned with how many local nominals (criminals) were in attendance at this event. Obviously the festival is available to everyone, and rightly so, but there was a large amount of OCG (Organised Criminal Gang) nominals in attendance and in the wake of recent stabbings in Gloucester park and St Aldate Street I was apprehensive that there would be further disorder. Fortunately this wasn't the case but a policing response and scene management at this event should something like this happen would be a nightmare.

The choice of headline act on the Saturday night is also a contributory factor as to why there were so many OCG nominals in attendance. Wiley is a rapper from East London who is popular amongst young black males. He has been stabbed on three separate occasions and has admitted to selling heroin in interviews. Wiley was always going to attract a problematic crowd and it is no coincidence that when his set began we had outbreaks of disorder in the crowd. One female was hit on the head with what she believed to be a glass that was thrown into the crowd. She received a significant cut to the head and was treated by St Johns ambulance. Also there was a scuffle amongst some black males that was broken up by security.

I also witnessed some clear under-age drinking at the festival. This is almost impossible to stop and I have a lot of sympathy with the organisers who will struggle to stop this. Even if you were to introduce different wristbands for

over and under 18's, I'm sure people with over 18 wristbands will end up buying drinks for those who don't.

I submit this report for your information and consideration

Richard Handley

TPS 1915

TO: David McFarlane

FROM: Nigel Davies

STATION: Tewkesbury

DATE: 25th September 2017

REC: Witcombe Cider Festival

David

I was directed to attend the Cider Festival on the Sunday evening. My observations were as follows -

- 1) Several complaints/comments about drugs being used fairly openly (cannabis). We smelt cannabis on numerous occasions but with so many people it was hard to pinpoint the culprit/s.
Perhaps in the future a passive drugs going down the line may be beneficial?
- 2) Complaint from one visitor that the DJ was shouting "fuck" & "cunt" over the mic and children were present at the event.
- 3) Complaints that water wasn't as widely available as they thought it should be (apparently the bars ran out of water and people had to use a water container & take their own vessel).
- 4) We prevented a couple of fights.
- 5) We supported stewards who were ejecting people.
- 6) A male who was injured in a fall saw paramedics who said he should drink water however he said the paramedics weren't allowed to carry bottles of water in case it was sold??? He felt paramedics should be allowed bottles of water for first aid type scenarios.
- 7) A girl said she and a cousin or other female relative were down the front of the stage and were being crushed, a male was pulling her back preventing her from reaching the barrier however when she did

manage to get to the barrier stewards were reluctant to help her so she had to virtually climb over the barrier herself.

- 8) The first aid post wasn't where the programme suggested it would be (near the main entrance) & persons looking for it couldn't find it.

I submit this report for your information and consideration

Nigel Davies

GLOUCESTERSHIRE CONSTABULARY

R20

TO: David McFarlane
FROM: PS Claire Morgan
STATION: Bamfurlong

DATE: 25th September 2017

REC: Witcombe Cider Festival

David

I attended the Witcombe Cider festival on the evening of Sunday 27th October 2017.

I spoke to the security manager, Darren SIMMS who stated that there were just under 3000 in there (the licence is 2725 including staff isn't it?) and when I spoke to the front gate staff : the person clicking people in, had almost 3500 on his clicker. When questioned about this he stated that he was told to just click in so that may include some clicked in twice if they left then returned.

It may well have been that they have no idea how many are actually on the site at any one time.

There also appeared to be a very large number of under 18's – groups of them (none I saw holding booze though). Though I question how this works unless they bought tickets as I was under the impression Under 18's only got in with a full paying adult. All a bit questionable!

Went to the medical tent and I can only say it's very, very primitive. No staff when I first went there and just 2 medics who we passed as I left. She said they patrol around the place and can be alerted by radio but I wasn't overly impressed.

I submit this report for your information and consideration

Claire Morgan
Police Sergeant Tewkesbury Police Station

Appendix 8

Social Media Comments

getting alcoholic drinks.....it was a joke!! Also the staff didn't seem to know what was going on....i paid 2 tokens for a GnT and later in a different tent got charged 3 tokens.....when I questioned it I was told 3 is for a double GnT, 2 tokens for a single GnT. Sunday I was charged 3 tokens for a singleand told that's what it is!!! Really!?! I went last year and loved it.....it felt like a family festival but this year soooo different that I didn't enjoy it as much. The buses however worked well and saved having to get the public transport which is always a nightmare when people think they can push past those that have been waiting patiently and end up getting verbally abused.....so well done WCF but sadly I would reconsider next year's festival.



David Bailey

★☆☆☆☆ · 5 hours ago

It was a joke where was the police presence sorry there turn up at 6.30 pm as me and my partner walked out Loads of drugs going on we report people to security and all there did was take it off of them and let them stay which then we felt uncomfortable as security walked towards to to say something about it People sniffing Coke by the toilets where was the searching at the entrance it wasn't the best why wasn't sniffer dogs at the gates ? You run out of drink again on Sunday everywhere I was going to get away from the smell of weed someone else was smoking it I won't be coming back at all I did see one of the organiser who was driving a white traffic van and told them about the drugs I got offered more tokens that's a joke goodbye witcombe festival what a shame



Lucy Emma Rose

★★★★★ · 19 August 2017

My boyfriend and I went to Witcombe Cider Festival last year and had an amazing time! A large variety of food stands with amazing food, fair grounds rides for t... See more



Jake Sheppard

★★☆☆☆ · 22 hours ago

You need to get it in order. Sunday evening and half the ciders on offer have run out. 10pm and there are zero mixers or vodka. Completely shocking from a festival that's been going on for years now.



Emma Bailey

★☆☆☆☆ · 5 hours ago

We bought 10 early bird tickets last year for friends as we got married on Saturday and wanted to continue the festivities, we came last year and enjoyed it so ... See more



Katie Mould

★★☆☆☆ · about an hour ago

Not a lot of choice from food stalls, no stalls to look around, again long cues for face painting and ice cream (only one of each) ran out of cider and mixers and lots of drugs around. Not the family friendly festival that it's advertised as.



Beverley Moffat

★★★★★ · 2 hours ago

Had an amazing two days ! It was my first festival and I was very impressed with how well organised and friendly it was. The music acts

➦ Share

Katy Murphy likes this.

View 3 more comments



Kaleigh Rooney Oh good you u won't be going back! I personally don't do drugs but I don't agree with people taking children and it's every where u can't stop that so grow up 🙄 Great festival. Always saps to moan about something. Like I said I don't do drugs so it's up to people that do, aslong as there not harming anyone why feel the need to moan!

🕒 2 · 8 hrs

➦ Katy Murphy replied · 1 Reply



Paul James Glad to Here some of you won't be coming back you won't be missed always someone going on sit back and enjoy the day and atmosphere instead of sitting there F ing moaning about e everything top festival top weekend spent with a shit load of top people

🕒 1 · 8 hrs · Edited



Wesley Gilbert And Paul James shut that convo down

6 hrs



Caro Roberts Report to the tewkesbury borough council and brockworth parish, and your MP, its not acceptable to take drugs openly around children, end of, and you people who say it is, maybe don't have children yourselves, but who ever you are you are a disgrace to society, for saying it's ok, infact its you who need to get a life, and fuck off from a festival that has turned into a drug and drink induced festival that will be its demise, and ruin a truly what was good festival

🕒 2 · 1 hr



Lucy Emma Rose reviewed Witcombe Cider Festival – **5★**

19 August at 15:33 · 🌐

My boyfriend and I went to Witcombe Cider Festival last year and had an amazing time! A large variety of food stands with amazing food, fair grounds rides for the kids and awesome live bands and artists all weekend. And a huge variety of ciders on tap to try at the massive bar!!! Loved it last year and so excited to go next weekend to have another thoroughly amazing weekend!

➦ Share

Sally Burford and Witcombe Cider Festival like this.



Lauren Martin reviewed Witcombe Cider Festival – **3★**

8 hrs · 🌐

Had an absolutely fab time at the festival on Sunday, however I was very put off by the amount of idiots fighting and throwing pints over the crowds (This and rapid sell out of most drinks)!! If you can't act like an adult in a responsible manor stay at home!! I do not pay to go to festivals to get caught up in brawls and to be covered head to toe in cider. The sun was out and I was surrounded by a group of good friends 🙄 shame about the idiots!!

➦ Share



Yesterday at 14:04 · 🌐

You need to get it in order. Sunday evening and half the ciders on offer have run out. 10pm and there are zero mixers or vodka. Completely shocking from a festival that's been going on for years now.

➔ Share

Jess Robinson, Jazmyn Lea Johnson, Julie Blackwell and 6 others like this.



Yvette Stanton This puts me off going next year...

17 hrs



Emma Bailey reviewed Witcombe Cider Festival – 1★

16 hrs · 🌐

We bought 10 early bird tickets last year for friends as we got married on Saturday and wanted to continue the festivities, we came last year and enjoyed it so thought it would be a nice way to finish our amazing weekend, what a disappointment, we had some idiot throw a bottle of water which hit our table and broke one of our cups which luckily didn't break in the persons face or hit the baby we had with us, the guy apologised, a little while later the smell of weed wafted over we reported it, the security confiscated it but let them stay, security were not discrete and they knew it was one of our group, they moved off but we kept seeing them and they made us feel uncomfortable, people were then seen sniffing coke of their hands, at least be discreet about it, I thought it was meant to be a family event, we left after about three hours, we were really looking forward to it, we even stopped one of the organisers on the way out and told him, he offered us tokens for drinks which was pointless as we were leaving, I spent a lot of money and feel it was totally wasted, suffice to say I won't be going back next year and wouldn't recommend it to anyone

➔ Share



Cath Nation reviewed Witcombe Cider Festival – 3★

8 hrs · 🌐

Ok...

1. If you are going to market WCF as a family festival then you need to provide something for the smaller children to do ,or put an age limit on the gate as I saw very young children wandering around alone in the dark while their parents got smashed ... A bit dangerous imo
- 2 . If you are going to have rules on the gate and have sent them in emails and on here , then you need to make them stand up on the gate re bringing chairs in
3. The fighting inside and down at th... See more

➔ Share



Katie Mould reviewed Witcombe Cider Festival – 2★

12 hrs · 🌐

Not a lot of choice from food stalls, no stalls to look around, again long cues for

I left witcombe sober, hungry and out of pocket. I want this festival to do well but you can not increase the prices and reduce the quality.

You knew it was a sell out weeks before so you should have accommodated for it.

Bitterly disappointed



Melanie Byrne

★ ★ ★ ★ ★ · 17 minutes ago

I also echo previous comments made re drugs, state of the loo's and running out of a variety of drinks.....this also happened last year and the weather wasn't as good but what really annoyed me was teenagers aged 16 (my sons age) many of them his friends and they're friends who were getting in with adult tickets and not being asked for ID when getting alcoholic drinks.....it was a joke!! Also the staff didn't seem to know what was going on....i paid 2 tokens for a GnT and later in a different tent got charged 3 tokens.....when I questioned it I was told 3 is for a double GnT, 2 tokens for a single GnT. Sunday I was charged 3 tokens for a singleand told that's what it is!!! Really!?! I went last year and loved it.....it felt like a family festival but this year soooo different that I didn't enjoy it as much. The buses however worked well and saved having to get the public transport which is always a nightmare when people think they can push past those that have been waiting patiently and end up getting verbally abused.....so well done WCF but sadly I would reconsider next year's festival.



David Bailey

★ ★ ★ ★ ★ · 5 hours ago

It was a joke where was the police presence sorry there turn up at 6.30 pm as me and my partner walked out Loads of drugs going on we report people to security... See more



Lucy Emma Rose

★ ★ ★ ★ ★ · 19 August 2017

My boyfriend and I went to Witcombe Cider Festival last year and had an amazing time! A large variety of food stands with amazing food, fair grounds rides for t... See more



Jake Sheppard

★ ★ ★ ★ ★ · 22 hours ago

You need to get it in order. Sunday evening and half the ciders on offer have run out. 10pm and there are zero mixers or vodka. Completely shocking from a festival that's been going on for years now.



Emma Bailey

★ ★ ★ ★ ★ · 5 hours ago

We bought 10 early bird tickets last year for friends as we got married on Saturday and wanted to continue the festivities, we came last year and enjoyed it so ... See more



Katie Mould

★ ★ ★ ★ ★ · about an hour ago

Not a lot of choice from food stalls, no stalls to look around, again long cues for face painting and ice cream (only one of each) ran out of cider and mixers and lots of drugs around. Not the family friendly festival that it's advertised as.



Places

Event

English (Portuguese)

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Paul James Glad to Here some of you won't be coming back you won't be missed always someone going on sit back and enjoy the day and atmosphere instead of sitting there F-ing moaning about e everything top festival top weekend spent with a shit load of top people

3 · 17 hrs · Edited



Wesley Gilbert And Paul James shut that convo down

16 hrs



Caro Roberts Report to the tewkesbury borough council and brockworth parish, and your MP, its not acceptable to take drugs openly around children, end of, and you people who say it is, maybe don't have children yourselves, but who ever you are you are a disgrace to society, for saying it's ok, infact its you who need to get a life, and fuck off from a festival that has turned into a drug and drink induced festival that will be its demise, and ruin a trully what was good festival

4 · 10 hrs

David Bailey Well said and I think I will

2 hrs



Caroline Rowe I've been to hundreds of gigs festivals and have never felt such a bad atmosphere as there was here towards the end. Before Example came on security were looking worried scanning the crowd and running around breaking up fights. One of the organisers was looking out from backstage while Example was on looking worried. Even Example said something about everyone being off their heads. We left before Example had finished as it really felt like it was about to kick off plus we didn't fancy getting the festival bus home with that crowd. When we arrived there were youngsters just up from the garage saying they could get in around the back so I wonder if lots snuck in.

2 · 6 hrs



Lauren Martin reviewed **Witcombe Cider Festival** -

17 hrs · 6

Had an absolutely fab time at the festival on Sunday, however I was very put off by the amount of idiots fighting and throwing pints over the crowds (This and rapid sell out of most drinks)!! If you can't act like an adult in a responsible manor stay at home!! I do not pay to go to festivals to get caught up in brawls and to be covered head to toe in cider. The sun was out and I was surrounded by a group of good friends ☺ shame about the idiots!!

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Paula Tales

Today at 12:50

Can't rescore it as have previously rated it a 5* it would certainly be a lot lower now! Stating free parking, then being charged. Cups had run out before we got in at 3pm Most drinks ran out, food ran out, no water points as advertised, queuing on the side of a dangerous road to get in, after parking in the car park then having to walk down in the road to join the queue. Toilets were horrendous, people took to going behind the tents we had paid a substantial amount to hire. Which brings me on to a member of our party being threatened when they asked a group to move from our tents seating. Members of our group were also approached by people selling drugs. We came the first 3 years and had an amazing time, such a disappointment this year.

Like Comment Share



Sharon Chipping

Today at 11:42

I had a fab time! - One thing I was confused

Becky Fenner Try going to glastonbury where there is a 8/10ft drop down the toilet but the shit still peaks above the toilet seat 🤢

12 mins



Craig Gardner Ashley Day

11 hrs



Becky Nash Totally agree. Still had a fab night but no soft drinks left for kids after a certain time and there was a sign stating real ales inside but there weren't..hubby was gutted as he hates cider. Also they didn't have Sunday wristbands left when we got the... See more

2 · 10 hrs



Witcombe Cider Festival Hi Becky

Thanks for your comments, we really appreciate all feedback and we are really sorry that you left disappointed.

We agree that you have some valid points, we are getting bigger and bigger every year and are striving to give everyone an amazing weekend, whilst staying true to our local roots.

The weather, whilst amazing, was definitely a contributing factor to the amount of soft drinks and fruity ciders we sold.

We would love to have you back next year and give you a much more satisfying experience.

From the team at Witcombe Cider Festival 🍷

9 hrs



Angela Tocknell I agree with all of this as well - have been to witcombe before and is marketed as a family friendly festival. There was 1 ice cream van with huge queues all day, surely knowing the weather was going to be good you could arrange for 2? There was absolu... See more

1 · 8 hrs



Claire Bond You're welcome to my cup! I don't want to be reminded of that crap day!

I totally agree with everything you say.

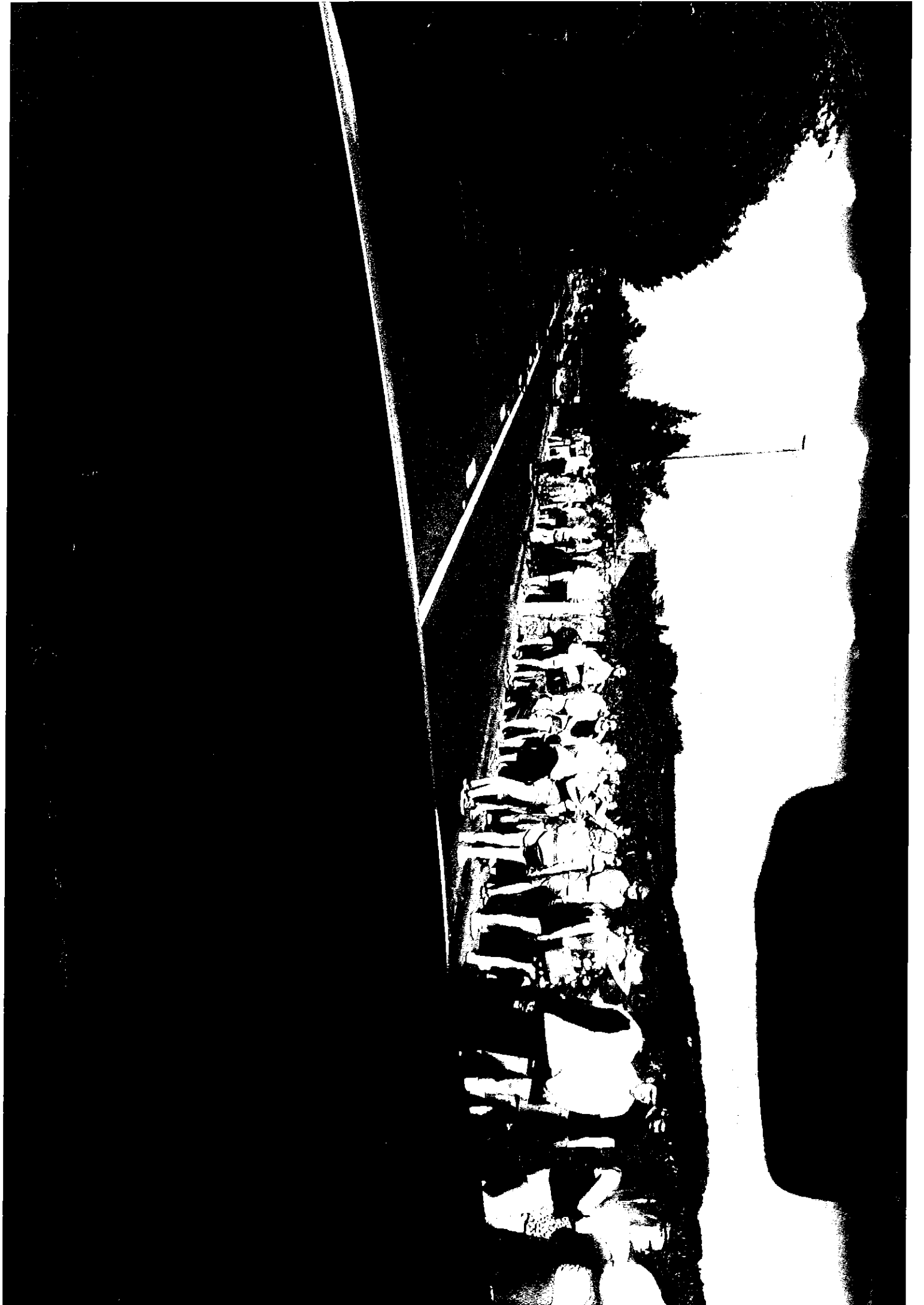
Nothing for kids to do. So many of them were bored and moaning at their parents (who were too busy getting pissed) - I didn't take mine this time, but have done previously (I won tickets for the first one - we left early after there was nothing to do and the bands were crap - Sunday wasn't any better, in my opinion)

1 · 2 hrs

Appendix 9

***Photographs taken by a member of
the public illustrating person's
queueing on the roadway***





Appendix 10

Report by Police Sgt Tony Wallace

GLOUCESTERSHIRE CONSTABULARY

R20

TO: David McFarlane
FROM: PS Tony Wallace

STATION: Bamfurlong

DATE: 25th September 2017

REC: Witcombe Cider Festival

David

I did attend the festival on the evening of Saturday 26th October 2017 after there had been reports of several incidents of disorder during the event. This was first put over the radio by T/Sgt 1915 Handley who had been there in an EGT capacity but had to step in to resolve issues.

The Force Control Room put this in as an assistance shout and several officers did attend. On my way to the location, I drove along the A46 and saw many festival goers in and around the petrol station and the bus stop on Ermin Street. As I drove uphill towards the festival entrance, there were numerous personal cars and private hire cars on both sides of this unlit road, I assume waiting to collect persons from the location. There was also a stream of people walking down the footpath towards Brockworth and walking down the road, clearly intoxicated.

With the numbers of pedestrians all leaving the site at the same time, it was obvious that there would be congestion. I did see some security around the main entrance and on the road trying to get persons back onto the pavement. The security I did see was not sufficient or organised enough in my opinion, from what I saw around the site entrance. The security trying to keep persons on the pavements had very little in the way of high visibility clothing on. Barriers preventing festival goers walking onto the road should have been placed down edge of the road (by the kerb) to keep them on the pavement until at least the area lit up with street lighting.

There was a turning area for buses in the site, which was the same entrance that persons on foot had entered and were now leaving the site? Why would you have

vehicles and intoxicated persons in the same location, There should have been a separate entrance/exit for this purpose. I saw security guards trying to clear this entrance of pedestrians when buses were trying to enter the site. There were no provisions for taxi's or private vehicles to park up in a safe well-lit environment.

There were reports of disorder at the Shell Petrol Station, I assume with intoxicated individuals arguing over taxi's that had taken up position at this location.

I submit this report for your information and consideration

Tony Wallace
Police Sergeant 321
Urban Incident Resolution Team – A Shift

Appendix 11

Report by PC Kathryn Hammond

GLOUCESTERSHIRE CONSTABULARY

R20

TO: David McFarlane
FROM: Kathryn Hammond

STATION: Tewkesbury

DATE: 25th September 2017

REC: Witcombe Cider Festival

David

My observations in respect of the Witcombe Cider Festival are as follows-

Although there were security staff trying to guide people down the road back to the petrol station there were a massive amount of people that were walking across the road in front of traffic, stopping to urinate on people's hedges. People were parking up and stopping to pick up friends and family at horrendous places in the road – in unlit areas, also blocking pavements for the drunk pedestrians.

I dealt with two drink drivers – one on the 26th and one on the 27th – both were just random stops by myself, after witnessing poor driving.

I was also tied up for a while with a drink driver who had crashed his vehicle in to a fence on Moorfield Road – inc 392 26/08/2017.

These were just dealing with the incidents as a response officer, and not specifically in attendance as part of the cider festival protection.

Kind regards

Kate

PC 2377 Kathryn (Kate) Hammond

Appendix 12

CCTV form Police vehicle

Appendix 13

Road Safety Report David Collicott

WITCOMBE CIDER FESTIVAL – Post Event Review

I did not attend the event and am dependent on the reports, photographs and video footage that I have been provided with in order to carry out this review.

In the period prior to the event I provided a review of the operating schedule produced by the event organisers. This included a significant number of concerns regarding general and, in particular, road safety.

It would appear from the information sources provided that many of these concerns were not acted upon and the safety of event patrons, staff and road users not attending the event was compromised. However, from what I have been informed, I understand that there were no actual incidents where any person was injured on the highway.

Key issues:

- Patrons on the highway queueing to enter.
 - The footway along the approach and length of the site are at the minimum that would be expected for a lightly used location. For this type of event the footfall is well above that expectation.
 - As patrons arrived prior to the opening time the potential for them to form a queue is inevitable.
 - With patrons attending in 'family' and other groups this leads to overspill onto the carriageway.
 - The 'entry' phase was during daytime hours but would also be when more traffic is using the road so the risks rise.

- Patron egress
 - The two reports and the in-car video clearly show that there was a significant safety concern during the egress phase with patrons paying scant attention to where they were walking.
 - Those leaving showed signs of intoxication and the inhibition and lack of control resulting in a reduced consideration of the risks to their safety.
 - The Fights reported resulted in others being forced into the road to avoid becoming involved.
 - There were few patrons shown on the video whose clothing was light or reflective to assist in their visibility during the hours of darkness
 - The number of vehicle movements past the site would have been fewer than during the daytime hours. This is likely to have provided a false feeling of security for patrons to use the carriageway rather than the footway. This meant that drivers were confronted by groups and individuals in and crossing the road at unexpected places and directions. Even marked police vehicles appear to have had limited effect on this behaviour.

- The use of pedestrian barriers, while providing a clear division between pedestrians and vehicles would normally be a worthy consideration, with the limited footway width could be less safe.
 - With the volumes of pedestrians leaving there would be the potential for the barriers to be knocked over into the path of vehicles.
 - If done with sufficient pressure pedestrians are likely to also fall into the carriageway.
 - Those who are intoxicated could consider crossing the barriers and be trapped on the carriageway side with no escape route.
 - Barriers would also restrict the movement of security staff, reducing their capability to deal with any issues further along the route.

- Drop-off & Pick-up
 - Although not shown on the video the reports allude to the numbers of private cars, taxis and Private Hire cars that were stopping on the carriageway to drop off and pick up patrons at both ends of the event.
 - While the organisers stated that there would be provision for this within the car park area it was not clear whether this was provided, appropriate signs and lighting was actually provided.
 - Locating such a facility in this position meant that patrons had to walk away from their (potential) direction of travel and that any vehicles attending had to pass the exit point to reach it. This meant that the incentive for use was reduced.
 - The additional result was that those waiting on the footway for a pick up produced an additional obstruction to those walking past.
 - The use of the petrol station at the Cross Keys roundabout as a collection point resulted in numbers of patrons waiting in the vicinity, crossing to reach vehicles with limited consideration for other moving vehicles.

- Vehicle (bus) entry & egress
 - During the exit phase security staff were required to 'manage' pedestrians to allow the service buses to enter & leave the site. This indicates that the shared use of the gateway was unsuitable, as expected.

- Drink drive
 - The operating schedule stated that staff in the car parks would monitor drivers and provide advice to those they considered unfit to drive. As three drivers, having left the event were dealt with for drink driving it would appear that either this 'monitoring' was not implemented, or their ability to evaluate a driver was not as anticipated by the organisers.

- PPE – Security staff
 - The in-car video is limited, due to the period of time after the event closed that it was recorded. However, there appear to be about 3 along the A46; not the number presented in the operating schedule “until such time as the area has been fully cleared of those who have attended”.
 - Those who appeared to be security staff appeared to be wearing dark clothing with minimal retro-reflective material. This level of PPE does not meet the standards of the New Roads and Streetworks Act 2015. The use of this level of PPE was part of my pre-event advice.
As these staff were working alongside & had to step into the road the risk to their safety from passing vehicles was increased.

It appears that scant regard has been paid to the advice provided to the organisers and the potential risks to patrons, staff and other road users has been higher than it should have been. It is fortunate that no injury incidents occurred.

David Collicott

Traffic management & Road Safety Officer

APPENDIX 20

Incident Reports 2017

STERLING SECURITY SOLUTIONS LTD

Maxet House
Gloucester Road
GL51 8PL

INCIDENT REPORT LOG

VENUE **WITCOMBE CIDER FESTIVAL**

DATE OF INCIDENT 26/8/17

RECORDED BY JASON RICKARD

TIME OF INCIDENT 20:00

WITNESSED BY

DESCRIPTION

On 26TH August at around 20:00pm a customer of Witcombe Cider Festival approached Jason Rickard (Door supervisor) in a panic explaining her friend was vomiting blood after coming off a fairground ride. Jason assisted the lady and called the on site paramedics. After further investigation the on site paramedics called for an ambulance to take the lady to hospital.

SIGNED BRADLEY SIMMS DATED 1/9/17

STERLING SECURITY SOLUTIONS LTD

Maxet House
Gloucester Road
GL51 8PL

INCIDENT REPORT LOG

VENUE **WITCOMBE CIDER FESTIVAL**

DATE OF INCIDENT 26/8/17

RECORDED BY MATHEW JONES

TIME OF INCIDENT 21:00

WITNESSED BY

DESCRIPTION

On 26TH August at around 21:00pm a customer of Witcombe Cider Festival approached Mathew Jones(steward) saying she had a cut on the top of her head. She was cut by a plastic cup whilst jumping around in the "mosh pit". Mr Jones then radioed through to the paramedics that were on site who then looked at the cut, cleaned it up and advised the lady to go to hospital to get it treated. The customer then left in a Taxi to go to A& E.

SIGNED BRADLEY SIMMS DATED 1/9/17

STERLING SECURITY SOLUTIONS LTD

Maxet House
Gloucester Road
GL51 8PL

INCIDENT REPORT LOG

VENUE **WITCOMBE CIDER FESTIVAL**

DATE OF INCIDENT 26/8/17

RECORDED BY JASON RICKARD

TIME OF INCIDENT 22:30

WITNESSED BY

DESCRIPTION

On 26TH August at around 22:30pm a customer of Witcombe Cider Festival approached a member of the security team explaining they had just been assaulted by another in the crowd. The description was then passed through the radios. The male was then identified and removed off site as the victim did not want to press charges.

SIGNED BRADLEY SIMMS DATED 1/9/17

STERLING SECURITY SOLUTIONS LTD

Maxet House
Gloucester Road
GL51 8PL

INCIDENT REPORT LOG

VENUE **WITCOMBE CIDER FESTIVAL**

DATE OF INCIDENT 26/8/17

RECORDED BY BRADLEY SIMMS

TIME OF INCIDENT 23:00pm

WITNESSED BY: **Bradley Simms, Floyd Cruickshank**

DESCRIPTION

On 26TH August at around 23:00PM a member of bar staff was removed from site for being too drunk and was being very aggressive. The individual kept trying to re enter the site and was threatening the security team. I asked a police officer on site to speak to the individual as he was very aggressive and threatening my colleagues.

The police officer replied " I can't get involved this is what you are being paid to do"

I replied "I have removed him from site and now need your assistance"

The officer then replied "You can't even deal with one drunk person" and the officer turned away.

After around an hour the individual then left on his own accord.

SIGNED BRADLEY SIMMS DATED 30/8/17

STERLING SECURITY SOLUTIONS LTD

Maxet House
Gloucester Road
GL51 8PL

INCIDENT REPORT LOG

VENUE **WITCOMBE CIDER FESTIVAL**

DATE OF INCIDENT *27/8/17*

RECORDED BY **BRADLEY SIMMS**

TIME OF INCIDENT 13:00

WITNESSED BY **BRADLEY SIMMS**

DESCRIPTION

On 27TH August at around 13:00pm a customer of Witcombe Cider Festival approached me saying she was concerned that an individual was too drunk and was behaving in a wild manner. I then monitored the individual for around 5-10 minutes and felt that he had too much to drink and noticed that his state had gotten worse. I then asked the individual to come with me and I escorted him off the site.

SIGNED BRADLEY SIMMS DATED 30/8/17

STERLING SECURITY SOLUTIONS LTD

Maxet House
Gloucester Road
GL51 8PL

INCIDENT REPORT LOG

VENUE **WITCOMBE CIDER FESTIVAL**

DATE OF INCIDENT 27/8/17

RECORDED BY DARREN SIMMS

TIME OF INCIDENT 20:00pm

WITNESSED BY:

Floyd Cruickshank , Matthew Jones, Darren Simms

DESCRIPTION

On 27TH August at around 20:00PM a customer of Witcombe Cider Festival reported a Male was being aggressive and was intimidating other festival goers. The male was very aggressive and was barging other customers and shouting at them. He seemed to be very intoxicated. A steward witnessed this behavior and radioed for security assistance. A member of the security team asked the male to calm down and he then threatened to "knock him out". The guard then radioed for the response team who then escorted Mark Singh off site. The male was verbally abusive and still showed signs of aggression and he was still making threats after he was removed from the site. After 5 minutes another festival goer who knew the male walked him away from the site and they left together.

SIGNED DARREN SIMMS DATED 30/8/17

STERLING SECURITY SOLUTIONS LTD

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Gloucester Road
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INCIDENT REPORT LOG

VENUE **WITCOMBE CIDER FESTIVAL**

DATE OF INCIDENT 28/8/17

RECORDED BY DARREN SIMMS

TIME OF INCIDENT 00:00

WITNESSED BY **JED SEERS**

DESCRIPTION

On 28TH August at around 00:15am a customer of Witcombe Cider Festival tried to enter a drive way of a house nearby. A member of the security team removed him from the Garden and told him to move on. The Customer then punched the guard in the face. There was a call for assistance on the radio which the whole team responded to as it was the end of the night. The individual was then detained and handed over to the police.

The policeman said that the aggressor was truly sorry for his actions and would like to apologize to the security guard. The security guard accepted the apology and the aggressor was released by the police with no further action.

SIGNED DARREN SIMMS **DATED** 30/8/17

DECISION NOTICE

COMMITTEE: Licensing Sub-Committee (Licensing Act 2003 and Gambling Act 2005)

DATE: Tuesday, 25 July 2017

Premises:	Witcombe Cider Festival, Part Parcel 6568, Painswick Road, Brockworth.
Applicant:	Joseph Pointon.
	Application for a premises licence.
Present:	Councillors Mrs G F Blackwell, Mrs J Greening and R E Garnham (Chair).
Representatives of the Applicant:	Andrew Cook – Independent Licensing Consultant for Easy Licensing. Thinus Delpport - Rugby for Heroes. John Dix – John Dix Transport. Alan Lamb - Rugby for Heroes. Jeremy Phillips - Licensing Barrister. Joseph Pointon – Applicant. Dewi Scourfield – Health and Safety Adviser. Darren Simms –Simms Security Solutions.
Responsible Authorities:	Michael Griffiths – Head of Legal Services at Gloucestershire Constabulary. Yvonne Hope – Interim Environmental Health Manager at Tewkesbury Borough Council. David McFarlane – Head of Crime Prevention and Licensing at Gloucestershire Constabulary. Emma McMillan – Licensing Unit, Harm Reduction Department at Gloucestershire Constabulary. Clare Morgan – Community Neighbourhood Policing Sergeant for Gloucestershire Constabulary.
Other Parties Addressing the Sub-Committee:	Mr Jim Hunt – Chair of Brockworth Parish Council and resident of Shurdington Road. Four residents of Abbotswood Road. Three residents of Painswick Road.

SUMMARY OF REPRESENTATIONS

1. Three responsible authorities had made representations in relation to the application: Gloucestershire Constabulary, Tewkesbury Borough Council's Environmental Health Department and Gloucestershire Fire and Rescue Service.
2. Gloucestershire Fire and Rescue Service subsequently agreed four conditions with the applicant for inclusion within the Operating Schedule.
3. 34 valid representations had been received from members of the public: 13 representations in support of the application and 21 representations in objection to the application.

THE APPLICATION

Relevant licensable activities and hours applied for:

Live music or similar activity	Friday	17:00 to 00:00
	Saturday, Sunday and Monday	10:00 to 00:00
Recorded music or similar activity	Friday	17:00 to 00:00
	Saturday, Sunday and Monday	10:00 to 00:00
Performance of dance or similar activity	Friday	17:00 to 00:00
	Saturday, Sunday and Monday	10:00 to 00:00
Late night refreshment	Friday, Saturday, Sunday and Monday	23:00 to 00:00
Supply of alcohol	Friday	17:00 to 00:00
	Saturday, Sunday and Monday	10:00 to 00:00
Hours premises open to public	Friday	16:00 to 00:30
	Saturday, Sunday and Monday	09:00 to 00:30

AMENDMENT TO THE APPLICATION BY THE APPLICANT

Live music or similar activity	Friday	17:00 to 00:00
	Saturday and Sunday	10:00 to 00:00
Recorded music or similar activity	Friday	17:00 to 00:00
	Saturday and Sunday	10:00 to 00:00
Performance of dance or similar activity	Friday	17:00 to 00:00
	Saturday and Sunday	10:00 to 00:00
Late night refreshment	Friday, Saturday and Sunday	23:00 to 00:00
Supply of alcohol	Friday	17:00 to 00:00
	Saturday and Sunday	10:00 to 00:00
Hours premises open to public	Friday	16:00 to 00:30
	Saturday and Sunday	09:00 to 00:30

DECISION

Having considered the application; the evidence provided; the representations made by all parties, including those made at the hearing; the four licencing objectives; the National Guidance; and the Council's Statement of Licensing Policy, it was resolved that the premises licence be **GRANTED** in accordance with the application set out, subject to the following amendments and conditions:

AMENDMENTS AND ADDITIONAL CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AS AMENDED BY THE SUB-COMMTTEE

General

1. All mandatory conditions to be added to the licence.
2. The hours of the event will be Friday 16:00 to 00:30, Saturday and Sunday 09:00 to 00:30 of the August Bank Holiday weekend.
3. No private camping is to be provided on the site itself, save for pre-booked yurts, or equivalent. Campers must be included within the total number of patrons allowed on the site.

Public Safety

1. There shall be a capacity of 1,500 attendees at the event at any one time (which includes staff and performers) on Friday. On Saturday and Sunday no more than 2,250 patrons shall be permitted at the event at any one time; additionally total staff and performers shall not exceed 500.

Prevention of Crime and Disorder

1. A minimum ratio of 1 door supervisor per 75 customers shall be employed on the site between the hours of 20:00 and 00:00 on all event days.
2. There must be a 24 hour security presence on the site; this is extended to the camping site for the duration of the event.

Prevention of Public Nuisance

1. A detailed noise management plan must be provided which will set out how the applicant is going to ensure that throughout the event the Music Noise Levels (MNL) does not exceed 65dB(A) over a 15 minute period at 1 metre from the façade of any noise sensitive premises. This includes inaudibility of music noise between the hours of 23:00 and 09:00 (as detailed in section 3 of The Noise Council Code of Practice on Environmental Noise Control at Concerts). The plan must identify the noise monitoring locations; the duration and pattern of the noise monitoring throughout the event; details of the noise monitoring equipment, including calibration details; and the credentials of the persons undertaking the monitoring – this must be a member of the Institute of Acoustics, or equivalent body.
2. There will be no operating fun fair on the Friday night and no dodgems on any day.

CONDITIONS CONSISTENT WITH THOSE RECOMMENDED BY THE RESPONSIBLE AUTHORITIES AND AGREED WITH THE APPLICANT

1. The organiser will ensure that the main access point is no less than 4.5 metres wide.
2. The access route for vehicles will be clearly marked by means of posts and tape.
3. The alternative means of escape in the south-west corner of the festival site will remain accessible at all times and be permanently staffed when the festival is open to the public.
4. The organiser will assess the firmness of all vehicle routes prior to and during the festival and will install trackway if necessary.

The Sub-Committee also sought the following undertakings from the premises licence holder:

1. That, if this licence is accepted, the premises licence holder will surrender his existing premises licence.
2. That the premises licence holder will hold a public engagement exercise, to which the Parish Council should be formally invited, to brief the community on plans for the subsequent festival at least three months prior to the event.
3. That the premises licence holder will facilitate a follow-up meeting with all interested parties within one month following the last day of the event.

REASON

The Sub-Committee recognised that the applicant had the benefit of a good track record for the operating of the event over the last few years and that the residents themselves were happy with the security measures provided at the event by Mr Simms and his team. The Sub-Committee noted that Mr Simms stated that there was always a 24 hour security presence at the site but, when looking at the conditions, the Sub-Committee noted that this was not a condition of the licence and they decided that it should be added to reassure residents.

The Sub-Committee noted that the Police raised a lot of issues of public safety in relation to the proposed use of buses by the applicant; however, Gloucestershire Highways had had the opportunity to register an objection and attend the meeting and had chosen not to do so. The Sub-Committee had heard from Mr Dix, a transport manager, about how he proposed to deal with the buses at the event and it was satisfied that he would take every precaution necessary to ensure the safety of the public; therefore the relevant licensing objective would be adhered to.

The Sub-Committee had also heard from Yvonne Hope, Interim Environmental Health Manager at Tewkesbury Borough Council, in relation to the necessity for the condition that an independent competent acoustic consultant, who is accredited by a relevant professional body, should undertake the noise level readings due to the fact that, historically, the data provided had been insufficient. The Sub-Committee believed that this condition was a requirement due not only to the representations of Ms Hope, but also those of the residents living within the immediate vicinity of the event and therefore impacted by the noise levels.

The Sub-Committee believed that the introduction of “glamping” would be a positive addition to the festival but was concerned that private camping could get out of hand and should not be allowed. Further camping should only be from the patrons of the event, therefore the numbers should be included with the number of patrons attending the event and there should be a 24 hour security presence on site for protection of the patrons and the residents.

The Sub-Committee was happy to agree to the amendment offered and accept Friday night with 1,500 patrons, including staff, but was concerned about the addition of another evening with a funfair and the associated noise impact on residents. On that basis it decided to impose a condition that there be no operating funfair on the Friday night but otherwise the applicant could operate as applied for. As suggested by the applicant the use of "dodgems" would not be allowed.

The Sub-Committee deliberated for a long time over the number of patrons that should be allowed to the event. It noted that the license as it currently stood allowed 1,500 persons on site per day including the staff. The applicant had stated that there were 378 staff currently but that this could rise to 500 if the application was successful. The Sub-Committee decided to restrict the number of patrons to 2,250 per day, excluding staff of up to 500, because it felt that a fair amount of the mitigation measures proposed were untried and tested and, to allow the number of patrons to go from below about 1,200 (once staff were excluded) on the current license, up to 3,000 patrons (plus staff and an unknown number of children) was a large increase to deal with when the applicant could not evidence experience of controlling that number of people - especially at closing time. Given the public and Police concerns about how people would disperse from the site, the Sub-Committee was mindful of the licensing objectives and felt that, whilst the mitigation measures - especially the buses - should hopefully prove very successful, there were a number of unknowns and the Licensing Authority needed to control numbers until experience showed the mitigation measures worked. The Sub-Committee acknowledged the considerable efforts of the applicant to put in place all the measures proposed and felt these would help address the concerns raised by both the public and the Police.

The Sub-Committee had regard to the Human Rights Act 1990 and the European Convention on Human Rights as well as its duty under the Crime and Disorder Act 1998; however, it found that it had heard no evidence that any persons human rights would be infringed by granting the application, nor was it sufficient to convince the Panel that any significant crime and disorder would be caused by granting the application.

The Sub-Committee noted that there was disagreement on the amount of engagement between the applicant and local residents, and that this was a matter of contention at the hearing, and wanted to clarify that situation. Therefore the suggestion of two public engagement exercises, in advance of and post the event, was felt prudent and necessary.

The Sub-Committee therefore determined that it was necessary and proportionate to apply these additional conditions to promote the licensing objectives of public safety, the prevention of crime and disorder, and public nuisance. In all other respects, the Sub-Committee found that, despite the recommendations made by other parties, the licensing objectives had been satisfied and the conditions imposed on the licence would ensure that the licence would continue to meet those objectives.

All parties were reminded of their right of appeal to the local Magistrates Court within 21 days of the decision.

Safety Advisory Group
10th August 2017
Tewkesbury Borough Council (CR1)

Present:

PT: Peter Tonge (chair)	Head of Community Services, TBC
DMc: Dave Mc Farlane	Gloucestershire Constabulary
EMc: Emma McMillan	Gloucestershire Constabulary
CM: Claire Morgan	Gloucestershire Constabulary
YH: Yvonne Hope	Interim EH Manager, TBC
AC: Andy Cook	Easy Licensing (representing Witcombe Cider Festival)
BN: Bhavdip Nakum	Licensing, TBC

Item	Discussion	Action
Introductions	as given above	
	Notes of discussion/issues	
PT	<p>Asked for update on issues discussed at site visit:</p> <p>AC:</p> <ul style="list-style-type: none"> • second exit (to car park) is for exit only and is radio linked to main gate. Anyone leaving this way will have to go down to main entrance for readmission • Toilets will be moved to other side of main gate to assist on pedestrian and vehicle separation • Revised plan to be submitted • Pedestrians and buses will be separated at the main gate with posts and tape • Management office is behind the bag search area and will be clearly marked on the plan • Power company visited site on Tuesday and require a 3m sterile zone from the power cables. WCF will operate a 6m sterile zone • Movements and operation of plant during set up and demolition will be via goal post system – to be included in the risk assessments • Ambulance route to first aid tent preferred will be via the left perimeter as you enter the site. There is also a main vehicle route towards the marquee and stage. Both routes marked with posts and tape 	

CM	<p>If ambulance arrives with blue lights – how will be directed</p> <p>AC: always staff at entrance to direct emergency vehicles. All staff are radio linked</p>	
BN	<p>First aid provision?</p> <p>AC: 2 trained medics in first aid tent throughout the event.</p>	
PT	<p>Acoustic music after 11pm – what does this mean</p> <p>AC: Dewi is chasing company doing noise management plan. Outdoor music stops at 11pm with non amplified music within the beer tent which they consider is technically indoors – similar to the smoking legislation.</p> <p>YH: The conditions of the licence are that music must not be audible in the nearest neighbouring properties (with windows open) after 11pm. The noise management plan will address this requirement and monitoring at the specified locations will evidence compliance.</p>	
PT	<p>Other updates required:</p> <p>Safeguarding lacks detail e.g key personnel are not names</p> <p>Fire notification – shouting fire tends to cause panic – suggest coded messaging in the first instance followed by evacuation if necessary.</p>	
DMcF	<p>Police have not had copy of licence – BN to action</p> <p>Will all police recommendations be incorporated including the revisions from road safety?</p> <p>AC: Dewi is on the case and amending</p> <p>Constabulary remain of the opinion that this event is in a bad location. DMcF to confirm in writing.</p>	

PT	Meeting closure: <ul style="list-style-type: none">• Final plan with all information (including ticket sales numbers) to be submitted by Friday 18th August.• PT will get letter to organisers w/c 21st	
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Total Checked In Appendix 23

Saturday 26th August 2017
1462/1500



Sunday 27th August 2017
1299/1500



Weekend Saturday 26t...nday 27th August 2017
500/522



Friday Evening 25th August 2017
227/256

APPENDIX 24

Statement of Darren Simms

To the Licensing Committee

I, Darren Simms, am the owner of Sterling Security (formerly Simms Security).

I have 28 years' experience in security work and hold an SIA Licence. I have operated my own security company for over 14 years.

For the last 3 years I have arranged the security for all aspects of the annual Witcombe Cider Festival on behalf of the festival organiser Joe Pointon.

I am pleased that I have been able to arrange security for the festival. I believe our security provision has been a *key* factor in enabling this festival to operate in a safe and well-controlled manner, with *an exceptionally low number of minor incidents*. This is a huge accomplishment for a music festival which is enjoyed by thousands of people.

I already have an extensive event resume which includes Elton John and Katherine Jenkins concerts. These were secured by my company and I have personally managed various teams across Europe.

The experience I have gained over the past few years with this festival has enabled Joe Pointon and me to build in small improvements each year, so that it runs even more smoothly and safely each year. I wish to point out that the festival has increased in size and duration each year, but the level of incidents and crimes has remained exceptionally low, and far below the level of incidents to be found in many Bars and Nightclubs. This is an accomplishment of which I am proud.

The festival is extremely popular with the local communities, including children and teenagers, which it would not be if it was a threatening atmosphere or a harmful or disorderly event.

The provision of security for the event is actually a complex and large-scale operation, because it involves a wide range of functions:

- Maintaining perimeter security, to prevent unauthorised entry or 'gatecrashing'.
- Controlling all entrances and exits, including the use of clickers to monitor numbers.
- Crowd management.
- Screening individuals at point of entry, so that drunks and known troublemakers are refused entry.
- Carrying out physical searches of those entering the event, to ensure they are not in possession of weapons, drugs, glass or alcohol etc.
- High-visibility patrolling inside the festival site, so as to make customers aware of the presence of staff.
- Monitoring activity that is taking place inside and outside the festival so as to intervene promptly if any undesirable activity takes place.
- Ejecting anyone who persists with unacceptable behaviour.
- Maintaining vigilance for Under-age drinking.
- Assisting with general requests for help, such as first-aid needs etc.

- General observations for anyone committing criminal damage or lighting fires etc.
- Stewarding and monitoring the car-park.
- Static guarding of neighbouring sites.
- Providing security to the management team so that large quantities of cash are secure and not vulnerable to robbery or theft.
- Maintaining a presence in the Bars at all times and offering support for bar staff if they get troublesome customers or need to refuse drinks due to drunkenness or under-age issues.
- Assisting in identifying anyone who has consumed too much alcohol and escorting them off the site if necessary.
- Providing a greater presence in the Bar at closing- time, so that customers do not give bar staff a hard time when they close the bar.
- Assisting in the safe dispersal of festival-goers at the conclusion of the event.
- Accompanying passengers on buses that take patrons home, so as to maintain orderly conduct and protect the drivers.
- Support for any Emergency Services that are required to attend.
- Protection of Musicians and the main stage when performing.
- A range of other occasional duties such as incidents involving lost children, lost and found property, etc.
- Overnight security and the protection of equipment on site.

An event of this scale requires a great deal of planning and preparation, which takes place long before the event. I have a number of meetings with Joe Pointon each year to discuss the security operation in advance, and I assume responsibility for all aspects of security during the event.

I also have meetings with Joe *after* each event, in order to review in detail how things went, discuss any issues and consider improvements for the following year. I also attend the feedback meeting with interested parties.

One of the first tasks I have prior to the festival is to arrange a large number of door supervisors (male and female) to work at the event. Preparation for this starts months in advance.

Thankfully, my 28 years' experience has provided me with strong connections within the security industry and I have a very good working relationship with a number of other security companies in the region. We always work in support of each other for major events.

I also send out invitations to a large number of individual doorstaff I have got to know over the years. In particular I seek out staff that have hands-on experience at major public events. Many doorstaff enjoy working at this festival, because it has such a great atmosphere and there is so little trouble. I have people queuing up to work this event.

All door supervisors are vetted for this role, which includes checking they hold valid SIA licences and checking other forms of identification. Under no circumstances will I allow people to carry out security work on my behalf if they are not licenced. Not only is it illegal, but it would damage our reputation and put me and my company at risk of litigation if anything went wrong.

I always arrange more doorstaff than the number I actually require, to allow for any drop outs, plus Joe has always stated that he would rather have too many guards than too little, which is always a great help to me when planning for this event.

One of the companies that I work closely with on this particular event is Assure Security Ltd. This is also a professional Security Company which has SIA Approved Contractor Status and has its head office in Stourbridge. It is operated by Ash Munir who is a close friend of mine. Like me Ash has a great deal of experience in the industry and is very reliable. He has supplied a group of his doorstaff to me for the Witcombe Cider Festival for the previous 3 years. He has also acted as my right-hand man and deputy, and I have been able to divide up the responsibilities from the above list with him, knowing that he will do a good job. This arrangement has worked extremely well in past years.

When the festival commenced last year, I was confident that I had arranged more than enough doorstaff. I had a good number scheduled to work in the mornings (most of whom would stay the whole day), and I had more doorstaff arranged for the evenings, when risks increase and demand for doorstaff services is higher. I had Ash's support arranged, and everything seemed to be covered on the security side of things, to the extent that I had even accepted an invitation to attend a close friend's wedding on the Saturday morning.

However, I received an unexpected setback last year, for which I could not have planned. Ash rang me on the morning of Friday 25th August (the first day of the festival) to inform me that his father had died unexpectedly during the night. Ash was in a state of grief and shock. He explained that he was unable to attend. Understandably, Ash had to cancel all his plans for the weekend and support his family. Ash had also arranged to bring with him 10 of his doorstaff. The arrangements to pick up and transport his staff (who do not live locally) fell apart at the last moment, and this unforeseen event left me with fewer doorstaff than I had planned.

Due to Ash dropping out, along with his staff, I had 22 doorstaff (during the daytime and early evening). Had Ash not dropped out we would have had 33. However, in addition to the doorstaff who were present, I also provided 23 stewards, most of whom have worked at the festival previously and many of whom are ex-doorstaff. So with 45 staff in total, I actually still had a good contingent to carry out the above functions, especially as not all the functions legally require a registered door supervisor. I knew it would be impossible to arrange replacement doorstaff at such short notice, but I was confident that we could cope with daytime demand with the numbers of doorstaff and stewards we had. In fact we did manage, without any significant problems. Whilst our doorstaff numbers were slightly lower than we had planned during the daytime, thankfully, we had additional staff working in the evening.

As Ash had dropped out, I arranged for my son Bradley to deputise for me on Saturday morning. Bradley is an experienced and registered door supervisor and is employed full-time for my company as a director. I knew that I could rely on him to carry out a supervisory role until my arrival, and I would be able to relieve him well before the peak demands of the day (which are during the evening between 9pm and midnight/1 am).

I understand that the police are, again, objecting to Joe Pointon's latest licensing application. I have not seen the latest police objection, but I assume it is similar in nature to the Review application made by Mr McFarlane on behalf of the police last year, which I have seen. I have to say that there were a number of inaccuracies.

Firstly, he states that the SIA Officer, Charlotte Haslam, attended on Sunday 27th September. That is incorrect. I assume Mr McFarlane meant Sunday 27th August, however that is still incorrect, as it was actually Saturday 26th August when she visited, and I met up and spoke with her at the time.

Secondly, he alleged that one of the doorstaff (John Mendy) was not badged. That is incorrect. I can confirm that he does hold a current SIA licence (Badge number 0130 1105 8087 5957 valid until 21.08.18 of which I can submit a copy). I have double-checked his status by carrying out a search on the SIA database. He was not wearing his correct badge on the day, but we knew that he was the holder of a valid licence.

Thirdly, Mr McFarlane's overall numbers are higher than our figures. I think this might be because he has not taken account of those attendees that left by the rear exit, some of whom re-entered.

Prior to the festival, Joe had made me aware that the maximum capacity on the licence was 2,750 (2,250 patrons, plus up to 500 staff). On top of this, an unlimited number of children were allowed, so long as they came in with parents.

My task was to count *everyone* in and out of the festival, so that, should there be any type of emergency, we would know the total number of people on site. Joe was tracking separately the numbers of adult customers through the use of an electronic scanner at the reception point, as tickets were all scanned in.

I wish to point out that, at all-day festivals, people are coming and going from the site all the time, which makes for a constantly-changing overall figure. Customers and staff pop out for an assortment of reasons, which they often tell my staff in the hope that it will facilitate their re-entry on their return. Many customers nipped down to the garage at the nearby Cross Hands roundabout to get cash out of the cashpoint machine, or to buy cigarettes, sweets, chewing gum, snacks, or drinks (the latter being cheaper than the festival prices). Others went home for meals, instead of purchasing meals on site. Many parents took their children home, especially when the children's activities finished around 5pm, then returned without the children. In addition to customers popping in and out constantly, some staff were also coming and going, for a variety of other reasons.

In addition, throughout each day, several hundred people went out of the rear exit which led to the car-park. It also led to a public footpath which locals use to walk down to the Cross-Hands roundabout. This exit was permanently manned by my staff and they had been instructed to let people out, but not to let anyone in. People who wished to return had to come back through the main entrance again, where my staff would carry out another stringent search and their wristband would be re-checked. Numbers leaving from the rear exit were relayed to the main entrance by radio.

Bradley and I had a roving managerial role, so we were checking in with the staff at the exits regularly to check that everything was working well.

The security operation went extremely well again last year, especially considering the strain we had been put under due to our unfortunate setback. The event had a constant queue from opening straight through to about 8.30pm every day, which, I believe was down to our extra vigilant checks being carried out at the entrance.

There were no emergencies, no major incidents, and we maintained good order throughout. There were just a few incidents, which were all dealt with promptly and positively. I submit the Incident Records for the Committee's attention. The Committee will note the low number and nature of the incidents. These Incident Reports were supplied to PC Matt Hammond after the festival.

The number of customers expected can be gauged fairly accurately before the festival by the number of tickets sold. Joe lets me know these figures and I then factor in additional staff.

I would like to point out that, in addition to my security staff, there was also a constant police presence during the evenings last year. Two officers arrived at about 6pm and walked around on the festival site until closing-time. This is something we have not had in the past, but it was welcome, as their presence was also likely to deter problems.

The police officers actually spent most of their time walking around or just standing watching, as there was little going on that needed their attention. Even at the peak time, immediately after the entertainment stopped at 11pm, they were not actually required to deal with anything major, as the dispersal was calm and orderly.

However, I was disappointed with the police officers' response when we had a member of the Barstaff being very aggressive towards security staff after he had been ejected for drinking on duty. They refused to assist when asked, even though they had a legal responsibility to do so. They said they were there to observe and not to police the event. It became apparent that they were there simply to gather evidence to use against the festival and not to support it.

I am aware that Joe has applied this year for a licence for a new site at Brockworth Road. He has asked that I continue to provide the security, so I have had several early discussions with him. I have visited the new site, carried out a survey, have discussed layout, and have seen the Plan. This site is considerably better than the previous one, making it slightly easier to manage from a security perspective. For example, the previous site required a high number of security staff lined up along the residential street of Painswick Road at closing-time in order to reassure local residents and encourage pedestrians to stay on the pavement. It also had sterile areas between the festival activities and the neighbours' gardens which had to be constantly monitored. It also had a shared entrance for pedestrians and the Buses, and was on an 'A' Road.

I am aware that Joe is seeking a *maximum* capacity of 9,999 on the new licence; however this does not cause me any concern. I am arranging for 150 door supervisors to be available, which would allow the maximum number of customers on the site. Many of these door supervisors are

already booked. If numbers at the festival are lower, some doorstaff will be stood down, and they are aware of this. My management structure will be upgraded to take account of the additional staff, and supervisors will be allocated separate areas of responsibility.

We will again carry out rigorous searching of all attendees in search areas that are covered by CCTV cameras. This will provide good quality footage of all persons entering. I am also happy to incorporate the suggestion from the police at the recent SAG meeting that some of my door supervisors wear body-worn cameras. I own several sets and will issue them to staff working in areas where CCTV footage may prove to be most valuable.

In addition, I will have one or two vehicles carrying out mobile patrols up and down Brockworth Road and Court Road, plus a 'sniffer' dog to operate in the searching area. (This dog is being provided by Ash Munir and is trained to indicate to its handler when illegal drugs are smelt. Its presence will also tend to deter drugs being brought in.)

Door Supervisors will be stationed on raised viewing platforms alongside the Main Stage for the exclusive use of door supervisors, so that crowd activity can be closely monitored. Any person seen throwing any objects in the crowd will be escorted off the site immediately and will be banned from attending future festivals.

I am happy to incorporate recommendations from the police regarding their preferred way of us dealing with Drugs and Weapons should they be found or seized. For example we would be happy to incorporate Amnesty boxes, in which case we would also put in place robust measures to protect them before handing them to the police. Alternatively, we will detain anyone found with drugs if the police wish to attend and arrest them.

Security staff and stewards working at the edge of the site, alongside the road, will be provided with high-visibility sleeved jackets so they can be easily seen in the dark. This will help drivers identify the festival site as they approach along Brockworth Road, although the area will also be well-lit by floodlights.

I am confident that I can provide an effective security operation again this year (and in future years) and that the festival will continue to be safe, well-managed, and tightly-controlled event and that crime and disorder will remain at very low levels.

Witcombe Festival is becoming a very popular event in Gloucestershire and I am very proud to be involved in it. I have noticed a huge increase in attendees since the very first one we were involved in, and it is pleasing to see so many people having such a great time.

With the success of Witcombe 2017 we have already made plans to restructure the security facilities at the festival to include a new purpose-built security HQ with a permanent crisis management officer on site amongst many other changes.

I, along with many members of our team, share a passion for this event as it is based in our home town and is supported by many of our friends, family and associates. I feel that this personal touch, coupled with my knowledge of Gloucestershire gained from working as a door supervisor

in the area for over 20 years plays a major part in keeping the crime and disorder down to a minimum.

I am looking forward to Witcombe 2018, and always welcome any support or recommendations from our local constabulary.

Darren Simms

23 May 2018

APPENDIX 25

Statement of Ash Munir

To the Licensing Committee

My name is Ash Munir and I have over 25 years experience within the Security Industry.

I am also the owner of Assure Security Limited which is based in the West Midlands. www.assuresecurityltd.co.uk We hold ACS (Approved Contractor Status) with the SIA and specialise in the following security services:

- Key Holding
- Mobile Response
- Door Supervision
- Static Guarding
- Security Dogs
- Drugs Dogs
- CCTV system monitoring
- Intruder Alarms
- Access Control.

Many of my staff have considerable experience within the security industry. We provide door supervisors to several festivals in the U.K.

I am also a close friend of Darren Simms who owns Sterling Security, which is based in Gloucester. I have known Darren for many years and we sometimes work together on large events, pooling our resources. This arrangement works extremely well and is commonplace within the security industry so that peak demands can be met.

One such 'shared' event that I have been involved in, for three years, is the Witcombe Cider Festival at Brockworth, which takes place over the August Bank Holiday weekend. I act as Darren's deputy and also provide him with a team of my door supervisors to assist at the event. I attended the festival in 2015, and then again in 2016, transporting a number of my staff to the event on each occasion.

I can say that the event is extremely well-organised and safe. It is family-oriented and has a relaxed atmosphere and is not at all threatening. The festival also finishes at a relatively early hour. The level of incidents at the festival is exceptionally low, and my door supervisors have rarely had to intervene in incidents of disorder or misbehaviour as it is a good-natured event and their presence in high-visibility patrols is usually sufficient to deter problems. My staff are keen to work it because they enjoy it and it has now become a well anticipated finale to our festival season.

Last year (2017), I had made arrangements to support Darren Simms at the festival and had arranged to take along around 15 of my staff. These arrangements had, as usual, been made well in advance.

Unfortunately, my father died unexpectedly during the night of Thursday 24th August, as a result of which my family and I were all distraught and in complete shock. Naturally, I remained at home to comfort and support my mother and family and to make various arrangements in relation to the death.

My memory of the precise details on that day is hazy, due to shock; however, at some point in the morning I remembered that I was supposed to be attending the Witcombe Cider Festival. I had also arranged to pick my staff up at various places in a minibus. I rang Darren, and told him that it was all out of the question and apologised for dropping out. He said he would manage without me and told me not to worry.

At a later date, I asked Darren how things went and he told me that it all went extremely well, which I was pleased to hear as although I wasn't there in person I still have a vested interest in its smooth running.

This year, Darren mentioned to me in January that he would like me to support him again with the Witcombe Cider Festival in August and asked me to bring a larger team of door supervisors. He mentioned that the event would be considerably bigger this year if the application for the new site went as planned.

I have provisionally factored this event into my business and staff planning and have set aside a higher number of staff to attend with me.

As part of my business, I have a number of licensed dogs (for various purposes) all of which are trained on accredited courses alongside police dogs and have Accreditation Certificates. I also have several qualified dog handlers, and am a qualified General Purpose dog handler myself.

Darren has asked me to provide a Drugs 'sniffer' dog that can be walked along the queue of people entering the festival in order to deter drugs being brought in and to identify those individuals who have the scent of illegal drugs on them. These individuals and their possessions will be meticulously searched by door supervisors prior to entry. When not being used for searching the queue, the dog will be walked around the site seeking any drugs that may have been hidden or dropped.

I have met Joe Pointon on the times I have attended his previous festivals and it is clear that he is passionate about making the festival as safe as it can possibly be. Darren has previously supplied over and above the number of doorstaff actually required on the licence, and this allows my staff and his to take breaks etc.

I have no hesitation in supporting the event and providing my door supervisors, and will happily do so in future years. I am also happy to work alongside other security companies that Darren may involve.

Ash Munir

(Ash Munir)

23/5/18

APPENDIX 26

Statement of Joe Pointon

To the Licensing Committee

I am the Main Organiser for the Witcombe Cider Festival, which has been running very successfully over the August Bank Holiday weekend for the past 6 years, and I am responding to police opposition regarding a Premises Licence for a new site.

Mr David McFarlane, acting on behalf of the Constabulary, has repeatedly made known his opposition to the festival, and has submitted objections to each of my licensing applications over the years. His opposition was particularly blatant during last year's application for an extended licence, when he arranged for PCSO's to canvass residents on the Abbotswood housing estate near the festival site in order to encourage objections. This action stirred things up among the local community and encouraged negativity towards the festival, which was unhelpful to say the least.

Last year, Mr McFarlane arranged for two police officers to be in attendance at the festival. However, they were not actually there to assist. They were simply there to observe in the hope of gathering evidence to use against me. This became evident when an incident took place involving an aggressive individual and the officers refused to assist security officers in dealing with it. (My Head of Security, Mr Darren Simms, comments further on this point in his statement.)

Following the 2017 festival, and despite the fact that it had an extremely low level of crime and disorder (which should be the police's main concern), Mr McFarlane requested copies of my CCTV footage from the event under the pretext of investigating crimes and used it to try and prove that I had breached my licence by allowing more people into the festival than the permitted capacity. He then lodged an application for a Review seeking revocation of the Licence.

I was dismayed and very disappointed by all these actions. This was his second such Review application in just 3 years and his actions are entirely disproportionate to the level of crime and disorder associated with the event.

This continual opposition to the festival is, in my view, inappropriate given the fact that it was licensed by a Council Committee after a thorough Hearing, is well-managed, tightly-controlled, takes place just one-weekend-per-year, the Main Stage finishes before midnight, and there are so few incidents and crimes connected with it.

The festival has a fun atmosphere and brings a great deal of pleasure to thousands of people that attend and it also provides an economic boost and employment to a number of local traders, the local community and hundreds of staff who are involved.

The preparation that goes into running such an event is enormous and extends over the whole year. I would also like to point out that I also participated unreservedly in the multi-agency SAG (Safety Advisory Group) meetings in the run up to the festival last year and took on board all the suggestions and recommendations made to me. However, I have to say that it is extremely difficult to work in cooperation with the police when they are actually intent on stopping the event, are constantly fault-finding, encouraging negativity with locals (who are my potential customers), oppose all applications and misuse evidential material provided in good faith.

I am happy to concede that the previous site had limitations and we had probably reached the capacity for that site. The Committee may recall that, at the last Hearing (and prior to that), the police objected to the festival being accessed from an 'A' road and also its close proximity to residents.

I have been searching for a better site for several years. Thankfully, I have been able to identify and secure the use of a new site which is considerably better and is not on an 'A' Road or close to residents. In my view the new site is an ideal site for a festival, and sites such as this are very hard to find.

I had intended to oppose the Review in October last year, as it contained a large number of errors, however, because I had identified a better site, I decided to surrender the previous licence and concentrate my efforts on the new site rather than contest the Review, so the Review did not proceed and was discontinued.

Mr McFarlane has indicated that he will again object to my current application. It will, no doubt, be based largely on the Review material previously raised. Unfortunately, it is very misleading and contains numerous errors. It also resurrects similar objections to those made in the previous hearings, which were taken fully into account by the Committees when granting the previous licences.

The numbers quoted by Mr McFarlane in his Review application are *not* the numbers of people actually on the site at any one time, as suggested. They are based only on the total numbers coming in and out of the main entrance. These figures fail to take any account of people who exited the site by the rear exit.

More importantly, they totally fail to take account of children and young people (under 18's) who were admitted free if accompanied by an adult and who did not count as 'patrons'. The number of children was not limited on the licence. The Committee specified 'patrons' (i.e. paying adults) in the Decision Notice and referred to an 'unknown number of children' who would be in addition.

The entry arrangements last year were upgraded from previous years in that a search tent was erected near the main entrance to the field. This tent incorporated search stations (along with several doorstaff), and a Reception desk which checked tickets, fitted wristbands, dispensed reusable plastic beakers and handed out leaflets showing the stage programme and layout of the site. Last year, for the first time, I also incorporated CCTV cameras at the main entrance.

I had arranged a number of methods to keep a track on numbers of patrons (adult customers) at the festival. Firstly, I knew exactly how many tickets had been sold in advance. In fact, I had stopped selling tickets a week in advance because the event was a 'sell out'.

In addition to knowing how many tickets had been sold, I had installed electronic scanning at the Reception desk. Customers had to show their ticket to Reception staff on entry, and the tickets were electronically scanned onto a database. This tracked exactly how many adult customers had come through the gate, so the limits were not exceeded.

The customers then had a wristband fitted by Reception staff before they were allowed in. Under 18's were fitted with wristbands of a different colour, and I knew how many wristbands were being issued for adults and children.

I visited the Reception desk repeatedly throughout the festival, liaising with staff regarding all issues and checking numbers, and I am satisfied that my staff did not allow in more patrons than the licence permitted.

Responsibility for monitoring and controlling the *overall* numbers on the site - for the purposes of Health & Safety and Fire Risks - was allocated to my Head of Security Mr Darren Simms. The main entrance tent had a dedicated doorman in possession of clickers to record the total number of people entering and the other to record the people leaving.

However, there was also a rear exit from the festival site in the far corner of the field, which led to the car-park and a public footpath. Significant numbers of people used this rear exit, especially if they wanted to return to their vehicle or use the public footpath running down the rear of the festival field.

The rear exit was permanently staffed by a door supervisor to monitor numbers leaving and turn away anyone seeking entry. It was not used as an *entry* point for patrons because all the search facilities and ticketing were situated at the Main Entrance. Everyone who left by this rear exit was told that, if they wanted to get back in, they would have to re-enter by the Main Entrance, where they would again be searched and their wristband checked. When customers left via this exit, the door supervisor radioed the numbers through to staff at the Main Entrance so that an accurate count could be kept of overall numbers of people on the site.

The figures put forward by Mr McFarlane include all the children and teenagers who were admitted with their parents, for which there was no limit specified. They also include customers that left by the rear exit and returned later.

In the review material Mr McFarlane states that Sgt Claire Morgan spoke to the Security Manager at some point regarding the numbers. I am not sure who Sgt Morgan spoke to, but Mr Simms has assured me that no-one spoke to him to discuss numbers at any point.

It is normal practice for any police officer, fire officer or council officer who is carrying out a licensed premises visit to speak to the Licence Holder, especially if they have concerns about the manner in which premises are being run.

I was on site the whole time and my mobile number had been provided *in advance* to all the Responsible Authorities, along with the location of the management office, yet at no point did anyone from the police speak to me regarding their concerns of numbers being too high, or on any other issue. Had they done so, I would have called Mr Simms and gone through with the police the figures for overall numbers on the site. I would also have shown them the scanning system and provided figures for *patrons* from the reception point.

I wish to point out that Mr Peter Tong and Mr Alastair Low (Tewkesbury Borough Council) both carried out separate licensing visits to the festival and had no difficulty getting hold of me. The SIA Officer, Charlotte Haslam also visited and met up with my Head of Security with no difficulty.

The police made no effort to speak to me about anything during the whole weekend. This was despite two police officers wandering around the festival each evening until the festival ended. At the end of the evening I thanked them for patrolling around, and neither of them raised any concerns with me at that point.

Furthermore, after the festival, I had contact with PC Matt Hammond who had been allocated the task of collating any incidents from the festival. He complimented me regarding the fact that the festival had a low number of incidents. He stated to me that there had been far less incidents at the festival than they have on any weekend in the town centres.

Regarding the wristbands, again the material from Mr McFarlane is wrong and misleading. At no point did we run out of *patron* wristbands as stated. We did run out of *children's* wristbands, because numbers of children attending last year was much greater than I anticipated. We had ordered 1,000 children's wristbands for the weekend and we ran out during Sunday morning. However, this was something we welcomed. The festival is designed to be a family event. Running out of children's wristbands was a minor hiccup because we simply improvised by making use of the spare Friday night yellow wristbands, which did not cause any problem as it allowed us to continue to identify those under 18 years of age. Staff at the Bar were instructed accordingly.

The comment regarding running out of water and beer is also misleading. Some of our drinks suppliers operate on a 'sale or return' basis, which allows us to have larger stocks of certain brands. Other suppliers will not accept returns, so we have to try and estimate in advance the quantity required so that we do not have large quantities left over. The quantity consumed is also determined partly by the weather, and the Bank Holiday weekend last year was very hot. We always had a limited stock of beer anyway, because the main focus of the festival is cider. We ran out of some brands of cider, but did not run out completely. In any event, even though it is untrue, it is surprising to hear the Constabulary complaining that we were not in a position to sell more alcoholic drinks! As far as water is concerned, we never ran out and, in fact, had a permanent supply of piped drinking water in the field.

As far as doorstaff numbers are concerned, Mr Simms comments on this in his statement. Suffice to say that Mr McFarlane's doorstaff calculations are also wrong, as they are based on incorrect numbers of 'patrons'.

In relation to the incident reports, these were supplied (on 30th October) to PC Matt Hammond who requested them. There was unfortunately a slight delay in supplying these reports. I can only apologise for the delay and ensure it is not repeated in the future. I will ensure that practices around Incident Reports are tightened up.

I now wish to respond to the allegation by Mr McFarlane of drugs being freely available and being sold on site. This is a very grave allegation, on an issue that I take extremely seriously.

We have a 'zero-tolerance' policy in place regarding illegal drugs, and I have gone to great lengths to make sure that drugs are discouraged at the festival. Police advised me that I should carry out searches on around 1 in 5 people. However, I made the decision that rigorous searches should be carried out of *everyone* entering the festival last year, rather than random searches (as had been implemented in previous years). These searches are, in

my view, an important element in contributing to the overall safety of the event, as they make it difficult for customers to bring in knives, drugs, glassware and alcohol. *Every person entering* (males, females and teenagers) were searched meticulously, including emptying pockets, checking inside wallets, cigarette packets, handbags and other bags and clothing. (Unfortunately, whilst raising safety, that decision created congestion in the entrance tent and long queues extending onto the pavement, both of which, with the benefit of hindsight, we had not sufficiently allowed for.)

It is, frankly, outrageous that Mr McFarlane is making these serious accusations about drugs based largely on a few Social Media reports. Such comments are unreliable, especially given the fact that he stirred up anti-festival feelings toward the event among local people.

I wish to remind the Committee that there were police officers wandering around on the site for substantial periods of time and, apart from one officer, none refers to drugs in their reports! The only reference made to drugs was by Nigel Davies, who states that he smelt cannabis being smoked but was unable to identify the culprit.

All doorstaff on duty at the event were instructed to be vigilant for any sign of drugs/drug dealing and were told to deal positively with this issue if they saw anything or if anyone drew their attention to any drug issues. If the people reporting on social media saw drug-dealing taking place, they could easily have informed the police officers present and the suspects could have been searched (as police have powers to search, which doorstaff do not have).

I am very keen to ensure that the festival maintains a good reputation as a family-friendly and drug-intolerant environment and I greatly resent this sort of accusation, which casts a slur on the festival.

Furthermore, it is my intention to reinforce the anti-drugs stance even further by incorporating a 'sniffer' dog this year. The dog and handler will be able to identify people who have the scent of drugs on them while queuing and immediately prior to them being searched. I would also be prepared to provide Amnesty boxes where people could dispose of illegal drugs prior to entry, plus a small tent where police officers could carry out strip-searching of suspects if the police wished to cooperate. Mr McFarlane was informed of my willingness to implement both these measures at the SAG meeting on 14th May this year. The presence of a sniffer dog will also be advertised in advance so customers are aware and it acts as a deterrent.

On the subject of social media, the committee would find (if they found time to view it) that 99% of festival goers had a great time and were very positive about the way the festival was run. Incidents involving drugs were obviously 'few and far between' and did not take place with my consent. I had instructed Mr Simms to take very firm action against anyone caught with drugs. I saw no-one taking or dealing drugs whilst I was walking around the festival.

I now wish to comment on the crime and disorder aspect.

Given the size and duration of the festival, it is a remarkable achievement that there were only a handful of complaints made. Most of the incidents referred to by Mr McFarlane are actually low-level or unfounded. Unlike other music festivals we had no *major* incidents. There were no stabbings, rapes, sexual assaults, ABH, GBH, deaths, mass disorder, robberies or hospitalisation. Furthermore no children came to harm, there was no evidence of under-

age drinking, and there were no Road Accidents, Health & Safety accidents, fires, electrocutions or fatalities.

This record has not come about by chance. An enormous amount of planning and a great deal of effort and expense has gone into making the festival safe each year. I employ a number of companies to undertake various aspects of the festival. For example I have specialists in Event Management, Health & Safety, Electrical specialists, Noise Management, Security, Traffic Management, Waste Management, and Transport.

However, I am mindful that there is always room for improvement, especially now that I have found a bigger and better site. A number of improvements are already planned.

Use of the buses was so successful last year that we are also planning to *bring people in* by bus this year, which would increase the numbers using the bus to get home and reduce the number of customers arriving by car. This would also help reduce the risk of drink-driving and the number of people walking home. We will be expanding the number of buses to ten or so, and promoting it much more to encourage use. Bus tickets will be pre-sold with the festival tickets and they will also be available to buy on the day with 2 drinks-tokens or £4 cash. This is cheaper than if customers use their own car, as it would cost £10 to park.

I now wish to respond to the allegation that Noise was "excessive and above the prescribed limit." The committee will probably be aware that, last year, at the request of the Environmental Health Officer Yvonne Hope, an independent Acoustic Engineer was brought in to monitor the noise levels and ensure that they remained within the limits prescribed. This was a condition placed on the licence (due to the proximity of residents) and it was fully implemented. This was a costly measure but, thankfully, I am now in a position to provide the committee with the independent acoustic engineer's report detailing exactly what took place from a noise perspective. This report has already been provided to the EHO (who lead on this issue) and they have not criticised it or given any indication of non-compliance. Nor did they join the police in submitting the review application in October, so I refute any suggestion that noise levels were excessive or above the limits.

So far as profane language is concerned, the use of bad language and swear words has become an intrinsic part of our society and can be heard on our streets, in our schools and on the television every day. We discourage excessive use of swearing by artists. However I would like to point out that the swearing referred to took place during the evening performance, after the 9pm watershed.

Mr McFarlane alleges that I have a disregard for the conditions on my licence and advice given by the Safety Advisory Group. This is simply not true. I adhere to all the conditions on my licence and implement many more voluntary measures to ensure things run as they should. Furthermore, all of the recommendations made by the SAG were implemented where possible, including widening the main entrance, separation of buses and pedestrians using railings, moving the toilets to a different location, fire and ambulance route-marking, use of trackway, enhancing child safeguarding measures, and revision of other policies and procedures. This allegation by the police is not, as far as I am aware, supported by other members of the SAG group (EHO, Licensing, Fire Service, or Highways).

The police actions and allegations have caused me a great deal of stress and anxiety over the years, as well as significant financial costs. They are completely unjustified and unfounded. I would go so far as to say that it is harassment and I ask the Committee to dismiss their objection.

The Witcombe Cider Festival has brought a great deal of pleasure to a very large number of people and has helped create a community spirit between the individuals who attend from different areas of Gloucestershire. It has been supported by the local Citizen media group and was recently shortlisted for Gloucestershire's *Event of the Year* by SoGlos.

It provides an economic boost to a large number of local and regional businesses that are involved in the provision of services such as trackway, fencing, portaloos, floodlighting, marquees and catering, along with the fairground operator, doorstaff companies and local breweries. I produce a list of the companies involved.

It also provides an economic boost and opportunities for the local community, i.e. Brockworth, as visitors tend to buy goods in local shops on their way to and from the festival. For example, the Toby Carvery saw a massive increase in customers using their restaurant during the festival each year and will, no doubt, be disappointed to see it move away. Some festival attendees, who come from further afield, also stay in local accommodation over the weekend.

In addition, I am keen to support local musicians by giving them the opportunity to perform in front of a large audience alongside well-known bands.

I am not seeking to establish any camping facility for patrons on this new site. However, there will be an overnight security presence on the site (as previous years) to protect all the valuable equipment and there is a possibility that a few staff may choose to remain on the site overnight (e.g. in their vehicle) to give additional protection to their own equipment.

To sum up, the festival is a well-organised, tightly-managed and safe event which is extremely popular with the local community. It takes place over just one-weekend-per-year and has not made high demands on police resources. I am not aware that even one person was arrested on site last year. This year, on the new site, the festival promises to be even better and safer than previous years.

I respectfully ask the Committee to take account of the festival's outstanding record, excellent reputation and to grant the licence as in the application. I am happy for all the volunteered measures contained in the current application to be added as conditions. Whether added as conditions or not, I undertake to implement them, as I intend to grow the festival and build on its reputation.

Joe Pointon

Mr Joseph Pointon.

24/05/18

APPENDIX 27

Email supplying contact details

Re: WCF

Reply

Tue 22/08/2017, 10:24

McFarlane, David (David.McFarlane2@gloucestershire.pnn.police.uk);

'Yvonne Hope' (Yvonne.Hope@teWKesbury.gov.uk);

'AndyCook100@hotmail.co.uk';

+2 more

Hi Dave

Joe will be using his mobile number as the contact point, 07761 476103

The noise management plan was sent to the EHO by Dewi a couple of days ago. The company being employed is Acoustic Consultants Ltd from Bristol. They employ a number of qualified acoustic specialists, so there is not just one named person. I can forward the plan separately if you wish.

Andy

On 22 Aug 2017 8:48 am, "McFarlane, David"
<David.McFarlane2@gloucestershire.pnn.police.uk> wrote:

Good Morning All,

Please can you confirm the contact numbers that will be used during the event? Points of contact? Who is the credited person conducting the noise monitoring?

Kind Regards

David McFarlane

Senior Harm Reduction Advisor

Head of Crime Prevention and Licensing.

Gloucestershire Constabulary Headquarters

📍 No 1 Waterwells, Waterwells Drive, Quedgeley, Gloucester, GL2 2AN

☎ (01452) 752173

✉ David.McFarlane2@gloucestershire.pnn.police.uk

Cider Festival 2017

Debrief and Review of Festival arrangements to neighbouring residents

Minutes of Meeting held at Witcombe Cricket Club on Monday 27 Sept 2017 at 7.00pm

Present:

Ros Hamblet Stubbs (RHS)	-	Resident
Tony Oakley (TO)	-	Resident
Katie Ward (KW)	-	Resident
Ruth Baldwin (RW)	-	Resident
Tony Gover (TG)	-	Resident
Vince Perez (VP)	-	Resident
Jim Hunt (JH)	-	Parish Councillor
Alastair Low (AL)	-	TBC Environmental Health Officer
Andy Cook (AC)	-	Licensing Agent on behalf of J Pointon
Joe Pointon (JP)	-	Festival applicant/ organiser
Mrs Pointon (EP)	-	Joe Pointon's mother
Darren Simms (DS)	-	Simms Security (Festival security)

Apologies: Tony Roberts (TR) - Resident

Distribution: Those present, Apologies

Minutes taken by V Perez

ACTION

- 1.0 **Apologies** – received from Tony Roberts although his comments were issued ahead of the meeting (see attached)
- 2.0 **Review of Festival measures**
- 2.1 Entrance to site – JP stated a number of changes had occurred this year at the bequest of TBC Licensing board. The approach to the site entrance had been widened to allow the passage of vehicles onto the site, particularly emergency vehicles if required. Although not a requirement JP had gone to the trouble of including Track Way, at significant cost to himself, which permits the passage and traction of vehicles on the thick plastic mats which prevent the bogging down and slippage of wheels on mud. A separate passageway for pedestrians was also formed to segregate their passage from that of vehicles.

The pedestrian site entrance comprised two large entrance tents with CCTV, which is a new addition from the previous year. The tents housed the 'tap and search' area where wallets, cigarette packets and even under hats was checked for the drugs and alcohol. It was noted the search process was certainly robust and all credit should be given to Simms Security for its thoroughness.

TO commented that there was more queuing this year which spilled out on the pavements outside of the Festival and resulted in an immense number of people queuing down the road. This wasn't helped by Taxis dropping off by the entrance rather than the carpark. RHS stated she could not walk along the pavement without having to walk onto the road, the pavement should be kept clear. JP responded the queuing was an unforeseen event and had resulted from a larger number of visitors this year. The Festival has grown significantly and is now nationally recognised. There appeared to be a temporary peak in visitors which was quickly attended to and resolved. Data and statistics collated from digital entry indicated a peak on Saturday between 2pm and 4pm. Certainly there were lessons to be learnt which would be catered for during

next year's Festival. DS commented the issue on Saturday was mitigated on Sunday by quickening the security process and getting people into the Festival and out of the queues.

TO commented perhaps a multi-bay entrance, such as Disney World, could be deployed to improve matters. JP stated the Licensing Board requirements to introduce significant infrastructure was impractical.

TO asked DS whether he had enough security to deal with the numbers involved. DS replied he had approximately 10 security staff over the minimum requirements.

- 2.2 Carpark arrangements – JP advised there had been no use of the overflow carpark provision in the adjacent field. There had been approximately 100 cars on Saturday and approximately 100 cars on Sunday. There was a car parking charge of £5 which had resulted in putting people off using the facility. The introduction of a bus service this year had also reduced car numbers.

RHS commented there were no issues this year with car parking. TO stated car parking arrangements should remain as they are as they have no effect on the local residents.

- 2.3 Perimeter fencing - submitted comments from TR confirmed the black shielding is a big improvement which was endorsed by TO.

TO asked about black shielding around the bus pick up point as some of the bus drivers had urinated around their vehicles. JP commented that he had provided toilet facilities at the entrance/exit of the site and he could not see what else he could do to encourage their use by the bus drivers, but certainly his comments would be taken note of for next year.

TO commented that the Heras fencing appeared to work well but there were still signs of entry through hedges. JP responded the whole of the site had been Heras fenced this year which is a significant deterrent for unauthorised entry but perhaps a security fencing inspection regime throughout the day can be introduced.

- 2.4 Traffic management – Traffic signs reducing speed to 20mph were welcomed this year although JH advised there had been a red car that had speeded along the road at break-neck speed from the Cross Hands garage. AC commented that the Festival would not condone or be held accountable for irresponsible driving and indeed that which broke the law.

JH commented the road signs were positioned on the pavements which although highly visible were an obstruction for pedestrians. JP confirmed the traffic management set-up was installed by a professional organisation but comments would be relayed back for next year.

TO advised the traffic signs by his entrance should be pulled back from the kerb line as they did interfere with the visibility line as he exits his driveway.

3.0 **Review of Festival site controls**

- 3.1 Security measures – KW stated there was an incident at the Cross Hands roundabout where there was a sudden influx of hundreds of people arrive at the roundabout to the extent that a drunk girl stepped out onto the road and was knocked over by a car. The incident happened about 12.10am in the morning and KW had even recorded the incident on her phone.

KW stated she is not against the holding of the Festival and indeed relished she had received free tickets and had thoroughly enjoyed the event, but there seemed to be a different dynamic this year with other cars arriving at the Cross Hands roundabout during the early hours and which seemed not to be from the Festival. There were people sat on the wall of the garage with music playing for about 4 hours. KW stated there was no security at the roundabout which she was actively seeking as a fight had broken out at about 1.30am. KW was

disappointed that there had been no Police covering the dispersal on the highways. DS confirmed there had been security present but after his assessment at about 12.30am that the crowds had sufficiently cleared the security team were called off. The other difficulty is the extent of jurisdiction that can be exerted by the security team out of the Festival grounds. Security are there to disperse and 'move on' the crowds from the Festival and certainly their presence can have a deterrent effect but certainly their powers of resolving issues on the highway are extremely diminished. AC commented that he had driven back to the Festival on Saturday night around midnight and had witnessed security on the highway, in their hi-viz vests, but he could not see security at the roundabout.

It was commented that this was the worst year for security with no security to the frontages of the properties that were previously agreed to be in place. It was noted that Saturday was the worst day with no incidents on the Friday or Sunday nights.

Taxis continue to use the Cross Hands garage as a pick up point and JP confirmed this year Tewkesbury BC had contacted all the taxis firms reaffirming the need to avoid turning in the highway outside of the Festival. It was noted taxis had not been an issue this year.

KW stated the profile of Festival attendees had not changed but there seemed to be a younger contingent that had remained and sat on the wall playing their loud music after the event.

JP stated there is a lot of planning that goes into the various aspects of the Festival and as improvements and changes take place each year to the Festival organisation there is an unknown entity that can arise each year. DS security guys do the best they can, considering some of the situations and the comments received about security will be taken on board and if more security needs to be employed next year that is what will occur.

RHS stated there must be more of a security presence.

TO commented that DS had let JP down. DS stated he had employed 55 security personnel.

A question was raised whether the Police mind being called to the Festival. AC replied JP is not permitted to employ the services of the Police with the only exception being the Cheltenham races but the public are at liberty to call the Police.

It was confirmed Police were in attendance on both Saturday and Sunday from 6pm.

JH stated the Parish Council had received a number of emails stating the rife use of drugs. VP stated he had attended the 3 days and had not witnessed any drug use.

DS stated during 2018 he will employ a drugs dog to help eliminate any drug use should there be any. All he wanted was Festival goers to enjoy the event and in light of some of the comments received he is prepared to give his phone number to any of the local residents for comfort.

3.2 Attendance – JP confirmed the maximum peak number in attendance was 2200.

3.3 Toilet facilities – JP confirmed last year there 55 toilets with 3 disabled toilets and 3 communal urinals. This year there were 85 toilets with 6 disabled and 6 communal urinals with a number of toilets also positioned at the exit of the site for convenience. JP intends to increase the number of toilets next year to 100 units.

TO commented despite there being toilets at the exit by where the busses parked, the bus drivers continued to urinate to the side of the busses. It was ironic the bus company is called John Dix.

- 3.4 Bus service – JP advised this year busses had been arranged to help take Festival goers back along various bus routes, which currently had not included Stroud. Bus users were charged 1 token which was very reasonably priced whilst JP covered the other half of the cost.

There were 2 double decker busses on the Friday, 2 double and 2 single deckers on the Saturday and 4 double and 6 single deckers on Sunday.

Certainly the use of buses had relieved the burden on security with dispersal.

JP confirmed the most captive audience is currently Cheltenham and Gloucester and buses has picked Festival goers from these areas.

- 3.5 On-site facilities – JP stated a circus top arena had been set up just within the entrance of the Festival which conducted circus based activities, such as juggling, for children. The circus activities were not advertised in any manner and was a costly affair costing several thousand pounds to arrange but proved to very popular and will return in 2018, there may even be a bigger top next time.

There were 3 fair ground rides. TO asked whether the fairground rides could be got rid of. There was also an area for Rugby for Heroes.

The question of bad language was brought up which was prevalent by some of the headline acts and whether it is appropriate. JP commented that headline acts were on from 10pm, way past the watershed and suggested that swearing is part of modern living. There needs to be more parental responsibility if children are to be kept away from such language. Certainly JP had experienced bad language from young adolescents on normal bus journeys.

- 3.6 Refreshments – VP commented he noticed that the food stalls were all situated in one area rather than scattered around the Festival which he thought was an improvement. JP advised that this year there had been a lot of restrictions imposed by the TBC licencing board and there was insufficient time to arrange food traders. People expect good quality food and whilst all food outlets were busy they all did run out of food on the Saturday night.

4.0 **Communications to residents**

- 4.1 TO commented that whilst email communication is good to a point, doing a paper drop is preferred.

JP commented that social media is an almost immediate communicator of information.

It was commented that the licencing conditions required consultation with residents and the Parish to allow their points and opinions to be voiced. AC stated this very meeting is part of that consultation process.

5.0 **Site control measures**

- 5.1 Security – it was agreed that security had been extensively discussed early in the meeting and there were no further points anyone wanted to raise.

- 5.2 Cleanliness – all agreed the clear up operation of litter etc. was 'brilliant' as always.

JP confirmed the eco plastic cups, which are chargeable at £1 per cup with proceeds going to 'Rugby for Heroes' had all gone by Saturday. Cups had to revert to disposal cups on the Sunday. There will be more of stock in 2018.

Funds raised for 'Rugby for Heroes' was £2279.00 which all agreed was commendable.

5.3 Noise levels – JH commented there had been a number of complaints received at Brockworth Parish Council regarding noise.

JP confirmed a team of independent noise monitors had been employed with monitoring from agreed positions. Sound engineers controlling the music output were under strict instruction not to surpass the permissible levels. The cost for the noise monitoring plan was £4k and the report had been sent to TBC without any reply to date.

AC commented that previous years' noise levels were carried out to the letter. Having met with TBC environmental officer they had requested for independent monitoring by a professional company.

AL confirmed TBC were unable to issue details of the report at the moment but it is planned to go to the Council today and a follow up meeting with JP and his representative will be required. If the results are not satisfactory, measures will need to be deployed during the 2018 Festival.

TO stated fairground rides operated under different rules and he thought JP had jumped through hoops using an independent sound specialist. It was noted that Bass can be heard through walls. The current limit is 65db which is the basis for concerts.

RHL asked whether the sound results would be available publicly, AL confirmed they would. RHL stated she had asked for various responses to questions from the TBC Licensing Board, including copy of the latest licensing meeting minutes, since 20 August but had still not received a response.

JP commented that massive corporations do not have to undergo the rules and conditions that are being imposed him and he thought matters were massively over the top.

6.0 **Tewkesbury Borough Licensing Comments**

6.1 AL advised his position at TBC is an environmental officer which has a different stance to that of a licensing officer.

There is a statutory duty to reply to queries raised by the public and these were being attended to in due course. Results from the recent sound monitoring, complaints and TBC's position on matters were being compiled and would be reported to JP once available. Matters would also cover H&S aspects including risk assessments, compliance to licensing conditions, etc.

RHL raised the point that sound monitoring does not take account of internal sound levels inside houses.

7.0 **AOB**

7.1 VP advised that whilst waiting to be served at the bar he had witnessed the 'Challenge 25' in operation. A young man was asked for his ID and was refused service for not having any.

End of meeting.

Meeting ended at 8.15pm

From: Anthony Roberts

Sent: 21 September 2017 12:08

To: stoeltclericus@stoeltclericus.plus.com; jimmadeira@blueyonder.co.uk; vinceperez@live.co.uk; hamblettstubbbs@btinternet.com; alan.taylor1938@btinternet.com; boboruss60@googlemail.com; licensing@gloucestershire.pnn.police.uk; licensing@tewkesbury.gov.uk; nick.bishop@pg-t.co.uk; Joe Pointon; dmacey@natstar.ac.uk

Cc: Simms Group; dannypointon9; Andrew Cook; dewi@saylittle-shh.co.uk

Subject: Re: Witcombe Cider Festival 2017 Residents Feedback Meeting

Dear Joe,

Thank you for the invitation to the residents' debrief meeting however; unfortunately, I am unable to attend due to a long-standing speaking engagement.

Please do not interpret my inability to attend on this occasion as any dis-interest in the process. I am happy for my views to be represented by others present and I will brief them accordingly prior to the meeting.

However, there are a few headline points that I would like to submit to you (and the chair) now for inclusion in the minutes.

Anti-social behaviour.

I still witnessed antisocial behaviour on the nights that I was present.

1. A number of males urinated in my front gateway whilst the guard was present on the drive. (I have photographic evidence of this is required at any stage).
2. I witnessed a male urinating on the other side of the road in full view after being ejected from my drive by a guard.
3. A male threw the chair I had lent to the guard into the road in the path of oncoming vehicles.
4. I had to personally attend to a distressed female who was on her knees in my drive worse for drink during a period when the guard had disappeared from the drive. This puts me in a very awkward situation.

Noise Levels

I believe that the noise levels from the music on Sunday night varied in intensity and were excessively loud at times - more so than in other years. I was not present on Saturday night.

Fairground

I still believe that the fairground is a very intrusive element. The light and noise coming from the large spinning rides is very intrusive in my front room.

Camping

People were setting up tents on the Council land to the rear of the Shell garage.

General

I am concerned at the alleged incidents on social media of under-age drinking, drug taking and hostile, non-family friendly atmosphere at the Festival.

The fabric covering on the HERAS fencing was a great improvement in terms of privacy.

I hope that these points will be taken in the constructive manner that they are intended and will be added to the other comments raised at the meeting.

Regards

Tony

Tony Roberts

From: Joe Pointon <joe@witcombeciderfestival.co.uk>

Sent: 21 September 2017 08:10

To: stoeltclericus@stoeltclericus.plus.com; jimmadeira@blueyonder.co.uk; vinceperez@live.co.uk; archeoscan@hotmail.co.uk; hamblettstubbs@btinternet.com; alan.taylor1938@btinternet.com; boboruss60@googlemail.com; licensing@gloucestershire.pnn.police.uk; licensing@teWKesbury.gov.uk; nick.bishop@pg-t.co.uk

Cc: Simms Group; dannypointon9; Andrew Cook; dewi@saylittle-shh.co.uk; Joe Pointon

Subject: Witcombe Cider Festival 2017 Residents Feedback Meeting

Dear All, Hope you are well.

Witcombe Cider Festival 2017 Residents Feedback Meeting:

Myself and my team invite you to join us at Witcombe Cricket Club (GL3 4SP) on Wednesday 27/09/2016 at 7pm to hear your feedback about this years festival. If you wish to attend please can you let me know so I can arrange enough seating.

Thanks to Vince Perez for agreeing to chair and minute the meeting.

Many thanks

Joe

APPENDIX 29

Statement of Mike Hopkins

To whom it may concern

I am the owner and occupant of Dean Farm, Brockworth Road, Churchdown, GL3 4QZ. This farm sits at the eastern end of a 260 metre (285 yard) track which joins Brockworth Road opposite some fields owned by another local farmer named Will Speakman.

One of Mr Speakman's fields is alongside the motorway and adjacent to Pressmead Farm, which is owned by Mr & Mrs Schreuder.

Earlier this year, I was consulted by Mr Pointon about the possibility of a music festival (Witcombe Cider Festival) taking place over the August Bank Holiday weekend on that field. I have also seen a Plan showing the proposed layout for the event. The distance from my farm to the intended music stage position is approximately 1,000 metres (over 1/2 mile).

I understand that music on the main stage would continue throughout the day until around 11pm. Thereafter there may be low-level music. I also appreciate that the event would be attended by several thousand people, and that alcohol would be on sale, but that the event would have a high number of security officers to manage and control the event.

In view of the considerable distance between the festival field and my home, and the fact that the event would be held for only one weekend per year, I can say that I have no objection to the festival being held there. It would not impact on me to any great extent.

I realise that the event would increase traffic on Brockworth Road over that weekend, but do not anticipate that would cause a significant problem, as car-parking facilities would be provided on the field.

Mike Hopkins

Mike Hopkins

Dated 22nd May 2018